



Science and Technology Disruption in the Post Pandemic Era with Sustainable Development for Better Life Quality

18th October, 2023

Keynote Speakers



Prof.Ir. Sudi Mungkasi, Ph.D. Sanata Dharma University Indonesia



Assoc. Prof. Dr. Peerapong Uthansakul Suranaree University of Technology



Prof. Tokuro Matsuo Advance Institute of Industrial Technology Japan



Asst. Prof. Dr. Rando Tungga Dewa The Republic of Indonesia Defense Indonesia

Call For Paper

Selected papers will be publication to E3S Web of Conferences (Scopus Indexed).

Scopes

- · Renewable energy technologies and systems.
- Climate change and global warming.
- Sustainable agriculture and land use practices.
- Environmental impact assessment and management.
- · Energy policy and planning.
- · Clean energy and green technologies.
- · Waste management and recycling.
- Air and water pollution control.
- Environmental biotechnology and microbiology.
- · Carbon capture and sequestration.

Important Dates

Extended New Submission : August 15, 2023

(Full Paper only)

Accepted Notification

: August 22, 2023

Early Bird payment

Late payment

: April 30, 2023

Full Paper Submission

: August 31, 2023

of Accepted Abstract

: September 18, 2023

Conference Day

: October 18, 2023

Registration:

https://e-conf.usd.ac.id/index.php/incasst/incasst2023



Registration Fee:

Presenter:

· Offline:

Early bird

: Rp. 3.250.000 / US\$235

Late

: Rp. 3.500.000 / US\$250

Online:

Early bird

: Rp. 2.950.000 / US\$185

Late

: Rp. 3.200.000 / US\$200

Non-Presenter:

 Full Board : Rp. 750.000 / US\$60 Gala Dinner : Rp. 250.000 / US\$25

Payment Method:

Paypal : suryagovinda@yahoo.com

Bank Transfer

Acc. No

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Bank Name

: BCA Cabang Yogyakarta or

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Jakarta 10310, Indonesia

BCA Swift Code: CENAIDJA

Contact Persons:

Sri Hartati Wijono (+62)8112646471

Co-Host:



















Publisher:

Rosalia Arum Kumalasanti (+62)88232542165

Venue: Eastparc Hotel, Yogyakarta, Indonesia









PROGRAM BOOK & ABSTRACTS

INTERNATIONAL CONFERENCE ON APPLIED SCIENCES
AND SMART TECHNOLOGIES

SCIENCE AND TECHNOLOGY DISRUPTION
IN THE POST PANDEMIC ERA
FOR BETTER LIFE QUALITY

ORGANIZED BY
FACULTY OF SCIENCE AND TECHNOLOGY
SANATA DHARMA UNIVERSITY

October 18, 2023 Yogyokorto, Indonesia

CO-HOST









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MESSAGE FROM DEAN'S

Dear participants,

First of all, all praise and gratitude should go to God Almighty for His blessings, the first international conference organized by the Faculty of Science and Technology of Sanata Dharma University can be held.

It is with pride and pleasure that I welcome you all to this special event, the International Conference on Applied Sciences and Smart Technologies (InCASST 2023). This International Conference organized by the Faculty of Science and Technology of Sanata Dharma University is not just an ordinary conference, but also a milestone to celebrate our thirty years of service in the field of education, knowledge, research, and innovation at the Faculty of Science and Technology of Sanata Dharma University.

For three decades, we have witnessed tremendous growth in the field of science and technology, and we have been involved in it. We have witnessed our lecturers conducting deep research and advancing the frontiers of knowledge. We have witnessed cross-country collaborations that connect us to the global scientific community.

This conference is a pivotal moment in our journey. It is a platform for thinkers, researchers and innovators from around the world to come together, share and inspire one another. Our conference theme, "Disrupting Science and Technology in the Post-Pandemic Era with Sustainable Development for a Better Quality of Life" reflects our determination to continue pushing the boundaries of knowledge, facing future challenges, and creating sustainable solutions.

This program book contains a summary of the events that will take place during the conference, a list of prominent speakers, and other important information. It is your guide to everything that will happen during the conference.

I would like to thank Prof. Tokuro Matsuo, Prof. Sudi Mungkasi, Ph.D., Assoc. Prof. Dr. Peerapong Uthansakul and Assist. Prof. Rando Tungga Dewa, for sharing as keynote speakers in this conference. I would also like to thank all the speakers who came from different parts of the world, who have been willing to share their knowledge with us.

I would also like to thank all those who have contributed in making this conference a reality. Thank you to the organizers who have worked hard to prepare this event carefully.

We believe that this conference will be a platform to build new collaborative networks, stimulate innovative ideas, and deepen our understanding of global challenges that require scientific solutions. Together, we will illuminate the path to a better and brighter future.

Warm greetings from us at Sanata Dharma University, Yogyakarta. May this conference be a fulfilling and rewarding scientific experience for all participants.

Thank you very much.

Ir. Drs. Haris Sriwindono, M.Kom., Ph.D. Dean of Faculty of Science and Technology, Sanata Dharma University

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KEYNOTE SPEAKERS



Prof. Ir. Sudi Mungkasi, Ph.D. (Sanata Dharma University-Indonesia)

Prof. Ir. Sudi Mungkasi is a full professor at the Department of Mathematics, Faculty of Science and Technology, Sanata Dharma University, Yogyakarta, Indonesia. He obtained the degree of Sarjana Sains (S.Si.) in Mathematics from Gadjah Mada University, Yogyakarta, Indonesia in 2004. He received the degrees of Master of Mathematical Sciences (M.Math.Sc.) and Doctor of Philosophy (Ph.D.) in Mathematical Sciences from The Australian National University, Canberra, Australia in 2008 and 2013, respectively. He was a postdoctoral fellow at the Mathematical Sciences Institute of The Australian National University in 2013. The professional degree of Insinyur (Ir.) in Engineering Sciences was obtained from Sanata Dharma University in 2021. His research interests include applied and computational mathematics as well as modelling and simulation for physical, biological, chemical, and engineering problems. Currently, he serves as Vice Rector for Academic Affairs of Sanata Dharma University.



Prof. Tokuro Matsuo (Advanced Institute of Industrial Technology -Japan)

Prof. Tokuro Matsuo is currently a Full Professor (tenured) at the Advanced Institute of Industrial Technology (AIIT) in Public University Corporation Tokyo Metropolitan University since 2012. Also, he is currently a Director of the Research Center for Artificial Intelligence and Service Science at AIIT and CEO of the International Institute of Applied Informatics (IIAI). His current research interests include agent-based electronic commerce, qualitative reasoning and simulation, material informatics, IT and business management, and IoT. He delivered 150 keynotes and invited talks at international conferences, symposia, and seminars in this decade. He also received over 10 awards on research and over 30 research grants from the government, research foundations, and companies.



Assoc. Prof. Dr. Peerapong Uthansakul (Suranaree University of Technology-Thailand)

Peerapong Uthansakul has been working as the Associate Professor at the School of Telecommunication Engineering and the Director of the Institute of Research and Development, Suranaree University of Technology, Thailand. He has got more than one hundred research publications and is the author/co-author of various books related to MIMO technologies. Furthermore, he is the editor of "Suranaree Journal of Science and Technology" and other leading Thai journals related to Science and Technology. He has won various national awards from the government of Thailand due to his contributions and motivation in the field of Science and Technology. His research interests include green communications, wave propagation modeling, MIMO, Massive MIMO, Brain Wave Engineering, OFDM and advanced wireless communications, wireless sensor network, embedded systems, the internet of things, and network security. His current research interest is in Artificial Intelligence and Bio-Signal studies.



Assist. Prof. Dr. Eng. Rando Tungga Dewa (The Republic of Indonesia Defense University-Indonesia)

Dr. Eng. Rando Tungga Dewa focuses on the fracture mechanics field in advanced technology. He is an Assistant Professor in the Mechanical Engineering Department, RIDU (The Republic of Indonesia Defense University). He has done some research topics including Nuclear Reactor Gen-IV design, vibration fatigue on structures, and advanced additive manufacturing technologies on energetic materials. He, at least published more than 20 peer-reviewed articles and attended 50 symposiums with H-index 8

SCHEDULE PROGRAM

- 1. InCaSST October 18, 2023 07.30 AM, Eastparc Hotel.
- 2. Gala Dinner October 18, 2023 06.00 PM, Eastparc Hotel.

Detailed Conference Program

Wednesday, 18th Octob<mark>er</mark>, 2023

(Time based: Jakarta, Indonesia GMT+7)

Time	Event	Room
07.30 - 08.00	Registration and Welcome Drink	
08.00 - 08.15	Opening Cerem <mark>on</mark> y	
08.15 - 08.30	Greeting Speech	
08.30 - 08.45	Traditional Dance Performance	
08.45 – 10.35	Keynote Speakers Session:	Garden Room
	1. Prof. Tokuro Matsuo	
	2. Asst. Prof. Dr. Eng. Rando Tungga Dewa	
	3. Prof. Ir. Sudi Mungkasi, Ph.D.	
	4. Assoc. Prof. Dr. Peerapong Uthansakul	
10-35 – 10.50	Parallel Session Preparation	
10.50 – 12.00	Parallel Session 1	Room 1: Orchid Room
		Room 2: Magnolia Room (3 rd floor)
12.00 – 13.00	Lunch	Restaurant
13.00 - 14.40	Parallel Session 2	Room 1: Orchid Room
		Room 2: Magnolia Room
		(3 rd floor)
1 <mark>4.40 – 1</mark> 5.00	Coffee Break	
15.00 – 16.10	Parallel Session 3	Room 1: Orchid Room
		Room 2: Magnolia Room
		(3 rd floor)

Detailed Gala Dinner Agenda Wednesday, 18th October, 2023

Wednesday, 18th October, 2023 (Time based: Jakarta, Indonesia GMT+7)

Place: Garden Room

Time	Event		
18.00 – 18.15	Opening Live		
18.15 – 18.30	Mus <mark>ic</mark>	Registration	
	Perform <mark>anc</mark> e		
18.30 – 18.45		Opening Ceremony and Greeting Speech	
18.45 – 19.00		Launch <mark>ing</mark> of "Bunga Rampai" book	
19.00 - 19.20		Ann <mark>ive</mark> rsary Celebration of FST	
19-20 – 19.35		Awards	
19.35 – 20.00	Gala Dinner		
20.00 – 20.30		Live Music Performance	
20.30 – 20.45			
20.45 – 21.00		Closing Ceremony	

DETAILED PRESENTATION SESSION

Time based: Jakarta, Indonesia GMT+7

KEYNOTE SPEAKER SESSION 08.45-10.35 WIB			
Mo	derator: Hartono, Ph.D		
F	loom: Garden Room		
Prof. Tokuro Matsuo	Towards Smart Applied Sciences with Multiple Sensors		
Asst. Prof. Dr. Eng. Rando	Research and Development at RIDU: Technological		
Tungga Dewa	Resources for <mark>Def</mark> ense Equipment		
	Q&A		
Prof. Ir. Sudi Mungkasi, Ph.D.	Roles of Mathematics in Disaster Mitigations		
Assoc. Prof. Dr. Peerapong	Feasibility S <mark>tud</mark> y of Brainwave Communications in the		
Uthansakul	Post Pandemic Era: EEG Signals for Writing Imagination		
	Q&A		

	PARALLEL SESSION 1.1.	
	10.50 – 12.00 WIB	
	Room 1: Orchid Room	
	Moderator: A. Prasetyadi, M.Si., Ph.D.	
	Topic: Clean Energy and Green Technologies	
2674	Transparent Carbon Capture and Storage using Blockchain Technology	10'
2628	Effect of Curing Temperature on The Mechanical Properties of Coconut Shell Nano	
	Carbon Reinforced C <mark>om</mark> posites with Epoxy Ma <mark>trix</mark>	10'
2655	The Role of Nanocatalyst of Pearl Oyster Shell in Pack Carburizing Process on	
	Mechanical and Physical Properties of AISI 1020 Steel	10'
2825	Investigation of Eichhorn <mark>ia c</mark> rassipes as a natural fibre in PMC for noise controller	10'
2840	Exploring The Potential of Go-Based Composite Hydrogels and Their Swelling	
	Property for Controlled Drug Delivery	10'
2899	Alternative Method for Stop The Coconut Shell Charcoal Briquette Drying Process	10'
2889	The Effect of Chassis Weight Optimization on The Carbon Footprint of The Electric	
	Prototype Vehicle	10'

	PARALLEL SESSION 1.2.			
	10.50 – 12.00 WIB			
	Room 2 : Magnolia Room			
	Moderator: Dr. Adinda Ihsani Putri			
	Topic: Waste Management and Recycling			
2671	Utilization of Used Oil Waste for Boiler Energy Source	10'		
2625	Readiness Assessment of Lean Six Sigma Implementation in Manufacturing			
	Industry as A Way To Ensure Sustainability	10'		
2 <mark>65</mark> 9	Modelling study of boiler using oil waste as an energy source	10'		
2681	81 SCADA for Waste Sorting System as an Environmental Conservation Effort 10			
2687	Antibacterial Properties of Enzymatically Treated PET Fibers Functionalized by			
	Nitric Oxide	10'		
2843	Design And Feasibility Study of Mobile Biodigester for Military Operation	10'		
2877	Optimization of pyrolysis of polypropylene and polyethylene based plastic waste			
	become an alternative fuel oil using bentonite catalyst	10'		

PARALLEL SESSION 2.1.		
	13.00 – 14.40 WIB	
	Room 1 : Orchid Room	
	Moderator: Dr. Achilleus Hermawan Astyanto	
	Topic: Renewable Energy Technologies and Systems	
2661	An Overview of Wind Energy to Optimize Initial Potential in Java	10'
2666	Solar Power Control System on Smart Green Home	10'
2663	Numerical Investigation on the Effect of Blunt Body Deflector on Darieus Turbine	
	Performance	10'
2773	Using A Stepper Motor as A Low-Power, Low-Rotation DC Generator for Renewable	
	Energy Harvesting	10'
2786	Design And Implementation of A 232.2 KWP Rooftop and on Grid Solar Power Plant	10'
2812	An experimental investigation on CCFL characteristics during gas/low surface	
	tension liquid counter-cu <mark>rre</mark> nt two-phase flo <mark>w i</mark> n a small-scaling P <mark>WR ho</mark> t leg typical	
	geom <mark>etry</mark>	10'
2830	Techno- <mark>Econo</mark> mic Analysis of Hybrid P <mark>V-</mark> Battery-Diesel System for Isolated	
	Dockyard in West Papua	10'
2876	Machine Learning Based Modelling for Estimating Solar Power Generation	10'
2816	Aerodynamic Analysis of a Windmill Water Pump using Blade Element Momentum	
	Theory (2816)	10'
2983	Coefficient of Power of Indonesian Traditional Wind Pump Blade Model (2983)	10'

	PARALLEL SESSION 2.2.		
	13.00 – 14.40 WIB		
	Room 2 : Magnolia Room		
	Moderator: Ir. Augustinus Bayu Primawan, D.Tech.Sc.		
	Topic: Environmental Impact Assessment and Management		
2 <mark>680</mark>	Fast fashion Revolution: Unveiling the Path to Sustainable Style in the Era of Fast		
	fashion	10'	
2344	The Impact Assessment of Automated Drip Infusion Control Using Weighing Scale		
	and Pinch Method on Subjects	10'	
2635	Analysis of Coal Facies and Parting in The Balikpapan Formation, Kutai Basin, East		
	Kalimantan	10'	
2637	Distribution Model, Depositional Environment, and Facies Of Coal in the AE field,		
	Kutai Kartanegara area, East Kalimantan	10'	
2682	A Method for Assessing Green Value Chain Readiness	10'	
2779	Study of Population Distribution and Benefits of Nipah (Nypa fruticans)	10'	
2795	Development of Digital Livestock Monitoring in Sambilawang Village, Serang,		
	Banten	10'	
2817	Comparison of the K-Means Method with and without Principal Component		
	Analysis (PCA) in Predicting Employee Resignation	10'	
2844	The Key Impact Factors of Visitors' Environmentally Responsible Behaviour at		
	Mlarangan Asri Beach Kulon Progo Regency	10'	
2878	Environmental Management for Car Accident Precaution and Remote Notification	10'	

	PARALLEL SESSION 3.1.			
	15.00 – 16.10 WIB			
	Room 1 : Orchid Room			
	Moderator: Dr. rer. nat. Herry Pribawanto Suryawan			
	Topic: Environmental Impact Assessment and Management			
2905	Replication Control Strategy Based on A Simple Game of Life in Opportunistic			
	Mobile Networks	10'		
2019	Gamification Design for Tourism Mobile Applications Temple 1			
2879	Fall Detection and Notification System to Fast Emergency Management for the			
	Elderly	10'		
2883	Classification of Delivery Types of Pregnant Women Using Support Vector Machine	10'		
2885	A Study of Stochastic <mark>Ep</mark> idemic Model Driv <mark>en</mark> by Liouville Fractional <mark>B</mark> rownian			
	Motion Coupled with Seasonal Air Pollution	10'		
2019	Gamification Design for T <mark>our</mark> ism Mobile App <mark>lic</mark> ations Temple 1			
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2887	The Performance of DST-Wavelet Feature Extraction for Guitar Chord Recognition 10			

PARALLEL SESSION 3.2.			
	15.00 – 16.10 WIB		
	Room 2 : Magnolia Room		
	Moderator: Dr. Lusia Krismiyati Budiasih		
	Topic : Sustainable Agriculture and Land Use Practices		
2855	Reuse Strategy and Management Models for Abandoned Industrial Areas. A Case		
	Study in Yerevan	10'	
2626	Assessing the Effectiveness of Agricultural Policies on Development: A Systematic		
	Literature Review from Diverse Countries	10'	
2622	Genetic Variability and Relationship of Agronomic Characters of Soybean Lines In		
	Tidal Swamp Land		
2626	6 Assessing the Effectiveness of Agricultural Policies on Development: A Systematic		
	Literature Review from Diverse Countries		
2789	Nutrition Control in Nutrient Film Technique Hydroponic System Using Fuzzy		
	Method	10'	
2907	The Inhibitive Effect of Vitamin B2, B6 and Vitamin C on The Cooper Corrosion	10'	
2870	Batik Classification Using KNN Algorithm and GLCM Features Extraction	10'	

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Readiness assessment of lean six sigma implementation in the manufacturing industry as a way to ensure sustainability

Fransisca Candra Dewi¹, Lusia Permata Sari Hartanti¹, Dian Retno Sari Dewi¹, Julius Mulyono^{1,*} and Ig. Jaka Mulyana¹

¹Industrial Engineering Department, Widya Mandala Surabaya Catholic University, Jl. Kalijudan 37 Surabaya, Indonesia 60114

Abstract. Lean Six Sigma (LSS) is a strategy to overcome the problems that occur to improve the efficiency and effectiveness of the company through the elimination of variation and waste. efficiency and effectiveness will ensure the sustainability of the company. Several factors affect the success of LSS implementation in the company. Therefore, to be successful in LSS implementation, an assessment is needed to measure the level of LSS readiness (Lean Six Sigma Readiness/LESIRE). This article discusses the measurement of the readiness level of the plastic industry in Indonesia in the implementation of LSS. In addition to measuring the level of readiness, this article also discusses what important factors must be prepared in advance to be ready for LSS implementation. Data was collected by distributing questionnaires and processed using the fuzzy method. Factors that influence success consist of 5 enablers, 19 criteria, and 55 attributes. The results showed that the industry studied was categorized as Almost Ready. Attributes that need to be improved to increase LSS readiness are company initiatives in development, learning processes in development, improving workforce skills, customer-focused organizations or companies, strategic and visionary leadership, responsibility, authority and communication, planning, feedback loop design, eliminating waste, high impact of customer satisfaction, and technology improvement.

1 Introduction

The manufacturing industry must prioritize product quality and excellence. In addition, manufacturing companies must also improve efficiency and efficiency to reduce waste. Waste is any activity contained in a process flow that does not provide added value to the final product which can affect the aspect of customer satisfaction. Hines & Taylor [1] explain that there are seven types of waste, and it has even grown to eight types of waste. Höfer et al. [2] explained that the eight wastes are defects and rework, overproduction, waiting, non-utilized talent, transportation, inventory, motion, and extra processing. Waste has an impact and results in losses, so the company needs the right strategy to reduce waste. Lean Six Sigma

^{*} Corresponding author: <u>jmulyono@ukwms.ac.id</u>

is a strategy that can be used in business and industry improvement. Lean started from Toyota's production system with the main emphasis on waste in the process, and Six Sigma originated from Motorola with a focus on reducing variation in the process to improve efficiency. According to Albliwi et al. [3] LSS is a widely accepted technique used for continuous improvement in quality-related issues in fields such as manufacturing and service sectors by combining both lean thinking (LT) and six sigma. LSS is widely used because it has been widely recognized and has proven to be the most successful to improve a company with operational efficiency, increasing productivity, and reducing costs [4].

The manufacturing sectors' principal concern in recent years has been to lessen their ecological imprint. With the help of developing technology, businesses are becoming more resource-efficient and shifting their focus to sustainability [5]. Meanwhile, Maria, et.al [6] stated that the LSS technique, in particular for firms using it as a methodology to accomplish and manage results and seek competitive advantage, contributes to the performance of organizations as it highlights environmental aspects. Furthermore, approaches like LSS would be more successful in meeting the rising demand while maximizing resource use and taking environmental concerns into account [5]. By using the LSS approach, it can reduce waste, which in turn will improve environmental and economic sustainability.

Organizational readiness is essential in developing LSS. The readiness to develop LSS will determine its success. By knowing the level of readiness to develop Lean Six Sigma, organizations can identify barriers to implementing LSS. Many factors affect the success of LSS implementation, so it is necessary to evaluate LSS readiness so that improvements or preparations for LSS implementation can be made. Identifying the level of readiness in an organization or company will help determine the company's potential to make the change process effective [7]. Several researchers have measured Lean Readiness in manufacturing and healthcare as well as in Higher Education Institution (HEI).

Fuzzy logic was used by Bayou & de Korvin [8] to measure the leanness of two automotive industries using fuzzy logic and determine how lean two car industries were. Fuzzy logic was also used by certain academics to measure leanness [9–11]. The leanness index and score can be used to identify areas that need to be improved. Furthermore, Wong et al. [12] used the Analytic Network Process (ANP) to quantify the leanness level (index) in a comprehensive method that took into account three factors (quality, cost, and on-time delivery). Other researchers have evaluated leanness using Interval-Valued Fuzzy Sets (IVFS) [13] and Data envelopment analysis (DEA), Fuzzy DEA (FDEA), Fuzzy Cognitive Map (FCM), DEMATEL, and AHP [14]. While working in the healthcare industry, Vaishnavi & Suresh [7] used fuzzy logic to assess a hospital. Mulyana, IJ et al. [15] used fuzzy method to measure lean readiness of Higher Education Institution.

This article discusses the assessment of the readiness level of the plastic industry for LSS implementation. Fuzzy logic is used to assess the readiness level.

2 Methods

The performance level and importance weight of each aspect makes up the two components of the assessment. The readiness level of each factor is assessed based on the evaluation of the performance level and importance weight of each factor. using the fuzzy approach to assess. The following are the steps to determine the readiness level:

2.1 Enabler, criteria, and attribute of readiness

LSS implementation enabler, criteria, and attribute. The enablers consist of organization culture, management and leadership commitment, LSS planning, linking LSS to business, and the external environment [7,11].

2.2 Determination of Likert Scale, Linguistic Scale, and Fuzzy Number of performance levels and importance weights of factors used in the assessment of LSS readiness

Assessment of performance level and importance weight by experts using the Likert Scale. Each expert's answer is converted to a fuzzy number according to Table 1.

	Perfo	rmance Level		Importance Weight	
Linguistic Scale	Likert Scale	Fuzzy Number (l,m,u)	Linguistic Scale	Likert Scale	Fuzzy Number (l,m,u)
Worst	1	(1, 1, 2)	Very Low	1	(0.1, 0.1, 0.2)
Very Poor	2	(1, 2, 3)	Low	2	(0.1, 0.2, 0.3)
Poor	3	(2, 3, 4)	Fairly Low	3	(0.2, 0.3, 0.4)
Fair	4	(3, 4, 5)	Medium	4	(0.3, 0.4, 0.5)
Fairer	5	(4, 5, 6)	Fairly High	5	(0.4, 0.5, 0.6)
Almost Good	6	(5, 6, 7)	More Fairly High	6	(0.5, 0.6, 0.7)
Good	7	(6, 7, 8)	Almost High	7	(0.6, 0.7, 0.8)
Very Good	8	(7, 8, 9)	High	8	(0.7, 0.8, 0.9)
Almost Excellent	9	(8, 9, 10)	Almost Very High	9	(0.8, 0.9, 1)
Excellent	10	(9, 10, 10)	Very High	10	(0.9, 1, 1)

Table 1. Linguistic Scale, Likert Scale, and Fuzzy Number.

2.3 Aggregating fuzzy performance levels and importance weights

Calculation of fuzzy performance level and importance level of each criterion using equations (1) and (2) respectively,

$$H_{ij} = \frac{\sum_{k=1}^{n} G_{ijk} \otimes H_{ijk}}{\sum_{k=1}^{n} G_{ijk}}$$

$$G_{ij} = \frac{\sum_{k=1}^{n} G_{ijk} \otimes H_{ijk}}{\sum_{k=1}^{n} H_{ijk}}$$
(1)

Meanwhile to find the fuzzy performance level and importance level of each enabler using equation (3) and (4) respectively,

$$H_{i} = \frac{\sum_{k=1}^{n} G_{ij} \otimes H_{ij}}{\sum_{k=1}^{n} G_{ij}}$$

$$G_{i} = \frac{\sum_{k=1}^{n} G_{ij} \otimes H_{ij}}{\sum_{k=1}^{n} H_{ij}}$$
(4)

Where,

 H_i = Fuzzy importance rating for readiness for the implementation of LSS of i-th enabler

 H_{ij} = Fuzzy importance rating for readiness for the implementation of LSS of j-th criterion in the i-th enabler

 H_{ijk} = Fuzzy importance rating for readiness for the implementation of LSS of k-th attribute of j-th criterion in the i-th enabler

 G_i = Fuzzy importance weight for readiness for the implementation of LSS of i-th enabler

 G_{ij} = Fuzzy importance weight for readiness for the implementation of LSS of j-th criterion in the i-th enabler

 G_{ijk} = Fuzzy importance weight for readiness for the implementation of LSS of k-th attribute of j-th criterion in the i-th enabler

Then, calculate the fuzzy readiness index using equation (5).

$$FRLSSI = \frac{\sum_{i=1}^{l} (G_i \otimes H_i)}{\sum_{i=1}^{l} G_i}$$
 (5)

2.4 Match the FRLSSI with an appropriate level

The Euclidean Distance technique is then used to compare the FRLSSI value to the term readiness level. Five language terms from Naranayamurthy [16] readiness level are used in this strategy consisting of Not Ready (NR), Low Ready (LR), Average Ready(AR), Close to Ready (CR), and Ready (R). Table 2 shows terms of readiness level and related fuzzy numbers

Table 2. Fuzzy number term readiness level.

Term Readiness Level	Fuzzy Number
Not Ready (NR)	(0, 1.5, 3)
Low Ready (LR)	(1.5, 3, 4.5)
Average Ready(AR)	(3.5, 5, 6.5)
Close to Ready (CR)	(5.5, 7, 8.5)
Ready (R)	(7, 8.5, 10)

Calculate Euclidean Distance using equation (6)

$$D(FRLSSI, RLSSLi) = \sqrt{\sum (fFRLSSI(x) - fRLSSLi(x))^2}$$
 (6)

2.5 Determine the attribute must be improved

Variables that have a low level of readiness will become obstacles to making improvements. For this reason, the value of the Fuzzy Performance Importance Index (FPII) is calculated using equation (7)

$$FPII = W_{ijk} \otimes H_{ijk}$$

$$G^{(i)}$$

where Wijk = (1,1,1) – Gijk

Furthermore, calculate a rank score for each variable using equation (8)

Rank Score =
$$\frac{a+4b+c}{6}$$
 (8)

3 Result and discussion

In this study, enabler, criteria, and attributes of readiness Lean Six Sigma are adopted from Sreedharan, et. al [11] and Vaishnavi & Suresh [7] displayed in Appendix 1. The performance level and importance weight assessment of attributes LSS readiness was conducted by ten (10) middle managers. Each answer is converted to a fuzzy number according to Table 2. The conversion results are averaged using equation (7). Table 3 displays the average performance level and importance weight of attributes.

Average fuzzy number =

$$\left[\frac{l_1+l_2+\cdots l_n}{n},\frac{m_1+m_2+\cdots m_3}{n},\frac{u_1+u_2+\cdots u_3}{n}\right] \quad \ (9)$$

Table 3. Average performance level and importance weight.

Enabler	Criteria	Attribute	G_{ijk}	H_{ijk}
		LC111	(0.72, 0.89, 0.94)	(6.5, 7.69, 8.69)
	LC11	LC112	(0.75, 0.85, 0.92)	(6.31, 7.31, 8.25)
	LCII	LC113	(0.58, 0.68, 0.78)	(5.69, 6.69, 7.69)
		LC114	(0.65, 0.75, 0.85)	(5.56, 6.56, 7.56)
		LC121	(0.79, 0.89, 0.96)	(5.93, 6.93, 7.93)
	LC12	LC122	(0.8, 0.9, 0.95)	(6.06, 7.06, 8.06)
LC1		LC123	(0.81, 0.91, 0.97)	(5.87, 6.87, 7.87)
	LC13	LC131	(0.64, 0.74, 0.84)	(4.81, 5.81, 6.81)
	LC14 -	LC141	(0.77, 0.87, 0.94)	(5.81, 6.81, 7.81)
	LC14	LC142	(0.76, 0.86, 0.93)	(6.43, 7.43, 8.43)
	LC15	LC151	(0.7, 0.8, 0.89)	(6.25, 7.25, 8.25)
		LC152	(0.75, 0.85, 0.92)	(6, 7, 8)
		LC153	(0.75, 0.85, 0.93)	(5.93, 6.93, 7.93)
		LC211	(0.82, 0.92, 0.97)	(6.81, 7.81, 8.81)
	LC21	LC212	(0.77, 0.87, 0.94)	(6.43, 7.43, 8.43)
		LC213	(0.8, 0.9, 0.95)	(6.31, 7.31, 8.31)
LC2	LC22	LC221	(0.66, 0.76, 0.86)	(5.75, 6.75, 7.75)
LC2		LC231	(0.77, 0.87, 0.93)	(5.75, 6.75, 7.75)
	LC23	LC232	(0.8, 0.9, 0.96)	(6.43, 7.43, 8.43)
		LC233	(0.79, 0.89, 0.95)	(6.18, 7.18, 8.18)
	LC24	LC241	(0.79, 0.89, 0.95)	(6.25, 7.25, 8.25)

Enabler	Criteria	Attribute	G_{ijk}	H_{ijk}
		LC242	(0.77, 0.87, 0.93)	(6.37, 7.37 8.375)
		LC243	(0.79, 0.89, 0.95)	(6.37, 7.37, 8.37)
		LC244	(0.79, 0.89, 0.95)	(6.31, 7.31, 8.31)
		LC251	(0.78, 0.88, 0.94)	(6.5, 7.5, 8.5)
	I G25	LC252	(0.8, 0.9, 0.95)	(6.5, 7.5, 8.5)
	LC25	LC253	(0.77, 0.87, 0.93)	(6.25, 7.25, 8.25)
		LC254	(0.78, 0.88, 0.95)	(6.25, 7.25, 8.25)
		LC311	(0.71, 0.81, 0.91)	(6.25, 7.25, 8.18)
	LC31	LC312	(0.69, 0.79, 0.89)	(4.93, 5.93, 6.93)
		LC313	(0.75, 0.85, 0.93)	(5.62, 6.62, 7.62)
		LC321	(0.78, 0.88, 0.94)	(6.06, 7.06, 8.06)
LC3	LC32	LC322	(0.74, 0.84, 0.92)	(5.68, 6.68, 7.68)
		LC323	(0.74, 0.84, 0.91)	(6.06, 7.06, 8.06)
	LC33	LC331	(0.76, 0.86, 0.94)	(6.06, 7.06, 8.06)
		LC332	(0.77, 0.87, 0.93)	(6.06, 7.06, 8.06)
		LC333	(0.8, 0.9, 0.97)	(6.12, 7.12, 8.12)
	LC41	LC411	(0.75, 0.85, 0.93)	(6, 7, 8)
		LC421	(0.74, 0.84, 0.92)	(5.93, 6.68, 7.68)
		LC422	(0.76, 0.86, 0.95)	(6.06, 7.06, 8.06)
	LC42	LC423	(0.73, 0.83, 0.92)	(6.12, 7.12, 8.12)
1.64		LC424	(0.73, 0.83, 0.92)	(6.37, 7.37, 8.37)
LC4		LC425	(0.74, 0.84, 0.93)	(5.81, 6.81, 7.81)
		LC431	(0.72, 0.82, 0.91)	(6.75, 7.75, 8.68)
	1.042	LC432	(0.72, 0.82, 0.91)	(6.37, 7.37, 8.37)
	LC43	LC433	(0.73, 0.83, 0.92)	(6.31, 7.31, 8.31)
		LC434	(0.79, 0.89, 0.96)	(6.75, 7.75, 8.68)
1.05	I C51	LC511	(0.78, 0.88, 0.95)	(6.31, 7.31, 8.31)
LC5	LC51	LC512	(0.79, 0.89, 0.96)	(6.25, 7.25, 8.25)

Enabler	Criteria	Attribute	G_{ijk}	H_{ijk}
		LC513	(0.78, 0.88, 0.94)	(6.75, 7.75, 8.68)
		LC521	(0.76, 0.86, 0.94)	(6.5, 7.5, 8.5)
	LC52	LC522	(0.76, 0.86, 0.94)	(6.5, 7.5, 8.5)
		LC523	(0.73, 0.83, 0.93)	(6.25, 7.25, 8.25)
	1.052	LC531	(0.77, 0.87, 0.94)	(6.06, 7.06, 8.06)
	LC53	LC532	(0.79, 0.89, 0.95)	(6.12, 7.12, 8.06

Furthermore, the calculation of fuzzy performance level and importance weight of each criterion (1) and (2), respectively. For example, the calculation of fuzzy performance level and importance weight of LC11 criteria is as follows:

```
 \begin{split} & [ \big( (0.72,0.89,0.94) \otimes (6.5,7.69,8.69) \big) \oplus \\ & \big( (0.75,0.85,0.92) \otimes (6.31,7.31,8.25) \big) \oplus \\ & \big( (0.58,0.68,0.78) \otimes (5.69,6.69,7.69) \big) \oplus \\ & \big( (0.65,0.75,0.85) \otimes (5.56,6.56,7.56) \big) ] \oplus \\ & \frac{((0.65,0.75,0.85) \otimes (5.56,6.56,7.56))]}{[(0.72,0.89,0.94) \oplus (0.75,0.85,0.92) \oplus \\ & (0.58,0.68,0.78) \oplus (0.65,0.75,0.85) \\ & = (6.05,7.11,8.07) \\ & \big[ \big( (0.72,0.89,0.94) \otimes (6.5,7.69,8.69) \big) \oplus \\ & \big( (0.75,0.85,0.92) \otimes (6.31,7.31,8.25) \big) \oplus \\ & \big( (0.58,0.68,0.78) \otimes (5.69,6.69,7.69) \big) \oplus \\ & \big( (0.58,0.68,0.78) \otimes (5.56,6.56,7.56) \big) \big] \\ & = \frac{((0.65,0.75,0.85) \otimes (5.56,6.56,7.56))]}{[(6.5,7.69,8.69) \oplus (6.31,7.31,8.25) \oplus \\ & (5.69,6.69,7.69) \oplus (5.56,6.56,7.56) \big] \\ & = (0.68,0.80,0.88) \end{split}
```

The complete calculation results for all criteria can be seen in Table 4

Table 4. Fuzzy performance level and importance weight of criteria.

Criteria	G_{ij}	H_{ij}
LC11	(0.68,0.80,0.88)	(6.05, 7.11, 8.07)
LC12	(0.79, 0.89, 0.95)	(5.96, 6.96, 7.96)
LC13	(0.64, 0.74, 0.84)	(4.81, 5.81, 6.81)
LC14	(0.76, 0.86, 0.93)	(6.12, 7.12, 8.12)
LC15	(0.73, 0.83, 0.91)	(6.05, 7.05, 8.05)
LC21	(0.79, 0.89, 0.95)	(6.52, 7.52, 8.52)
LC22	(0.66, 0.76, 0.86)	(5.75, 6.75, 7.75)
LC23	(0.78, 0.88, 0.94)	(6.12, 7.12, 8.12)

LC24	(0.78, 0.88, 0.94)	(6.32, 7.32, 8.32)
LC25	(0.78, 0.88, 0.94)	(6.37, 7.37, 8.37)
LC31	(0.71, 0.81, 0.91)	(5.61, 6.60, 7.58)
LC32	(0.75, 0.85, 0.92)	(5.93, 6.93, 7.93)
LC33	(0.77, 0.87, 0.94)	(6.08, 7.08, 8.08)
LC41	(0.75, 0.85, 0.93)	(6.01, 7.02, 8.04)
LC42	(0.73, 0.83, 0.92)	(6.06, 7.01, 8.01)
LC43	(0.74, 0.84, 0.92)	(6.55, 7.55, 8.51)
LC51	(0.78, 0.88, 0.94)	(6.43, 7.43, 8.41)
LC52	(0.75, 0.85, 0.93)	(6.41, 7.41, 8.41)
LC53	(0.78, 0.88, 0.94)	(6.09, 7.094, 8.06)

Calculate the fuzzy performance level and importance weight of each enabler using equations (3) and (4) and the results can be seen in Table 5.

Table 5. Fuzzy performance level and importance weight of enabler.

Enabler	G_i	H_i
LC1	(0.72, 0.83, 0.90)	(5.82, 6.83, 7.82)
LC2	(0.76, 0.86, 0.93)	(6.23, 7.23, 8.23)
LC3	(0.75, 0.84, 0.92)	(5.88, 6.88, 7.87)
LC4	(0.74, 0.84, 0.92)	(6.20, 7.18, 8.17)
LC5	(0.77, 0.87, 0.94)	(6.31, 7.31, 8.29)

The next step is to calculate the fuzzy readiness index (FRLSSI) using equation (5)

```
\begin{split} & [((0.72,0.83,0.90)\otimes(5.82,6.83,7.82)) \oplus \\ & ((0.76,0.86,0.93)\otimes(6.23,7.23,8.23)) \oplus \\ & ((0.75,0.84,0.92)\otimes(5.88,6.88,7.87)) \oplus \\ & ((0.74,0.84,0.92)\otimes(6.20,7.18,8.17)) \oplus \\ & [(0.77,0.87,0.94)\otimes(6.31,7.31,8.29))] \\ & = \frac{((0.77,0.87,0.94)\otimes(6.31,7.31,8.29))]}{[(0.72,0.83,0.90)\oplus(0.76,0.86,0.93)\oplus \\ & (0.75,0.84,0.92) \oplus \\ & (0.74,0.84,0.92) \oplus (0.77,0.87,0.94)] \\ & = (6.09,7.09,8.08) \end{split}
```

The Euclidean Distance technique as equation (6) is then used to compare the FRLSSI value to the term level of readiness as in Table 3. As an example of calculating the Euclidean Distance level of readiness Not Ready:

$$D(FRLSSI, NR) = \sqrt{[(6.09 - 0)^2 + (7.09 - 1.5)^2 + (8.08 - 3)^2]}$$

= 9.71

Similarly, other readiness levels can be determined from Euclidean distance, including:

$$D(FRLSSI, LR) = 7.12$$

 $D(FRLSSI, AR) = 3.69$
 $D(FRLSSI, CR) = 0.73$
 $D(FRLSSI, R) = 2.54$

In this case, the readiness level of this company is **Close to Ready (CR)** based on the term readiness level and the minimal grade of D.

To be successful in implementing LSS, improvements must be made to the LSS readiness attributes so that the readiness level becomes **Ready**. To determine the priority of attributes that must be improved, the Fuzzy Performance Importance Index (FPII) is calculated using equation (7) and the ranking value (rank score) using equation (8). Attributes with low-rank scores are prioritized for improvement. Rank score and priority improvement of attributes are displayed in Table 6.

Table 6. R	ank score and	priority	improvement	order.
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Attribute	W _{ijk} = (1,1,1) - Gijk	H_{ijk}	$FPII = W_{ijk} \otimes H_{ijk}$	Rank Score	Priority Improvement Order
LC111	(0.06, 0.11, 0.28)	(6.5, 7.69, 8.69)	(0.39, 0.85, 2.43)	1.037	29
LC112	(0.08, 0.15, 0.25)	(6.31, 7.31, 8.25)	(0.51, 1.10, 2.06)	1.162	41
LC113	(0.22, 0.32, 0.42)	(5.69, 6.69, 7.69)	(1.25, 2.14, 3.23)	2.173	55
LC114	(0.15, 0.25, 0.35)	(5.56, 6.56, 7.56)	(0.83, 1.64, 2.65)	1.673	54
LC121	(0.04, 0.11, 0.21)	(5.93, 6.93, 7.93)	(0.24, 0.76, 1.67)	0.825	7*
LC122	(0.05, 0.1, 0.2)	(6.06, 7.06, 8.06)	(0.30, 0.71, 1.61)	0.792	4*
LC123	(0.03, 0.09, 0.19)	(5.87, 6.87, 7.87)	(0.18, 0.62, 1.50)	0.693	1*
LC131	(0.16, 0.26, 0.36)	(4.81, 5.81, 6.81)	(0.77, 1.51, 2.45)	1.543	52
LC141	(0.06, 0.13, 0.23)	(5.81, 6.81, 7.81)	(0.35, 0.89, 1.80)	0.952	20
LC142	(0.07, 0.14, 0.24)	(6.43, 7.43, 8.43)	(0.45, 1.04, 2.03)	1.107	36
LC151	(0.11, 0.2, 0.3)	(6.25, 7.25, 8.25)	(0.69, 1.45, 2.48)	1.495	51
LC152	(0.08, 0.15, 0.25)	(6, 7, 8)	(0.48, 1.05, 2)	1.113	37
LC153	(0.07, 0.15, 0.25)	(5.93, 6.93, 7.93)	(0.42, 1.04, 1.98)	1.093	32
LC211	(0.03, 0.08, 0.18)	(6.81, 7.81, 8.81)	(0.20, 0.63, 1.59)	0.718	2*
LC212	(0.06, 0.13, 0.23)	(6.43, 7.43, 8.43)	(0.39, 0.97, 1.94)	1.035	27
LC213	(0.05, 0.1, 0.2)	(6.31, 7.31, 8.31)	(0.32, 0.73, 1.66)	0.817	5*

Attribute	W _{ijk} = (1,1,1) – Gijk	H_{ijk}	$FPII = W_{ijk} \otimes H_{ijk}$	Rank Score	Priority Improvement Order
LC221	(0.14, 0.24, 0.34)	(5.75, 6.75, 7.75)	(0.81, 1.62, 2.64)	1.655	53
LC231	(0.07, 0.13, 0.23)	(5.75, 6.75, 7.75)	(0.40, 0.88, 1.78)	0.950	19
LC232	(0.04, 0.1, 0.2)	(6.43, 7.43, 8.43)	(0.26, 0.74, 1.69)	0.818	6*
LC233	(0.05, 0.11, 0.21)	(6.18, 7.18, 8.18)	(0.31, 0.79, 1.72)	0.865	11
LC241	(0.05, 0.11, 0.21)	(6.25, 7.25, 8.25)	(0.31, 0.80, 1.73)	0.873	12
LC242	(0.07, 0.13, 0.23)	(6.37, 7.37 8.375)	(0.45, 0.96, 1.93)	1.037	28
LC243	(0.05, 0.11, 0.21)	(6.37, 7.37, 8.37)	(0.32, 0.81, 1.76)	0.887	14
LC244	(0.05, 0.11, 0.21)	(6.31, 7.31, 8.31)	(0.32, 0.80, 1.75)	0.878	13
LC251	(0.06, 0.12, 0.22)	(6.5, 7.5, 8.5)	(0.39, 0.9, 1.87)	0.977	21
LC252	(0.05, 0.1, 0.2)	(6.5, 7.5, 8.5)	(0.33, 0.75, 1.7)	0.838	8*
LC253	(0.07, 0.13, 0.23)	(6.25, 7.25, 8.25)	(0.44, 0.94, 1.90)	1.017	25
LC254	(0.05, 0.12, 0.22)	(6.25, 7.25, 8.25)	(0.31, 0.87, 1.82)	0.935	17
LC311	(0.09, 0.19, 0.29)	(6.25, 7.25, 8.18)	(0.56, 1.38, 2.37)	1.408	49
LC312	(0.11, 0.21, 0.31)	(4.93, 5.93, 6.93)	(0.54, 1.25, 2.15)	1.282	45
LC313	(0.07, 0.15, 0.25)	(5.62, 6.62, 7.62)	(0.39, 0.99, 1.91)	1.043	30
LC321	(0.06, 0.12, 0.22)	(6.06, 7.06, 8.06)	(0.36, 0.85, 1.77)	0.922	16
LC322	(0.08, 0.16, 0.26)	(5.68, 6.68, 7.68)	(0.46, 1.07, 2.00)	1.123	38
LC323	(0.09, 0.16, 0.26)	(6.06, 7.06, 8.06)	(0.55, 1.13, 2.10)	1.195	42
LC331	(0.06, 0.14, 0.24)	(6.06, 7.06, 8.06)	(0.36, 0.99, 1.94)	1.043	31
LC332	(0.07, 0.13, 0.23)	(6.06, 7.06, 8.06)	(0.42, 0.92, 1.85)	0.992	23
LC333	(0.03, 0.1, 0.2)	(6.12, 7.12, 8.12)	(0.18, 0.71, 1.63)	0.775	3*
LC411	(0.07, 0.15, 0.25)	(6, 7, 8)	(0.42, 1.05, 2)	1.103	33
LC421	(0.08, 0.16, 0.26)	(5.93, 6.68, 7.68)	(0.48, 1.07, 2.00)	1.127	39
LC422	(0.05, 0.14, 0.24)	(6.06, 7.06, 8.06)	(0.30, 0.99, 1.94)	1.033	26
LC423	(0.08, 0.17, 0.27)	(6.12, 7.12, 8.12)	(0.49, 1.21, 2.19)	1.253	43
LC424	(0.08, 0.17, 0.27)	(6.37, 7.37, 8.37)	(0.51, 1.25, 2.26)	1.295	47

Attribute	W _{ijk} = (1,1,1) – Gijk	H_{ijk}	$FPII = W_{ijk} \otimes H_{ijk}$	Rank Score	Priority Improvement Order
LC425	(0.07, 0.16, 0.26)	(5.81, 6.81, 7.81)	(0.41, 1.09, 2.03)	1.133	40
LC431	(0.09, 0.18, 0.28)	(6.75, 7.75, 8.68)	(0.61, 1.40, 2.43)	1.440	50
LC432	(0.09, 0.18, 0.28)	(6.37, 7.37, 8.37)	(0.57, 1.33, 2.35)	1.373	48
LC433	(0.08, 0.17, 0.27)	(6.31, 7.31, 8.31)	(0.51, 1.24, 2.24)	1.285	46
LC434	(0.04, 0.11, 0.21)	(6.75, 7.75, 8.68)	(0.27, 0.85, 1.82)	0.915	15
LC511	(0.05, 0.12, 0.22)	(6.31, 7.31, 8.31)	(0.32, 0.88, 1.83)	0.945	18
LC512	(0.04, 0.11, 0.21)	(6.25, 7.25, 8.25)	(0.25, 0.80, 1.73)	0.863	10*
LC513	(0.06, 0.12, 0.22)	(6.75, 7.75, 8.68)	(0.41, 0.93, 1.91)	1.007	24
LC521	(0.06, 0.14, 0.24)	(6.5, 7.5, 8.5)	(0.39, 1.05, 2.04)	1.105	34
LC522	(0.06, 0.14, 0.24)	(6.5, 7.5, 8.5)	(0.39, 1.05, 2.04)	1.105	35
LC523	(0.07, 0.17, 0.27)	(6.25, 7.25, 8.25)	(0.44, 1.23, 2.23)	1.265	44
LC531	(0.06, 0.13, 0.23)	(6.06, 7.06, 8.06)	(0.36, 0.92, 1.85)	0.982	22
LC532	(0.05, 0.11, 0.21)	(6.12, 7.12, 8.06	(0.31, 0.78, 1.70)	0.855	9*

Table 6 shows the top 10 attributes that have the highest rank score and are prioritized for improvement, namely (1). Workforce skill upgrade (LC123) (2). Customer-focused organization (LC211) (3). Eliminating waste (LC333) (4). Learning in the organization (LC122) (5). Strategic and visionary leadership (LC213) (6). Responsibility, authority, and communication (LC232), (7). Development initiatives (LC121) (8). Design of feedback loops (LC252) (9). Technology upgradation (LC532), and (10) High impact of customer satisfaction (LC512). Based on the 10 (ten) weaker attributes, some suggestions to improve readiness in implementing LSS as in Table 7.

Table 7. Weaker and related suggestions.

Weaker	Suggestion(s)
Workforce skill upgrade	Upgrading workforce skills by appropriate continuous
	training
	Job analysis and recruiting a skilled workforce
Customer focused organization	Development of customer survey and feedback system
	Product design based on customer requirements.
Eliminating waste	Identification and classification of wastes both in
	shopfloor and office
	Uses appropriate Six Sigma methodology to reduce
	waste
Learning in the organization	Development sharing forum between departments.
	Competition for interdepartmental improvement
	projects
	Regular seminars or workshops

Weaker	Suggestion(s)		
Strategic and visionary leadership	Improve managerial skills, planning and control, and teamwork development of all level leaders		
Responsibility, authority, and communication	Distribute duties, responsibilities and rights equally among employees Giving power and responsibility for decisions made Encourage employee participation in achieving goals Plan and schedule regular meetings or discussions to maintain communication.		
Development initiatives	Encourage all workforce to improve their work Provide reward system		
Design of feedback loops	Improve feedback system at all levels of management		
Technology upgradation	Update equipment, tools, and methods in production Replace the old equipment and machines. Proper training in handling machines and equipment Periodic review and analysis of all equipment		
High impact on customer satisfaction	Accessibility of service and information of the company Simplicity in handling customer suggestions and complaints		

Sustainability is a timely and important issue. Achieving sustainability has become important for organisations as they face increasing pressure from customers, regulators, and other stakeholders to become greener. In this context, moving towards greener operations can help organisations develop products and processes that are in line with stakeholder expectations [17]. LSS is one of the most effective initiatives for improving process performance. LSS approach to minimize different types of waste [18]. By minimizing waste sustainability of the environment and economy can be achieved. Environmental sustainability can be achieved by minimizing product defects. Otherwise, economic sustainability through effective and efficient resource utilization.

4 Conclusion

This article has discussed the readiness level of the plastic industry. The result shows that the readiness level of LSS this company is Close to Ready. It means that there are some opportunities to improve some attributes to Ready in implementing LSS. Some ideas have been suggested to improve the readiness level of the company. Implementing LSS will improve the environmental and economic sustainability of the company.

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Fransisca Candra Dewi, Lusia Permata Sari Hartanti, Dian Retno Sari Dewi, Julius Mulyono, and Ig. Jaka Mulyana.

Author of the Paper Entitled:

Readiness Assessment of Lean Six Sigma Implementation in Manufacturing Industry as A Way To Ensure Sustainability n gratitude for outstanding contribution to

International Conference on Applied Sciences and Technologies (InCASST) organized by Faculty of Science and Technology, Sanata Dharma University Yogyakarta-Indonesia, October 18, 2023.

Dr. Jr. Bernadeta Wuri Harini

Chairperson of Conference Committee

Ir. Drs. Haris Sriwindono, M.Kom. Ph.D.

Dean of Faculty of Science and Technology, Sanata Dharma University