#### REQUEST STRATEGIES USED BY ENGLISH TEACHERS OF A SENIOR HIGH SCHOOL IN THE TEACHING AND LEARNING ACTIVITIES

#### THESIS

In Partial Fulfillment of the Requirements for the Sarjana Pendidikan Degree in English Language Teaching



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### ACKNOWLEDGEMENTS

Many parties are involved in the finishing of this study, to whom the writer would like to express her greatest gratitude. Above all, she would like to thank God for His blessing, guidance, and knowledge so that the writer is able to finish this thesis successfully. Without God who is always preparing everything on time, the writer will have no strength to step on the miracle ways in her education. The writer would also like to express her sincere gratitude to:

- 1. The writer's father and mother for having given the love and unconditional support during her study time in this university. She gave thanks for the support materially and immaterially so she can finish her study in this university. Also, she gave thanks for putting her in this department and university; for everything they have provided for her,
- 2. Y.G. Harto Pramono, Ph.D., as the first advisor, who has given a lot of effort in supporting, encouraging, and giving useful advices which helps her finish this thesis. She would like to express her gratitude for his patience and critical comment during the consultation. She appreciated him for providing his time to have consultation in the middle of his busy time and for being a wise father educating his daughter to think a step further than the others about something,
- 3. Maria Josephine Kriesye S., M.Pd. as the second advisor, for providing time, support, and patience during the consultation. She felt thankful for insisting her to finish her study through thesis program. She gratefullly thanked for being like a mother advising her daughter during the consultation,
- 4. Dr. Hendra Tedjasuksmana, M.Hum., Hady Sutris Winarlim, M. Sc., and Cicillia Budiarto, the triangulators, who kindly help in proving

the main data of this thesis. She thanked for their time and cooperation in helping to categorize the data as soon as possible. Without their help, the writer could not have finished this thesis well,

- 5. Teachers who participated in this thesis, who were willing to be taken their data, recorded, and giving some chances, and who excitedly support the writer to finish this thesis,
- 6. All the teachers, the administrative personnel, and all school staffs of the school where the writer obtained the data, who cordially welcomed, supported and assisted the writer in enhancing the writer's teaching, attitude and in collecting the data needed for this thesis,
- All beloved students of the school where the writer took the data, who had greatly welcomed, respected and cooperated during data collection in the teaching and learning activities,
- 8. Beloved families, for their support and encouragement. She thanked for the phone calls giving support every time the writer felt down.
- 9. Best friend, Frederick Suryo, for his support and prayers that made the writer capable of finishing this report. She was grateful for his accompanying and listening to all the complaints during the process of doing this thesis.

The writer believed that those people and friends who could not be mentioned one by one here became the reason why the writer was able to finish this thesis. Therefore, she dedicated this thesis to them with a high honor and gratitude.

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#### ABSTRACT

Sari, Shendy O. Request Strategies Used By English Teachers of Senior High School in the Teaching and Learning Activities. S1 Thesis, Faculty of Teacher Training and Education at Widya Mandala Catholic University Surabaya, 2014. Advisor: (1) Y.G. Harto Pramono, Ph.D. (2) Maria Josephine K.S., M.Pd.

Abstract: Today's students are seen to be less respectful to their teachers as they often ignore their teachers' request, whereas, requests are one of important factors that teachers often do in the teaching and learning activities. The effectiveness of request strategies used by the teachers is an interesting issue to discuss. This study deals with request strategies used by English teachers of Senior High School in the teaching and learning activities. More specifically, this study is aimed at finding out the types of request strategies frequently used, when the request strategies are used, the reasons why the teachers use the request strategies, and how effective the request strategies are used. This study uses theory of request strategies suggested by Trosborg (1995). This is a qualitative non-participant observational study. The participants of this study were three female English teachers teaching grade XI students in thirteen classes of one of the private schools in Surabaya. The data were collected using three research instruments - recording, observation, and in-depth interview - conducted by the writer for five weeks. The findings of this study show that the request strategy frequently used by the teachers is direct strategy, conducted almost in all classroom situations, in particular when handling difficult classroom situations, and giving instruction as it is simple, clear and easily understood by the students resulting in the effectiveness of teachers' requests. The implications of this study are to use the other types of request strategies as the use of direct request too often leads to the habit of using direct request which is considered quite impolite and to be the role model for the students.

**Keywords:** speech acts, request, request strategies, teaching and learning activities, classroom situation