

BUKTI KORESPONDENSI
ARTIKEL JURNAL INTERNASIONAL BEREPUTASI

Judul Artikel : Impact of Product Quality and Perceived Risk on Loyalty through Purchase
Decisions on Hygiene Products in Surabaya: COVID-19 Perspective
Jurnal : Journal of Chemical Health Risks, 2024, volume 14, Nomor 2, 331 – 340.
Penulis : Dr. Christina Esti Susanti, MM., CPM (AP)

No.	Perihal	Tanggal
1.	Bukti pengiriman artikel	24 November 2021
2.	Bukti Revisi 1	29 November 2021
3.	Bukti Revisi 2	21 Juli 2022
4.	Bukti Revisi 3	23 Juli 2022
5.	Bukti revisi 4	23 Februari 2023
6.	Bukti revisi 5	06 Maret 2023
7.	Bukti revisi 6	22 Februari 2024

1. Bukti Pengiriman Artikel

24 November 2021

Best regards,
Christina Esti Susanti

Pada Minggu, 28 November 2021 21.22.54 GMT+7, CMRAA
Information Office <info@cmraa.com> menulis:

Dear Prof. Christina Esti Susanti,

Sorry for the late reply.
We were online during the conference schedule.
By the way, your paper is now included in the Scopus
indexed journal publication process.
Do not hesitate to contact us, if you need more
information.

Best Regards,

The **Sixth** ICMRAA Information Office.
mail:info@cmraa.com
web:<http://www.cmraa.com>

On Thu, Nov 25, 2021 at 5:31 PM esti susanti
<susantiesti@yahoo.com> wrote:

Dear Committee.

I waited to be invited until 04.27.
I'm already online.
At 04.30 I decided to go offline.
Am I considered valid to participate in the 2021
ICMRAA event because I am not well connected with
the committee link.
Thank you.

Best regards,
Christina Esti Susanti

Pada Rabu, 24 November 2021 17.32.50 GMT+7, CMRAA
Information Office <info@cmraa.com> menulis:

Dear Prof. Christina Esti Susanti,

The presentations will be on Google Meet and we will
put the presentation link on the website of the
conference during the event start.
Do not hesitate to contact us, if you need more
information.

Best Regards,

The **Sixth** ICMRAA Information Office.
mail:info@cmraa.com

web:<http://www.cmraa.com>

On Wed, Nov 24, 2021 at 12:19 AM esti susanti

<susantiesti@yahoo.com> wrote:

Dear ICMRAA Committee

Thank you very much for the time the committee has provided for me.

Please provide information on the zoom link provided.

Thank you.

Best regards,
Christina Esti Susanti

Pada Selasa, 23 November 2021 20.37.23 GMT+7, CMRAA
Information Office <info@cmraa.com> menulis:

2. Bukti Revisi 1

29 November 2021

Best Regards,

The **Sixth** ICMRAA Information Office.

mail:info@cmraa.com

web:<http://www.cmraa.com>

On Mon, Dec 13, 2021 at 12:41 AM esti susanti <susantiesti@yahoo.com> wrote:

Dear Committee

Thank you for the information provided to me.

As I said before, I ask the committee for help so that my research articles are sent to Scopus indexed management journals. Although it takes longer. I do not mind.

Thank you for the help given to me.

Best regards,
Christina ESTi Susanti

Pada Minggu, 12 Desember 2021 22.09.17 GMT+7, CMRAA Information Office <info@cmraa.com> menulis:

Dear Prof. Christina Esti Susanti,

Your paper has already received acceptance for publication in the following journal:

"International Journal of Mechanical Engineering".

URL: (<https://kalaharijournals.com/ijme.php>)

If you are OK with this journal please let me know.

If you need a journal with your requested scope, it may take longer time for publication.

Please confirm reception of this email by 24 hours.

Do not hesitate to contact us, if you need more information.

Best Regards,

The **Sixth** ICMRAA Information Office.

mail:info@cmraa.com

web:<http://www.cmraa.com>

On Mon, Nov 29, 2021 at 1:19 PM esti susanti

<susantiesti@yahoo.com> wrote:

Dear ICMRAA Committee

Thank you very much for the opportunity and trust given to me.

The service of the ICMRAA Committee was extraordinary.

Please allow me to submit my article to the SCOPUS journal in the field of management. Because my scientific background is management. Because if not, my work will not be recognized by the ministry of education in my country.

Sorry if it's bothersome.

Thank you.

3. Bukti Revisi 2

21 Juli 2022

Dear Prof. Christina Esti Susanti,

Reception of the file is confirmed.

For ICMRAA 2022, there will be a hybrid conference including both in person and virtual participation.

Sent your paper through email and we will follow up the processes for you.

From the first day of COVID-19, we have not been allowed to conduct an in person conference in Malaysia.

Do not hesitate to contact us if there is any further inquiry.

Best Regards,

Nor Farrah Selamat
ICMRAA Information Office
email: info@cmraa.com
web: www.cmraa.com
fb: www.facebook.com/sandkrs

On Thu, Jul 21, 2022 at 5:05 PM esti susanti <susantiesti@yahoo.com> wrote:
Dear Prof. Nor Farrah Selamat

Here I respectfully submit my research article. In the article, I have adjusted the name of the researcher. Thank you very much for the opportunity and trust placed in us.

I'm planning to join ICMRAA 2022, but I'm afraid of the COVID regulations. Any suggestions for me?

Pada Kamis, 21 Juli 2022 15.03.12 WIB, ICMRAA Information Office
<info@cmraa.com> menulis:

Dear Prof. Christina Esti Susanti,

Kindly send me the latest version of the paper after deletion of the so called name.

Best Regards,

Nor Farrah Selamat
ICMRAA Information Office
email: info@cmraa.com
web: www.cmraa.com
fb: www.facebook.com/sandkrs

On Mon, Jul 18, 2022 at 4:03 PM esti susanti <susantiesti@yahoo.com> wrote:
Dear Committee

Thank you very much for the hard work the committee gave me.

4. Bukti Revisi 3

23 Juli 2022

On Thu, Jan 12, 2023 at 3:58 PM esti susanti <susantiesti@yahoo.com> wrote:
Dear Prof Nor

Thank you for the email that was sent to me.
About the author, if I remember correctly, in my last email, I said that this research article, the author is the sole author as well as the correspondence author, that is me.
Please kindly check again.
Here I present the author's bibliography.
Thank you for the opportunity and trust given to me.

Best regards,
Christina Esti Susanti

Pada Rabu, 11 Januari 2023 18.00.52 WIB, ICMRAA Information Office
<info@cmraa.com> menulis:

Dear Prof. Christina

Kindly send me your co-authors' BIOGRAPHIES and your BIOGRAPHIES like the attached file **by tomorrow**, One of them as a corresponding author.

Like the attached file, insert ORCID number, Google Scholar link , Scopus author ID and Pblon link in the word file, then send me back the file.

Do not hesitate to contact us if there is any further inquiry.

Best Regards,

Nor Farrah Selamat
ICMRAA Information Office
email: info@cmraa.com
web: www.cmraa.com
fb: www.facebook.com/sandkrs

On Sat, Jul 23, 2022 at 10:50 PM esti susanti <susantiesti@yahoo.com> wrote:

Dear Nor Farrah Selamat
ICMRAA Information Office

Thank you very much for:
1. Acceptance of the author's revision of my research article.
2. Explanation of the 2022 ICMRAA provided.

Best regards,
Christina Esti Susanti

Pada Sabtu, 23 Juli 2022 13.09.17 WIB, ICMRAA Information Office
<info@cmraa.com> menulis:

5. Bukti Revisi 4

23 Februari 2023

On Mon, Feb 27, 2023 at 10:25 PM esti susanti <susantiesti@yahoo.com> wrote:

Dear Prof Nor Farrah Selamat

Yes I accept it. I just finished it. Please forgive me for not replying to your previous email. Thank you for the information you provide. I will send the revised results soon.

Best regards,
Christina Esti Susanti

[Dikirim dari Yahoo Mail di Android](#)

Pada Sen, 27 Feb 2023 pada 20:44, ICMRAA Information Office
<info@cmraa.com> menulis:

Dear Dr. Christina Esti Susanti,

Have you received the following email?

Best Regards,

Nor Farrah Selamat
ICMRAA Information Office
email: info@cmraa.com
web: www.cmraa.com
fb: www.facebook.com/sandkrs

----- Forwarded message -----

From: **ICMRAA Information Office** <info@cmraa.com>

Date: Thu, Feb 23, 2023 at 10:42 PM

Subject: Re: 5155/ The Effect of Product Quality and Perceived Risk on Loyalty Through Purchase Decisions on Hygiene Products in Surabaya: Covid-19 Perspective

To: esti susanti <susantiesti@yahoo.com>

Dear Dr. Christina Esti Susanti,

In the attached Turnitin report, you may find that the similarity index of your paper is 53% which needs to be reduced to become less than 15%. Kindly use the attached format and revise your paper accordingly and send it to me by 25 Feb. 2023.

Your acknowledgment on the receipt of the email is highly appreciated. Do not hesitate to contact us if there is any further inquiry.

Best Regards,

Nor Farrah Selamat
ICMRAA Information Office
email: info@cmraa.com
web: www.cmraa.com
fb: www.facebook.com/sandkrs

6. Bukti Revisi 5

06 Maret 2023

Best regards,
Christina Esti Susanti

On Monday, 6 March 2023 at 03:27:20 pm GMT+7, ICMRAA Information Office <info@cmraa.com> wrote:

Dear Prof. Susanti,

We have checked your paper for similarity again and unfortunately the similarity index is still high.

Please **check, revise, reformat** using the attached template and send it back to us **by 10 March**.

Once finished, please send us the final version along with the similarity report. The similarity index needs to be less than 15%.

Best Regards,

Nor Farrah Selamat
ICMRAA Information Office
email: info@cmraa.com
web: www.cmraa.com
fb: www.facebook.com/sandkrs

On Sat, Mar 4, 2023 at 1:58 PM esti susanti <susantiesti@yahoo.com> wrote:

Dear

Ms. Nor Farrah Selamat
ICMRAA Information Office

Together with this email, I respectfully convey the revision of the turnitin results that I have worked on.

Thank you very much for the trust and opportunity you gave me.

Best regards,
Christina Esti Susanti

On Wednesday, 1 March 2023 at 09:06:51 pm GMT+7, ICMRAA Information Office <info@cmraa.com> wrote:

Dear Prof. Susanti,

We have not received any file from you yet.

Best Regards,

Nor Farrah Selamat
ICMRAA Information Office
email: info@cmraa.com
web: www.cmraa.com
fb: www.facebook.com/sandkrs

7. Bukti Revisi 6

22 Februari 2024

Have you received the following email?

This is the last reminder.

If we do not get any reply from you on this matter the publication process for your paper will **STOP**.

Do not hesitate to contact us if there is any further inquiry.

Best Regards,

Nor Farrah Selamat

ICMRAA Information Office

email: info@cmraa.com

web: www.cmraa.com

fb: www.facebook.com/sandkrs

On Thu, Feb 22, 2024 at 8:28 PM ICMRAA Information Office <info@cmraa.com> wrote:

Dear Christina Esti Susanti,

I am happy to inform you that your paper has received acceptance to be published in the following journal:

'Journal of Chemical Health Risks' with ISSN 2251-6719/E-ISSN: 2251-6727

Note: You **MUST** have checked the indexing and other related issues of the Journal of Chemical Health Risks that the paper will be published in.

The Article Processing Charge (APC) is non-refundable for any reason post-publication.

Please get back to me at the earliest not later than 25th Feb. 2024

Do not hesitate to contact us if there is any further inquiry.

Best Regards,

Nor Farrah Selamat

ICMRAA Information Office

email: info@cmraa.com

web: www.cmraa.com

fb: www.facebook.com/sandkrs