

**THE EVALUATION OF TRANSPORTER AND
DELIVERY PROCESS TO KALIMANTAN AND
SULAWESI IN PT.X AT SURABAYA**



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SURABAYA

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SURABAYA

INTERNSHIP REPORT

Addressed to

BUSINESS FACULTY

WIDYA MANDALA CATHOLIC UNIVERSITY SURABAYA

To fulfill the requirements for the economy bachelor degree

International Business Management Program

By:

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2016

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INTERNSHIP REPORT

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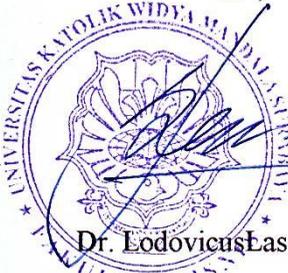
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FOREWORDS

Praise and gratitude I prayed to God for the graces and blessings that have been given so many life activities given blessing. With generosity that has been given by God the Almighty so that author can finish this thesis with titled “Evaluation of Transporters Performance and Delivery Process to Kalimantan and Sulawesi at PT.X in Surabaya”

This paper arranged to comply with one of completing the study for a bachelor`s degree in faculty of business economic Widya Mandala Catholic University Surabaya.

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However, we recognize that this paper have many things that are not perfect and escaped the attention of the author. Whether it's the language used and the technique of present this paper. Hence, with all the imperfections and humility , we are expecting criticism and suggestions from readers for the betterment of the future of this paper .

Finally, the great writer hopes that the presence of this paper can provide significant benefits to the reader . And most importantly, I hope to contribute to advancing science.

Surabaya, July 10th 2016

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(Velita Susanto)

ABSTRACT

Transportation determines the efficiency of moving products. The roles of transporter performance really essential in determine the flow moving of the goods. The right decision in choosing qualified 3PL(Third party logistics) can improves the moving load, delivery speed, service quality, operation costs and the usage of facilities. Transportation takes a crucial part in the manipulation of logistic. Reviewing the current condition, a strong system needs a clear frame of logistics and a proper transport implements and techniques to link the producing procedures. The objective of the paper is to define the role of transportation in logistics for the reference of further improvement.

PT.X is a supplier of food industry that have fast moving product that need the speed of moving goods to other place in aim to carry out the product to the customers, that's why PT.X need take into consideration towards partnered 3PL(third party logistic). However although PT.X have been partnership agreement with some 3PL (third party logistic) since a long time ago, in order to build a good system and maintain quality of service to costumer, PT.X require an evaluation to observe the previous performance of the 3PL (third party logistic) with the intention to make the evaluation result as the basis for a decision to make the partnership for next year.

The speed, responsiveness and flexibility are important for company to maintain their performance for long terms necessitate maintaining the supply chain stability.

Key words : *Responsive Supply Chain , Transportation*

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