

Lampiran 1

KUESIONER

I. Identitas Responden

Pilihlah salah satu dengan memberi tanda cek “√” sesuai dengan keadaan Bapak/Ibu/Saudara.

- A. Jenis Kelamin : ☐ Laki-Laki ☐ Perempuan
- B. Usia : ☐ 17–30 tahun ☐ 31 – 44 tahun
☐ 45–58 tahun ☐ > 59 tahun
- C. Tingkat Pendidikan : ☐ SD ☐ SMP
☐ SMU ☐ Perguruan Tinggi
☐ Lain-lain
- D. Pekerjaan : ☐ Pelajar/Mahasiswa ☐ Swasta
☐ Ibu Rumah Tangga ☐ Wiraswasta
☐ Lain-lain

II. Pertanyaan Variabel Penelitian

Berilah jawaban pertanyaan berikut sesuai dengan pendapat Bapak/Ibu/Saudara, dengan memberi tanda cek “√” pada kolom yang tersedia.

Keterangan :

STS : Sangat Tidak Setuju (Skor 1)

TS : Tidak Setuju (Skor 2)

N : Netral (Skor 3)

S : Setuju (Skor 4)

SS : Sangat Setuju (Skor 5)

No	Pernyataan	Skala				
<i>Reference Group</i>		STS	TS	N	S	SS
1	Saya termotivasi oleh orang lain yang memiliki pengetahuan akan produk di Hartono Elektronik					
2	Saya mendapatkan informasi mengenai produk dari orang yang bisa dipercaya					
3	Saya termotivasi oleh pengalaman orang lain yang telah terlebih dahulu pernah membeli produk di Hartono Elektronik Kertajaya Indah					
4	Saya sering mendapat informasi mengenai produk di Hartono Elektronik Kertajaya Indah dari orang lain sehingga tertarik untuk membeli					

No	Pernyataan	Skala				
5	Saya tertarik membeli produk di Hartono Elektronik Kertajaya Indah karena informasi yang diberikan oleh keluarga dan teman meyakinkan					
Service Quality		STS	TS	N	S	SS
1	Konsumen dapat mengakses website Hartono Elektronik untuk mencari ulang yang diinginkan beserta informasi yang berkaitan dengan produk tersebut					
2	Hartono Elektronik selalu menyediakan produk yang berkualitas					
3	Stok produk Hartono Elektronik selalu tersedia dengan pengiriman barang sesuai dengan waktu yang dijanjikan					
4	Hartono Elektronik memberikan jaminan informasi produk					
5	Hartono Elektronik Kertajaya Indah menyediakan layanan untuk memberikan informasi yang tepat kepada pelanggan sewaktu timbul masalah					
6	Hartono Elektronik Kertajaya Indah menyediakan garansi pengembalian barang					
7	Hartono Elektronik Kertajaya Indah menyediakan layanan untuk bisa berbicara secara langsung dengan staff layanan pelanggan secara online atau melalui telepon					

No	Pernyataan	Skala				
<i>Store Atmosphere</i>		STS	TS	N	S	SS
1	Penataan barang Hartono Elektronik ditata berdasarkan klasifikasi produknya memudahkan saya mencari produk					
2	Alunan musik dalam ruangan Hartono Elektronik membuat saya nyaman berada di dalam ruangan					
3	Aroma dari pengharum ruangan membuat saya betah berada dalam ruangan Hartono Elektronik					
4	Desain tekstur dinding bangunan dalam ruangan Hartono Elektronik sudah sesuai dengan konsep					
5	Desain bangunan Hartono Elektronik terlihat kokoh dan kuat					
Kepuasan Konsumen		STS	TS	N	S	SS
1	Saya puas akan lingkungan toko yang memiliki tata letak barang yang tepat					
2	Saya puas akan layanan yang cepat dan tanggap akan pemesanan produk					
3	Saya puas akan konsistensi garansi produk yang diberikan					
4	Saya puas akan layanan diskon yang sesuai dengan janji.					
5	Karyawan Hartono Elektronik yang menanggapi keluhan konsumen					
6	Karyawan Hartono Elektronik tepat dalam menyampaikan informasi mengenai produk					
7	Hartono Elektronik memiliki kemudahan dan kenyamanan yang diberikan pada konsumennya					

No	Pernyataan	Skala				
Niat beli Ulang		STS	TS	N	S	SS
1	Melakukan pembelian ulang karena kinerja Hartono Elektronik bermanfaat untuk konsumennya					
2	Hartono elektronik merupakan pilihan utama melakukan pembelian produk elektronik.					
3	Konsumen memiliki niat untuk kembali Hartono Elektronik					
4	Konsumen melakukan Pembelian ulang karena lingkungan toko yang kondusif					

TERIMA KASIH

Lampiran 2. Data Penelitian

NO	RG1	RG2	RG3	RG4	RG5	SQ1	SQ2	SQ3	SQ4	SQ5	SQ6	SQ7
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Lanjutan Lampiran 2

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Lanjutan Lampiran 2

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Lanjutan Lampiran 2

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Lanjutan Lampiran 2

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Lanjutan Lampiran 2 Data Penelitian

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Lanjutan Lampiran 2

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Lanjutan lampiran 2

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99	5	3	2	2	4	3	3	3	4	3	4	4
100	4	4	4	4	5	4	4	3	4	4	4	4
101	2	2	3	2	2	3	5	3	2	3	5	3
102	3	2	4	4	4	4	4	5	4	4	4	5
103	3	3	4	4	2	3	5	2	2	4	4	3
104	5	4	5	5	5	5	5	5	3	5	5	5
105	5	2	2	3	5	2	2	3	2	2	3	2
106	3	2	2	2	3	5	5	5	3	5	5	5
107	2	3	2	2	3	3	3	3	3	3	2	3
108	3	4	3	4	3	2	5	2	4	5	2	5
109	2	3	4	4	3	4	3	4	5	5	4	5
110	5	2	2	4	5	3	4	2	2	2	2	5
111	5	2	3	2	2	4	4	3	4	5	4	4
112	5	2	5	5	4	2	2	2	3	2	2	2
113	3	3	2	4	4	3	3	2	2	2	2	3
114	3	2	5	4	3	2	2	3	3	4	3	2
115	4	5	4	3	5	4	4	4	2	4	3	2

Lanjutan Lampiran 2

116	5	3	5	2	3	2	3	3	4	4	2	2
117	5	5	5	2	5	5	2	4	4	5	2	2
118	3	5	5	2	3	4	3	2	2	4	3	2
119	4	2	4	5	2	2	2	5	3	2	4	4
120	4	4	5	4	4	2	3	5	2	4	2	2
121	2	2	3	2	2	2	2	2	2	2	2	2
122	4	3	4	3	2	3	2	2	3	3	2	3
123	2	4	4	5	2	2	2	2	3	4	4	2
124	2	2	4	4	2	3	3	2	2	2	5	2
125	4	5	5	2	2	4	2	4	2	4	3	3
126	3	5	5	5	5	5	5	3	5	3	4	5
127	3	4	3	5	3	5	5	4	2	3	4	4
128	2	2	3	5	4	2	2	3	2	2	3	3
129	5	4	3	4	2	3	5	4	5	3	3	2
130	4	2	3	2	2	4	5	4	5	5	4	4
131	4	5	2	5	4	4	3	5	5	4	5	5
132	4	5	4	4	4	3	3	3	2	4	5	5
133	2	2	3	2	2	2	2	3	2	2	2	2
134	3	3	2	2	2	5	5	2	2	3	4	2
135	5	3	5	2	5	4	3	5	4	4	4	5
136	2	5	2	4	3	3	2	3	3	2	2	3
137	2	2	3	2	2	2	2	2	2	2	3	2
138	5	4	4	2	4	3	3	5	5	4	4	3
139	5	3	3	4	4	3	3	2	2	3	2	3
140	5	5	3	3	2	5	5	4	5	5	5	5

Lanjutan Lampiran 2 Data Penelitian

No	DP1	DP2	DP3	DP4
1	5	4	5	5
2	3	3	2	3
3	3	2	2	2
4	5	5	5	5
5	3	3	2	3
6	2	3	2	2
7	2	2	2	3
8	2	2	2	3
9	2	2	3	2
10	5	5	5	5
11	2	2	2	2
12	3	3	2	3
13	3	3	2	2
14	5	5	5	4
15	3	2	2	2
16	4	5	5	5
17	5	5	4	5
18	2	2	2	2
19	5	5	5	3
20	5	5	5	5
21	4	3	3	5
22	4	4	5	4
23	3	2	2	2
24	2	2	3	5
25	3	2	2	3
26	5	5	5	5
27	3	3	4	5

Lanjutan Lampiran 2

28	3	5	3	5
29	2	2	3	2
30	4	5	5	5
31	3	2	2	2
32	5	5	4	4
33	4	3	4	3
34	2	2	3	3
35	4	4	3	4
36	2	3	2	2
37	4	4	4	4
38	5	4	5	5
39	3	3	4	3
40	4	3	4	4
41	4	4	3	4
42	3	3	3	4
43	4	3	3	4
44	4	4	5	3
45	4	4	5	5
46	5	4	5	5
47	4	4	3	4
48	4	4	3	3
49	3	3	3	2
50	2	2	3	3
51	3	2	3	2
52	4	4	4	4
53	4	4	5	5
54	5	5	5	4
55	4	4	4	3

Lanjutan Lampiran 2

56	5	5	4	4
57	3	2	3	3
58	5	5	4	3
59	3	3	3	3
60	4	4	5	4
61	4	4	4	3
62	5	5	5	4
63	5	4	5	4
64	3	3	2	3
65	5	5	4	4
66	5	5	5	4
67	2	2	2	2
68	5	5	5	4
69	2	3	3	2
70	3	3	2	3
71	2	3	2	3
72	3	4	5	5
73	3	3	2	2
74	3	3	3	4
75	3	3	5	5
76	2	2	3	2
77	2	3	3	2
78	4	4	4	4
79	2	2	2	2
80	5	5	5	5
81	4	4	4	3
82	5	4	5	5
83	2	2	2	2

Lanjutan Lampiran 2

84	5	4	3	4
85	5	4	5	3
86	3	3	2	2
87	4	4	5	5
88	2	2	4	2
89	3	2	2	3
90	3	3	5	4
91	2	5	3	2
92	3	5	5	3
93	2	2	2	2
94	5	5	3	4
95	4	3	3	4
96	3	4	3	2
97	2	2	2	2
98	3	2	4	3
99	3	4	4	4
100	4	5	4	5
101	2	2	2	3
102	2	5	2	5
103	3	3	3	4
104	4	5	4	4
105	2	2	4	2
106	3	3	3	4
107	3	3	4	3
108	4	2	4	2
109	5	5	3	5
110	4	4	4	2
111	3	3	3	5

Lanjutan Lampiran 2

112	5	5	4	2
113	2	2	3	3
114	2	2	2	5
115	3	3	5	3
116	3	4	4	3
117	2	2	2	4
118	2	2	4	2
119	3	3	4	4
120	3	3	2	4
121	5	5	4	2
122	5	5	4	2
123	5	5	5	4
124	2	2	3	5
125	4	4	4	3
126	4	5	5	5
127	4	5	4	5
128	2	3	2	2
129	3	3	5	5
130	2	3	2	2
131	5	4	5	5
132	5	5	2	5
133	2	2	2	2
134	2	2	2	2
135	2	2	3	5
136	3	3	2	3
137	2	2	3	2
138	5	5	2	3
139	2	2	3	3
140	5	5	3	4

Lampiran3.KarakteristikResponden

Jenis Kelamin	Frek	%
Laki – Laki	105	75.0
Perempuan	35	25.0
Total	140	100.0

Usia	Frek	%
17 – 30 tahun	63	45.0
31 – 44 tahun	49	35.0
45 – 58 tahun	21	15.0
> 59 tahun	7	5.0
Total	140	100.0

Tingkat pendidikan	Frek	%
SD	14	10.0
SMP	15	10.7
SMU	44	31.4
Perguruan Tinggi	67	47.9
Total	140	100.0

Profesi	Frek	%
Pelajar/Mahasiswa	63	45.0
Ibu Rumah Tangga	14	10.0
Swasta	21	15.0
Wiraswasta	42	30.0
Total	140	100.0

Lampiran4.Statistik Deskriptif

Descriptive Statistics					
	N	Minimum	Maximum	Mean	Std. Deviation
RG1	140	2.00	5.00	3.186	1.077
RG2	140	2.00	5.00	3.157	1.081
RG3	140	2.00	5.00	3.371	1.041
RG4	140	2.00	5.00	3.279	1.081
RG5	140	2.00	5.00	3.250	1.012
SQ1	140	2.00	5.00	3.314	1.053
SQ2	140	2.00	5.00	3.407	1.079
SQ3	140	2.00	5.00	3.507	1.128
SQ4	140	2.00	5.00	3.393	1.110
SQ5	140	2.00	5.00	3.429	1.067
QS6	140	2.00	5.00	3.450	1.062
SQ7	140	2.00	5.00	3.571	1.133
SA1	140	2.00	5.00	3.429	1.139
SA2	140	2.00	5.00	3.393	1.161
SA3	140	2.00	5.00	3.379	1.083
SA4	140	2.00	5.00	3.457	1.140
SA5	140	2.00	5.00	3.421	1.100
CS1	140	2.00	5.00	3.364	1.120
CS2	140	2.00	5.00	3.336	1.161
CS3	140	2.00	5.00	3.336	1.026
CS4	140	2.00	5.00	3.250	1.092
CS5	140	2.00	5.00	3.350	1.107
CS6	140	2.00	5.00	3.307	1.118
CS7	140	2.00	5.00	3.421	1.119
DP1	140	2.00	5.00	3.421	1.119
DP2	140	2.00	5.00	3.443	1.140
DP3	140	2.00	5.00	3.443	1.133
DP4	140	2.00	5.00	3.443	1.127

Lampiran5.Uji Validitas

Indikator	Factor Loading	Cut-off Value	Keterangan
<i>Reference Group</i>			
RG1	1.00	>1,96	Acuan
RG2	9.62	>1,96	Valid
RG3	9.06	>1,96	Valid
RG4	9.89	>1,96	Valid
RG5	11.80	>1,96	Valid
<i>Service Quality</i>			
SQ1	1.00	>1,96	Acuan
SQ2	7.62	>1,96	Valid
SQ3	8.43	>1,96	Valid
SQ4	7.95	>1,96	Valid
SQ5	7.84	>1,96	Valid
SQ6	8.42	>1,96	Valid
SQ7	7.96	>1,96	Valid
<i>Store Atmosphere</i>			
SA1	1.00	>1,96	Acuan
SA2	7.92	>1,96	Valid
SA3	7.60	>1,96	Valid
SA4	7.42	>1,96	Valid
SA5	8.37	>1,96	Valid
<i>Customer Satisfaction</i>			
ST1	1.00	>1,96	Acuan
ST2	8.28	>1,96	Valid
ST3	7.15	>1,96	Valid
ST4	8.32	>1,96	Valid
ST5	8.61	>1,96	Valid
ST6	9.00	>1,96	Valid
ST7	8.57	>1,96	Valid
<i>Decision Purchase</i>			
DP1	1.00	>1,96	Acuan
DP2	12.69	>1,96	Valid
DP3	9.72	>1,96	Valid
DP4	7.65	>1,96	Valid

Lampiran 6. Uji Reliabel

Indikator	λ	λ^2	e_i	$\Sigma\lambda$	$(\Sigma\lambda)^2$	Σe_i	CR
<i>Reference Group</i>							
RG1	0.92	0.85	0.16	3,79	14.36	2,1	0,87
RG2	0.7	0.49	0.52				
RG3	0.67	0.45	0.55				
RG4	0.71	0.5	0.5				
RG5	0.79	0.62	0.37				
<i>Service Quality</i>				4,94	24,40	3,51	0,87
SQ1	0.76	0.58	0.43				
SQ2	0.66	0.44	0.56				
SQ3	0.73	0.53	0.47				
SQ4	0.69	0.48	0.52				
SQ5	0.68	0.46	0.54				
SQ6	0.73	0.53	0.47				
SQ7	0.69	0.48	0.52				
<i>Store Atmosphere</i>				3,51	12,32	2,54	0,83
SA1	0.82	0.67	0.33				
SA2	0.69	0.48	0.54				
SA3	0.65	0.42	0.58				
SA4	0.64	0.41	0.59				
SA5	0.71	0.5	0.5				
<i>Customer Satisfaction</i>				4,84	23,42	3,62	0,86
CS1	0.84	0.71	0.3				
CS2	0.66	0.44	0.56				
CS3	0.59	0.35	0.65				
CS4	0.67	0.45	0.55				
CS5	0.69	0.48	0.53				
CS6	0.71	0.5	0.5				
CS7	0.68	0.46	0.53				

<i>Decision Purchase</i>				3,03	9.18	1,64	0,85
DP1	0.92	0.85	0.16				
DP2	0.82	0.67	0.32				
DP3	0.7	0.49	0.51				
DP4	0.59	0.35	0.65				

Lampiran 7 Normalitas

DATE: 10/11/2014

TIME: 11:38

P R E L I S 2.71

BY

Karl G. Jöreskog & Dag Sörbom

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The following lines were read from file D:\SEM\SKRIPSI.PR2:

!PRELIS SYNTAX: Can be edited

SY='D:\SEM\SKRIPSI.PSF'

NS 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27
28

OU MA=CM SM=D:\SEM\SKRIPSI.COV XT

Total Sample Size = 140

Univariate Summary Statistics for Continuous Variables

Variable	Mean	St. Dev.	T-Value	Skewness	Kurtosis	Minimum	Freq.	Maximum
----------	------	----------	---------	----------	----------	---------	-------	---------

RG1	3.186	1.077	35.005	0.238	-1.135	1.922	47	4.938
-----	-------	-------	--------	-------	--------	-------	----	-------

23

23	RG2	3.157	1.081	34.545	0.262	-1.149	1.917	49	4.923
24	RG3	3.371	1.041	38.313	0.097	-1.023	1.960	35	5.019
22	RG4	3.279	1.018	38.095	0.137	-0.966	1.914	36	4.943
17	RG5	3.250	1.012	38.013	0.197	-0.954	1.978	41	5.049
21	SQ1	3.314	1.053	37.236	0.168	-1.043	1.989	41	5.069
29	SQ2	3.407	1.079	37.366	0.060	-1.120	1.941	35	4.999
37	SQ3	3.507	1.128	36.775	-0.025	-1.244	1.943	34	5.009
29	SQ4	3.393	1.110	36.153	0.102	-1.198	1.974	40	5.039
27	SQ5	3.429	1.067	38.016	0.067	-1.085	1.980	35	5.047
29	SQ6	3.450	1.062	38.453	0.031	-1.073	1.951	32	5.013
38	SQ7	3.571	1.133	37.313	-0.043	-1.258	2.000	34	5.061
33	SA1	3.429	1.139	35.621	0.068	-1.273	1.968	40	5.032
34	SA2	3.393	1.161	34.575	0.092	-1.329	1.954	43	5.013
27	SA3	3.379	1.083	36.923	0.101	-1.131	1.963	38	5.024
32	SA4	3.457	1.140	35.872	0.079	-1.260	2.011	41	5.087
29	SA5	3.421	1.100	36.809	0.080	-1.170	1.981	38	5.049
29	CS1	3.364	1.120	35.536	0.124	-1.225	1.966	42	5.029
31	CS2	3.336	1.161	34.008	0.161	-1.320	1.967	47	5.027
21	CS3	3.250	1.026	37.489	0.170	-0.996	1.927	39	4.956
27	CS4	3.350	1.092	36.288	0.123	-1.158	1.956	40	5.014
28	CS5	3.364	1.107	35.950	0.122	-1.192	1.967	41	5.030

28	CS6	3.307	1.118	34.995	0.158	-1.226	1.945	44	4.995
32	CS7	3.421	1.119	36.169	0.060	-1.225	1.953	38	5.014
33	DP1	3.421	1.119	36.169	0.044	-1.224	1.933	37	4.992
35	DP2	3.443	1.140	35.744	0.033	-1.276	1.943	38	5.004
34	DP3	3.443	1.133	35.943	0.041	-1.260	1.953	38	5.015
33	DP4	3.443	1.127	36.146	0.049	-1.244	1.963	38	5.026

Test of Univariate Normality for Continuous Variables

	Skewness		Kurtosis		Skewness and Kurtosis		
Variable	Z-Score	P-Value	Z-Score	P-Value	Chi-Square	P-Value	
RG1	1.180	0.238	-6.375	0.000	42.031	0.000	
RG2	1.292	0.196	-6.585	0.000	45.034	0.000	
RG3	0.483	0.629	-4.967	0.000	24.907	0.000	
RG4	0.683	0.494	-4.399	0.000	19.814	0.000	
RG5	0.976	0.329	-4.288	0.000	19.337	0.000	
SQ1	0.834	0.404	-5.196	0.000	27.695	0.000	
SQ2	0.302	0.763	-6.161	0.000	38.044	0.000	
SQ3	-0.123	0.902	-8.316	0.000	69.171	0.000	
SQ4	0.508	0.611	-7.407	0.000	55.115	0.000	
SQ5	0.335	0.737	-5.694	0.000	32.534	0.000	
SQ6	0.154	0.878	-5.538	0.000	30.688	0.000	
SQ7	-0.216	0.829	-8.628	0.000	74.483	0.000	
SA1	0.338	0.735	-8.980	0.000	80.751	0.000	
SA2	0.458	0.647	-10.604	0.000	112.662	0.000	
SA3	0.504	0.615	-6.309	0.000	40.061	0.000	
SA4	0.397	0.691	-8.679	0.000	75.477	0.000	
SA5	0.399	0.690	-6.911	0.000	47.917	0.000	
CS1	0.619	0.536	-7.907	0.000	62.905	0.000	
CS2	0.801	0.423	-10.317	0.000	107.077	0.000	
CS3	0.845	0.398	-4.695	0.000	22.752	0.000	
CS4	0.612	0.541	-6.716	0.000	45.483	0.000	
CS5	0.608	0.543	-7.293	0.000	53.559	0.000	
CS6	0.788	0.431	-7.928	0.000	63.478	0.000	
CS7	0.298	0.766	-7.916	0.000	62.759	0.000	

DP1	0.221	0.825	-7.888	0.000	62.270	0.000
DP2	0.165	0.869	-9.056	0.000	82.034	0.000
DP3	0.205	0.838	-8.682	0.000	75.414	0.000
DP4	0.243	0.808	-8.309	0.000	69.093	0.000

Relative Multivariate Kurtosis = 1.021

Test of Multivariate Normality for Continuous Variables

Skewness			Kurtosis			Skewness and Kurtosis	
Value	Z-Score	P-Value	Value	Z-Score	P-Value	Chi-Square	P-Value
189.069	3.802	0.000	857.422	3.584	0.000	27.301	0.000

Histograms for Continuous Variables

RG1			
Frequency	Percentage	Lower Class Limit	
47	33.6	1.922	
.....			
0	0.0	2.224	
0	0.0	2.526	
0	0.0	2.827	
43	30.7	3.129	
.....			
0	0.0	3.430	
27	19.3	3.732	
0	0.0	4.034	
0	0.0	4.335	
23	16.4	4.637	

RG2			
Frequency	Percentage	Lower Class Limit	
49	35.0	1.917	
.....			
0	0.0	2.218	
0	0.0	2.518	
0	0.0	2.819	
43	30.7	3.119	
.....			
0	0.0	3.420	

25	17.9	3.720	
0	0.0	4.021	
0	0.0	4.322	
23	16.4	4.622	

RG3

Frequency Percentage Lower Class Limit

35	25.0	1.960	
.....			
0	0.0	2.266	
0	0.0	2.572	
42	30.0	2.878	
.....			
0	0.0	3.184	
0	0.0	3.490	
39	27.9	3.795	
.....			
0	0.0	4.101	
0	0.0	4.407	
24	17.1	4.713	

RG4

Frequency Percentage Lower Class Limit

36	25.7	1.914	
.....			
0	0.0	2.217	
0	0.0	2.520	
51	36.4	2.823	
.....			
0	0.0	3.126	
0	0.0	3.429	
31	22.1	3.732	
0	0.0	4.034	
0	0.0	4.337	
22	15.7	4.640	

RG5

Frequency Percentage Lower Class Limit

41	29.3	1.978	
.....			
0	0.0	2.285	
0	0.0	2.593	

40	28.6	2.900	
.....			
0	0.0	3.207	
0	0.0	3.514	
42	30.0	3.821	
.....			
0	0.0	4.128	
0	0.0	4.435	
17	12.1	4.742	

SQ1

Frequency Percentage Lower Class Limit

41	29.3	1.989	
.....			
0	0.0	2.297	
0	0.0	2.605	
35	25.0	2.913	
.....			
0	0.0	3.221	
0	0.0	3.529	
43	30.7	3.837	
.....			
0	0.0	4.145	
0	0.0	4.453	
21	15.0	4.761	

SQ2

Frequency Percentage Lower Class Limit

35	25.0	1.941	
.....			
0	0.0	2.247	
0	0.0	2.553	
42	30.0	2.858	
.....			
0	0.0	3.164	
0	0.0	3.470	
34	24.3	3.776	
.....			
0	0.0	4.082	
0	0.0	4.387	
29	20.7	4.693	
.....			

SQ3

Frequency Percentage Lower Class Limit

34	24.3	1.943	
0	0.0	2.250	
0	0.0	2.557	
38	27.1	2.863	
0	0.0	3.170	
0	0.0	3.476	
31	22.1	3.783	
0	0.0	4.090	
0	0.0	4.396	
37	26.4	4.703	

SQ4

Frequency Percentage Lower Class Limit

40	28.6	1.974	
0	0.0	2.280	
0	0.0	2.587	
34	24.3	2.893	
0	0.0	3.200	
0	0.0	3.506	
37	26.4	3.813	
0	0.0	4.120	
0	0.0	4.426	
29	20.7	4.733	

SQ5

Frequency Percentage Lower Class Limit

35	25.0	1.980	
0	0.0	2.287	
0	0.0	2.593	
37	26.4	2.900	
0	0.0	3.207	

0	0.0	3.513
41	29.3	3.820
0	0.0	4.127
0	0.0	4.433
27	19.3	4.740

SQ6		
Frequency	Percentage	Lower Class Limit
32	22.9	1.951
0	0.0	2.257
0	0.0	2.563
42	30.0	2.870
0	0.0	3.176
0	0.0	3.482
37	26.4	3.788
0	0.0	4.094
0	0.0	4.400
29	20.7	4.706

SQ7		
Frequency	Percentage	Lower Class Limit
34	24.3	2.000
0	0.0	2.306
0	0.0	2.612
30	21.4	2.919
0	0.0	3.225
0	0.0	3.531
38	27.1	3.837
0	0.0	4.143
0	0.0	4.449
38	27.1	4.755

SA1

Frequency Percentage Lower Class Limit

40	28.6	1.968	
0	0.0	2.275	
0	0.0	2.581	
33	23.6	2.887	
0	0.0	3.194	
0	0.0	3.500	
34	24.3	3.806	
0	0.0	4.113	
0	0.0	4.419	
33	23.6	4.725	

SA2

Frequency Percentage Lower Class Limit

43	30.7	1.954	
0	0.0	2.260	
0	0.0	2.566	
33	23.6	2.872	
0	0.0	3.178	
0	0.0	3.484	
30	21.4	3.789	
0	0.0	4.095	
0	0.0	4.401	
34	24.3	4.707	

SA3

Frequency Percentage Lower Class Limit

38	27.1	1.963	
0	0.0	2.269	
0	0.0	2.575	
38	27.1	2.881	
0	0.0	3.188	
0	0.0	3.494	

37	26.4	3.800	
0	0.0	4.106	
0	0.0	4.412	
27	19.3	4.718	

SA4			
Frequency Percentage Lower Class Limit			
41	29.3	2.011	
0	0.0	2.319	
0	0.0	2.627	
26	18.6	2.934	
0	0.0	3.242	
0	0.0	3.549	
41	29.3	3.857	
0	0.0	4.164	
0	0.0	4.472	
32	22.9	4.779	

SA5			
Frequency Percentage Lower Class Limit			
38	27.1	1.981	
0	0.0	2.288	
0	0.0	2.595	
34	24.3	2.901	
0	0.0	3.208	
0	0.0	3.515	
39	27.9	3.822	
0	0.0	4.129	
0	0.0	4.435	
29	20.7	4.742	

CS1			
Frequency Percentage Lower Class Limit			

42	30.0	1.966	
0	0.0	2.273	
0	0.0	2.579	
34	24.3	2.885	
0	0.0	3.191	
0	0.0	3.498	
35	25.0	3.804	
0	0.0	4.110	
0	0.0	4.416	
29	20.7	4.723	

CS2			
Frequency Percentage Lower Class Limit			
47	33.6	1.967	
0	0.0	2.273	
0	0.0	2.579	
30	21.4	2.885	
0	0.0	3.191	
0	0.0	3.497	
32	22.9	3.803	
0	0.0	4.109	
0	0.0	4.415	
31	22.1	4.721	

CS3			
Frequency Percentage Lower Class Limit			
39	27.9	1.927	
0	0.0	2.230	
0	0.0	2.533	
48	34.3	2.836	
0	0.0	3.139	
0	0.0	3.441	
32	22.9	3.744	

0	0.0	4.047	
0	0.0	4.350	
21	15.0	4.653	

CS4

Frequency Percentage Lower Class Limit

40	28.6	1.956	
.....			
0	0.0	2.262	
0	0.0	2.568	
38	27.1	2.873	
.....			
0	0.0	3.179	
0	0.0	3.485	
35	25.0	3.791	
.....			
0	0.0	4.096	
0	0.0	4.402	
27	19.3	4.708	
.....			

CS5

Frequency Percentage Lower Class Limit

41	29.3	1.967	
.....			
0	0.0	2.273	
0	0.0	2.580	
35	25.0	2.886	
.....			
0	0.0	3.192	
0	0.0	3.499	
36	25.7	3.805	
.....			
0	0.0	4.111	
0	0.0	4.417	
28	20.0	4.724	
.....			

CS6

Frequency Percentage Lower Class Limit

44	31.4	1.945	
.....			
0	0.0	2.250	

0	0.0	2.555	
37	26.4	2.860	
.....			
0	0.0	3.165	
0	0.0	3.470	
31	22.1	3.775	
.....			
0	0.0	4.080	
0	0.0	4.385	
28	20.0	4.690	

CS7

Frequency Percentage Lower Class Limit

38	27.1	1.953	
.....			
0	0.0	2.259	
0	0.0	2.565	
37	26.4	2.871	
.....			
0	0.0	3.177	
0	0.0	3.483	
33	23.6	3.789	
.....			
0	0.0	4.095	
0	0.0	4.401	
32	22.9	4.707	
.....			

DP1

Frequency Percentage Lower Class Limit

37	26.4	1.933	
.....			
0	0.0	2.239	
0	0.0	2.545	
40	28.6	2.850	
.....			
0	0.0	3.156	
0	0.0	3.462	
30	21.4	3.768	
.....			
0	0.0	4.074	
0	0.0	4.380	

33	23.6	4.686
----	------	-------

.....

DP2

Frequency	Percentage	Lower Class Limit
38	27.1	1.943

.....

0	0.0	2.249
0	0.0	2.555
37	26.4	2.861

.....

0	0.0	3.167
0	0.0	3.473
30	21.4	3.780

.....

0	0.0	4.086
0	0.0	4.392
35	25.0	4.698

.....

DP3

Frequency	Percentage	Lower Class Limit
38	27.1	1.953

.....

0	0.0	2.259
0	0.0	2.565
36	25.7	2.871

.....

0	0.0	3.177
0	0.0	3.484
32	22.9	3.790

.....

0	0.0	4.096
0	0.0	4.402
34	24.3	4.708

.....

DP4

Frequency	Percentage	Lower Class Limit
38	27.1	1.963

.....

0	0.0	2.269
0	0.0	2.575

35	25.0	2.881
0	0.0	3.188
0	0.0	3.494
34	24.3	3.800
0	0.0	4.107
0	0.0	4.413
33	23.6	4.719

Covariance Matrix

	RG1	RG2	RG3	RG4	RG5	SQ1
RG1	1.160					
RG2	0.673	1.169				
RG3	0.636	0.562	1.084			
RG4	0.677	0.701	0.528	1.037		
RG5	0.742	0.619	0.623	0.557	1.023	
SQ1	-0.040	0.050	0.078	0.015	-0.020	1.109
SQ2	-0.067	0.080	0.085	-0.031	0.035	0.557
SQ3	0.117	0.099	0.172	0.062	0.014	0.579
SQ4	0.078	0.204	0.130	0.107	0.070	0.531
SQ5	0.070	0.197	0.105	0.085	0.032	0.555
SQ6	0.056	0.090	0.092	0.011	-0.035	0.593
SQ7	-0.012	0.094	0.132	0.027	0.025	0.522
SA1	0.070	-0.012	0.147	-0.009	0.054	0.096
SA2	0.132	0.080	0.155	-0.015	0.085	0.107
SA3	0.016	0.164	0.203	0.070	0.124	0.049
SA4	0.111	0.139	0.260	0.109	0.093	0.189
SA5	-0.002	0.025	0.136	0.078	-0.006	0.219
CS1	0.234	0.268	0.090	0.132	0.156	0.205
CS2	0.051	0.114	0.090	0.098	0.080	0.177
CS3	0.087	-0.036	0.091	-0.010	0.057	0.092
CS4	0.097	0.176	0.233	0.122	0.152	0.064
CS5	0.163	0.127	0.027	0.029	0.150	0.134
CS6	0.181	0.261	0.186	0.161	0.196	0.240

CS7	0.194	0.156	0.133	0.103	0.068	0.204
DP1	0.472	0.351	0.391	0.314	0.489	0.251
DP2	0.426	0.332	0.402	0.339	0.437	0.210
DP3	0.527	0.328	0.491	0.342	0.469	0.276
DP4	0.297	0.272	0.317	0.287	0.195	0.260

Covariance Matrix

	SQ2	SQ3	SQ4	SQ5	SQ6	SQ7
-----	-----	-----	-----	-----	-----	-----
SQ2	1.164					
SQ3	0.584	1.273				
SQ4	0.572	0.537	1.233			
SQ5	0.522	0.641	0.640	1.139		
SQ6	0.637	0.679	0.605	0.500	1.127	
SQ7	0.592	0.728	0.646	0.630	0.596	1.283
SA1	0.199	0.136	0.193	0.116	0.168	0.038
SA2	-0.005	-0.005	0.015	0.049	-0.025	-0.062
SA3	-0.058	-0.093	0.053	-0.083	-0.022	-0.071
SA4	0.067	0.157	0.142	0.185	0.215	0.063
SA5	0.082	0.136	0.198	0.192	0.089	0.069
CS1	0.312	0.301	0.246	0.298	0.316	0.233
CS2	0.445	0.382	0.348	0.329	0.346	0.367
CS3	0.179	0.190	0.151	0.036	0.170	0.053
CS4	0.309	0.237	0.164	0.180	0.239	0.159
CS5	0.281	0.198	0.345	0.150	0.291	0.149
CS6	0.392	0.400	0.240	0.302	0.326	0.262
CS7	0.332	0.389	0.301	0.252	0.321	0.234
DP1	0.319	0.391	0.285	0.297	0.288	0.269
DP2	0.294	0.374	0.315	0.331	0.333	0.255
DP3	0.303	0.493	0.232	0.363	0.340	0.326
DP4	0.256	0.395	0.278	0.267	0.335	0.352

Covariance Matrix

	SA1	SA2	SA3	SA4	SA5	CS1
-----	-----	-----	-----	-----	-----	-----
SA1	1.297					
SA2	0.601	1.348				

SA3	0.681	0.611	1.172			
SA4	0.542	0.634	0.563	1.300		
SA5	0.731	0.684	0.523	0.642	1.210	
CS1	0.170	0.274	0.040	0.049	0.232	1.255
CS2	0.230	0.111	0.026	0.064	0.179	0.674
CS3	0.235	0.090	0.137	0.113	0.184	0.526
CS4	0.254	0.277	0.092	0.172	0.261	0.590
CS5	0.301	0.168	0.156	-0.033	0.078	0.671
CS6	0.250	0.097	0.136	0.204	0.195	0.674
CS7	0.166	0.172	-0.038	0.240	0.197	0.717
DP1	0.397	0.428	0.255	0.473	0.365	0.386
DP2	0.432	0.380	0.318	0.538	0.381	0.456
DP3	0.467	0.376	0.308	0.516	0.444	0.351
DP4	0.410	0.385	0.348	0.500	0.466	0.448

Covariance Matrix

	CS2	CS3	CS4	CS5	CS6	CS7
-----	-----	-----	-----	-----	-----	-----
CS2	1.347					
CS3	0.472	1.052				
CS4	0.566	0.499	1.193			
CS5	0.625	0.610	0.505	1.226		
CS6	0.699	0.539	0.566	0.622	1.250	
CS7	0.606	0.541	0.561	0.508	0.651	1.253
DP1	0.211	0.244	0.499	0.269	0.391	0.327
DP2	0.299	0.285	0.427	0.298	0.427	0.478
DP3	0.333	0.144	0.441	0.176	0.320	0.279
DP4	0.334	0.374	0.516	0.326	0.500	0.419

Covariance Matrix

	DP1	DP2	DP3	DP4
-----	-----	-----	-----	-----
DP1	1.253			
DP2	1.007	1.299		
DP3	0.778	0.731	1.284	
DP4	0.603	0.622	0.662	1.270

Means

RG1	RG2	RG3	RG4	RG5	SQ1
3.186	3.157	3.371	3.279	3.250	3.314

Means

SQ2	SQ3	SQ4	SQ5	SQ6	SQ7
3.407	3.507	3.393	3.429	3.450	3.571

Means

SA1	SA2	SA3	SA4	SA5	CS1
3.429	3.393	3.379	3.457	3.421	3.364

Means

CS2	CS3	CS4	CS5	CS6	CS7
3.336	3.250	3.350	3.364	3.307	3.421

Means

DP1	DP2	DP3	DP4
3.421	3.443	3.443	3.443

Standard Deviations

RG1	RG2	RG3	RG4	RG5	SQ1
1.077	1.081	1.041	1.018	1.012	1.053

Standard Deviations

SQ2	SQ3	SQ4	SQ5	SQ6	SQ7
-----	-----	-----	-----	-----	-----

-----	-----	-----	-----	-----	-----
1.079	1.128	1.110	1.067	1.062	1.133

Standard Deviations

SA1	SA2	SA3	SA4	SA5	CS1
-----	-----	-----	-----	-----	-----
1.139	1.161	1.083	1.140	1.100	1.120

Standard Deviations

CS2	CS3	CS4	CS5	CS6	CS7
-----	-----	-----	-----	-----	-----
1.161	1.026	1.092	1.107	1.118	1.119

Standard Deviations

DP1	DP2	DP3	DP4
-----	-----	-----	-----
1.119	1.140	1.133	1.127

The Problem used 70256 Bytes (= 0.1% of available workspace)

Lampiran 8. *OutputSem*

DATE: 10/11/2014

TIME: 14:41

L I S R E L 8.71

BY

Karl G. Jöreskog & Dag Sörbom

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The following lines were read from file D:\SEM\SKRIPSI.spl:

HASIL SKRIPSI

OBSERVED VARIABLES RG1 RG2 RG3 RG4 RG5 SQ1 SQ2

SQ3 SQ4 SQ5 SQ6 SQ7 SA1 SA2 SA3 SA4 SA5 CS1 CS2 CS3

CS4 CS5 CS6 CS7 DP1 DP2 DP3 DP4

COVARIANCE MATRIX FROM FILE D:\SEM\SKRIPSI.COV

LATENT VARIABLES RG SQ SA CS DP

SAMPLE SIZE 140

RELATIONSHIPS

RG1=1*RG

RG2-RG5=RG

SQ1=1*SQ

SQ2-SQ7=SQ

SA1=1*SA

SA2-SA5=SA

CS1=1*CS

CS2- CS7=CS
 DP1=1*DP
 DP2-DP4=DP
 DP=RG SQ SA CS
 CS=SQ SA
 OPTIONS: SC EF AD=OFF IT=OFF
 PATH DIAGRAM
 END OF PROBLEM

Sample Size = 140

HASIL SKRIPSI

Covariance Matrix

	CS1	CS2	CS3	CS4	CS5	CS6
-----	-----	-----	-----	-----	-----	-----
CS1	1.25					
CS2	0.67	1.35				
CS3	0.53	0.47	1.05			
CS4	0.59	0.57	0.50	1.19		
CS5	0.67	0.63	0.61	0.51	1.23	
CS6	0.67	0.70	0.54	0.57	0.62	1.25
CS7	0.72	0.61	0.54	0.56	0.51	0.65
DP1	0.39	0.21	0.24	0.50	0.27	0.39
DP2	0.46	0.30	0.28	0.43	0.30	0.43
DP3	0.35	0.33	0.14	0.44	0.18	0.32
DP4	0.45	0.33	0.37	0.52	0.33	0.50
RG1	0.23	0.05	0.09	0.10	0.16	0.18
RG2	0.27	0.11	-0.04	0.18	0.13	0.26
RG3	0.09	0.09	0.09	0.23	0.03	0.19
RG4	0.13	0.10	-0.01	0.12	0.03	0.16
RG5	0.16	0.08	0.06	0.15	0.15	0.20
SQ1	0.20	0.18	0.09	0.06	0.13	0.24
SQ2	0.31	0.45	0.18	0.31	0.28	0.39
SQ3	0.30	0.38	0.19	0.24	0.20	0.40
SQ4	0.25	0.35	0.15	0.16	0.34	0.24
SQ5	0.30	0.33	0.04	0.18	0.15	0.30
SQ6	0.32	0.35	0.17	0.24	0.29	0.33

SQ7	0.23	0.37	0.05	0.16	0.15	0.26
SA1	0.17	0.23	0.23	0.25	0.30	0.25
SA2	0.27	0.11	0.09	0.28	0.17	0.10
SA3	0.04	0.03	0.14	0.09	0.16	0.14
SA4	0.05	0.06	0.11	0.17	-0.03	0.20
SA5	0.23	0.18	0.18	0.26	0.08	0.19

Covariance Matrix

	CS7	DP1	DP2	DP3	DP4	RG1
-----	-----	-----	-----	-----	-----	-----
CS7	1.25					
DP1	0.33	1.25				
DP2	0.48	1.01	1.30			
DP3	0.28	0.78	0.73	1.28		
DP4	0.42	0.60	0.62	0.66	1.27	
RG1	0.19	0.47	0.43	0.53	0.30	1.16
RG2	0.16	0.35	0.33	0.33	0.27	0.67
RG3	0.13	0.39	0.40	0.49	0.32	0.64
RG4	0.10	0.31	0.34	0.34	0.29	0.68
RG5	0.07	0.49	0.44	0.47	0.19	0.74
SQ1	0.20	0.25	0.21	0.28	0.26	-0.04
SQ2	0.33	0.32	0.29	0.30	0.26	-0.07
SQ3	0.39	0.39	0.37	0.49	0.39	0.12
SQ4	0.30	0.29	0.32	0.23	0.28	0.08
SQ5	0.25	0.30	0.33	0.36	0.27	0.07
SQ6	0.32	0.29	0.33	0.34	0.33	0.06
SQ7	0.23	0.27	0.25	0.33	0.35	-0.01
SA1	0.17	0.40	0.43	0.47	0.41	0.07
SA2	0.17	0.43	0.38	0.38	0.38	0.13
SA3	-0.04	0.26	0.32	0.31	0.35	0.02
SA4	0.24	0.47	0.54	0.52	0.50	0.11
SA5	0.20	0.36	0.38	0.44	0.47	0.00

Covariance Matrix

	RG2	RG3	RG4	RG5	SQ1	SQ2
-----	-----	-----	-----	-----	-----	-----
RG2	1.17					

RG3	0.56	1.08				
RG4	0.70	0.53	1.04			
RG5	0.62	0.62	0.56	1.02		
SQ1	0.05	0.08	0.01	-0.02	1.11	
SQ2	0.08	0.09	-0.03	0.04	0.56	1.16
SQ3	0.10	0.17	0.06	0.01	0.58	0.58
SQ4	0.20	0.13	0.11	0.07	0.53	0.57
SQ5	0.20	0.10	0.08	0.03	0.55	0.52
SQ6	0.09	0.09	0.01	-0.03	0.59	0.64
SQ7	0.09	0.13	0.03	0.03	0.52	0.59
SA1	-0.01	0.15	-0.01	0.05	0.10	0.20
SA2	0.08	0.15	-0.01	0.09	0.11	-0.01
SA3	0.16	0.20	0.07	0.12	0.05	-0.06
SA4	0.14	0.26	0.11	0.09	0.19	0.07
SA5	0.02	0.14	0.08	-0.01	0.22	0.08

Covariance Matrix

	SQ3	SQ4	SQ5	SQ6	SQ7	SA1
SQ3	1.27					
SQ4	0.54	1.23				
SQ5	0.64	0.64	1.14			
SQ6	0.68	0.61	0.50	1.13		
SQ7	0.73	0.65	0.63	0.60	1.28	
SA1	0.14	0.19	0.12	0.17	0.04	1.30
SA2	0.00	0.01	0.05	-0.02	-0.06	0.60
SA3	-0.09	0.05	-0.08	-0.02	-0.07	0.68
SA4	0.16	0.14	0.19	0.21	0.06	0.54
SA5	0.14	0.20	0.19	0.09	0.07	0.73

Covariance Matrix

	SA2	SA3	SA4	SA5
SA2	1.35			
SA3	0.61	1.17		
SA4	0.63	0.56	1.30	
SA5	0.68	0.52	0.64	1.21

HASIL SKRIPSI

Number of Iterations = 0

LISREL Estimates (Maximum Likelihood)

Measurement Equations

$$\begin{array}{l} \text{CS1} = 1.00 * \text{CS}, \text{Errorvar.} = 0.37, R^2 = 0.70 \\ \quad \quad \quad (0.065) \\ \quad \quad \quad 5.72 \end{array}$$

$$\begin{array}{l} \text{CS2} = 0.82 * \text{CS}, \text{Errorvar.} = 0.75, R^2 = 0.44 \\ \quad (0.099) \quad \quad (0.10) \\ \quad 8.28 \quad \quad 7.46 \end{array}$$

$$\begin{array}{l} \text{CS3} = 0.64 * \text{CS}, \text{Errorvar.} = 0.69, R^2 = 0.35 \\ \quad (0.090) \quad \quad (0.089) \\ \quad 7.15 \quad \quad 7.75 \end{array}$$

$$\begin{array}{l} \text{CS4} = 0.78 * \text{CS}, \text{Errorvar.} = 0.66, R^2 = 0.45 \\ \quad (0.093) \quad \quad (0.089) \\ \quad 8.32 \quad \quad 7.45 \end{array}$$

$$\begin{array}{l} \text{CS5} = 0.81 * \text{CS}, \text{Errorvar.} = 0.65, R^2 = 0.47 \\ \quad (0.094) \quad \quad (0.088) \\ \quad 8.61 \quad \quad 7.35 \end{array}$$

$$\begin{array}{l} \text{CS6} = 0.85 * \text{CS}, \text{Errorvar.} = 0.62, R^2 = 0.50 \\ \quad (0.094) \quad \quad (0.086) \\ \quad 9.00 \quad \quad 7.20 \end{array}$$

$$\begin{array}{l} \text{CS7} = 0.82 * \text{CS}, \text{Errorvar.} = 0.67, R^2 = 0.47 \\ \quad (0.095) \quad \quad (0.091) \end{array}$$

8.57 7.36

DP1 = 1.00*DP, Errorvar.= 0.20 , R² = 0.84
(0.049)
3.98

DP2 = 0.91*DP, Errorvar.= 0.41 , R² = 0.68
(0.072) (0.064)
12.69 6.50

DP3 = 0.77*DP, Errorvar.= 0.65 , R² = 0.49
(0.080) (0.086)
9.72 7.56

DP4 = 0.65*DP, Errorvar.= 0.82 , R² = 0.35
(0.085) (0.10)
7.65 7.91

RG1 = 1.00*RG, Errorvar.= 0.18 , R² = 0.84
(0.048)
3.82

RG2 = 0.76*RG, Errorvar.= 0.60 , R² = 0.48
(0.079) (0.080)
9.62 7.52

RG3 = 0.70*RG, Errorvar.= 0.60 , R² = 0.45
(0.078) (0.079)
9.06 7.64

RG4 = 0.73*RG, Errorvar.= 0.52 , R² = 0.50
(0.074) (0.069)
9.89 7.46

RG5 = 0.81*RG, Errorvar.= 0.38 , R² = 0.63
(0.069) (0.056)
11.80 6.79

$$\begin{array}{l} \text{SQ1} = 1.00 * \text{SQ}, \text{Errorvar.} = 0.48, R^2 = 0.57 \\ (0.070) \\ 6.83 \end{array}$$

$$\begin{array}{l} \text{SQ2} = 0.90 * \text{SQ}, \text{Errorvar.} = 0.65, R^2 = 0.44 \\ (0.12) \quad (0.087) \\ 7.62 \quad 7.45 \end{array}$$

$$\begin{array}{l} \text{SQ3} = 1.03 * \text{SQ}, \text{Errorvar.} = 0.60, R^2 = 0.53 \\ (0.12) \quad (0.085) \\ 8.43 \quad 7.05 \end{array}$$

$$\begin{array}{l} \text{SQ4} = 0.96 * \text{SQ}, \text{Errorvar.} = 0.65, R^2 = 0.48 \\ (0.12) \quad (0.088) \\ 7.95 \quad 7.31 \end{array}$$

$$\begin{array}{l} \text{SQ5} = 0.91 * \text{SQ}, \text{Errorvar.} = 0.61, R^2 = 0.46 \\ (0.12) \quad (0.083) \\ 7.84 \quad 7.36 \end{array}$$

$$\begin{array}{l} \text{SQ6} = 0.97 * \text{SQ}, \text{Errorvar.} = 0.53, R^2 = 0.53 \\ (0.12) \quad (0.075) \\ 8.42 \quad 7.06 \end{array}$$

$$\begin{array}{l} \text{SQ7} = 0.98 * \text{SQ}, \text{Errorvar.} = 0.67, R^2 = 0.48 \\ (0.12) \quad (0.092) \\ 7.96 \quad 7.30 \end{array}$$

$$\begin{array}{l} \text{SA1} = 1.00 * \text{SA}, \text{Errorvar.} = 0.43, R^2 = 0.67 \\ (0.080) \\ 5.37 \end{array}$$

$$\begin{array}{l} \text{SA2} = 0.84 * \text{SA}, \text{Errorvar.} = 0.73, R^2 = 0.46 \\ (0.11) \quad (0.10) \\ 7.92 \quad 7.11 \end{array}$$

$$\begin{array}{l} \text{SA3} = 0.76 * \text{SA}, \text{Errorvar.} = 0.68, R^2 = 0.42 \\ (0.100) \quad (0.093) \end{array}$$

7.60

7.26

$$SA4 = 0.78*SA, \text{Errorvar.} = 0.77, R^2 = 0.41$$

(0.11) (0.11)

7.42 7.34

$$SA5 = 0.84*SA, \text{Errorvar.} = 0.60, R^2 = 0.50$$

(0.10) (0.088)

8.37 6.84

Structural Equations

$$CS = 0.47*SQ + 0.21*SA, \text{Errorvar.} = 0.68, R^2 = 0.22$$

(0.11) (0.093) (0.12)

4.14 2.24 5.56

$$DP = 0.22*CS + 0.43*RG + 0.35*SQ + 0.49*SA, \text{Errorvar.} = 0.30, R^2 = 0.71$$

(0.081) (0.067) (0.095) (0.081) (0.065)

2.77 6.41 3.66 6.01 4.64

Reduced Form Equations

$$CS = 0.0*RG + 0.47*SQ + 0.21*SA, \text{Errorvar.} = 0.68, R^2 = 0.22$$

(0.11) (0.093)

4.14 2.24

$$DP = 0.43*RG + 0.45*SQ + 0.53*SA, \text{Errorvar.} = 0.34, R^2 = 0.67$$

(0.067) (0.092) (0.083)

6.41 4.93 6.45

Covariance Matrix of Independent Variables

	RG	SQ	SA
RG	0.98 (0.14) 6.79		
SQ	0.08 (0.08) 1.01	0.63 (0.13) 5.00	
SA	0.12 (0.09) 1.33	0.10 (0.07) 1.36	0.87 (0.16) 5.46

Covariance Matrix of Latent Variables

	CS	DP	RG	SQ	SA
CS	0.88				
DP	0.45	1.03			
RG	0.06	0.52	0.98		
SQ	0.32	0.37	0.08	0.63	
SA	0.23	0.56	0.12	0.10	0.87

Goodness of Fit Statistics

Degrees of Freedom = 341

Minimum Fit Function Chi-Square = 440.06 (P = 0.00023)

Normal Theory Weighted Least Squares Chi-Square = 452.95 (P = 0.00)

Estimated Non-centrality Parameter (NCP) = 111.95

90 Percent Confidence Interval for NCP = (60.68 ; 171.32)

Minimum Fit Function Value = 3.17

Population Discrepancy Function Value (F0) = 0.81

90 Percent Confidence Interval for F0 = (0.44 ; 1.23)

Root Mean Square Error of Approximation (RMSEA) = 0.049
 90 Percent Confidence Interval for RMSEA = (0.036 ; 0.060)
 P-Value for Test of Close Fit (RMSEA < 0.05) = 0.57

Expected Cross-Validation Index (ECVI) = 4.19
 90 Percent Confidence Interval for ECVI = (3.83 ; 4.62)
 ECVI for Saturated Model = 5.84
 ECVI for Independence Model = 31.34

Chi-Square for Independence Model with 378 Degrees of Freedom = 4299.82

Independence AIC = 4355.82
 Model AIC = 582.95
 Saturated AIC = 812.00
 Independence CAIC = 4466.19
 Model CAIC = 839.16
 Saturated CAIC = 2412.31

Normed Fit Index (NFI) = 0.90
 Non-Normed Fit Index (NNFI) = 0.97
 Parsimony Normed Fit Index (PNFI) = 0.81
 Comparative Fit Index (CFI) = 0.97
 Incremental Fit Index (IFI) = 0.97
 Relative Fit Index (RFI) = 0.89

Critical N (CN) = 128.82

Root Mean Square Residual (RMR) = 0.084
 Standardized RMR = 0.069
 Goodness of Fit Index (GFI) = 0.82
 Adjusted Goodness of Fit Index (AGFI) = 0.78
 Parsimony Goodness of Fit Index (PGFI) = 0.69

The Modification Indices Suggest to Add the
 Path to from Decrease in Chi-Square New Estimate

DP1	CS	8.8	-0.24
DP4	CS	8.9	0.31

The Modification Indices Suggest to Add an Error Covariance
 Between and Decrease in Chi-Square New Estimate

DP2	DP1	18.7	0.27
-----	-----	------	------

DP4	DP1	13.4	-0.20
RG1	CS4	8.6	-0.13
RG2	RG1	10.9	-0.18
RG4	RG2	14.9	0.21
RG5	RG1	9.4	-0.16
SA1	CS5	8.6	0.17
SA2	SA1	9.8	-0.23
SA4	SA1	11.7	-0.25

HASIL SKRIPSI

Standardized Solution

LAMBDA-Y

	CS	DP
	-----	-----
CS1	0.94	--
CS2	0.77	--
CS3	0.60	--
CS4	0.73	--
CS5	0.76	--
CS6	0.79	--
CS7	0.77	--
DP1	--	1.02
DP2	--	0.93
DP3	--	0.79
DP4	--	0.66

LAMBDA-X

	RG	SQ	SA
	-----	-----	-----
RG1	0.99	--	--
RG2	0.75	--	--
RG3	0.70	--	--
RG4	0.72	--	--
RG5	0.80	--	--
SQ1	--	0.80	--

SQ2	--	0.72	--
SQ3	--	0.82	--
SQ4	--	0.77	--
SQ5	--	0.73	--
SQ6	--	0.77	--
SQ7	--	0.78	--
SA1	--	--	0.93
SA2	--	--	0.78
SA3	--	--	0.70
SA4	--	--	0.73
SA5	--	--	0.78

BETA

	CS	DP
CS	--	--
DP	0.21	--

GAMMA

	RG	SQ	SA
CS	--	0.40	0.21
DP	0.42	0.27	0.45

Correlation Matrix of ETA and KSI

	CS	DP	RG	SQ	SA
CS	1.00				
DP	0.47	1.00			
RG	0.07	0.52	1.00		
SQ	0.43	0.46	0.10	1.00	
SA	0.26	0.59	0.13	0.14	1.00

PSI

Note: This matrix is diagonal.

CS	DP
-----	-----
0.78	0.29

Regression Matrix ETA on KSI (Standardized)

	RG	SQ	SA
-----	-----	-----	-----
CS	--	0.40	0.21
DP	0.42	0.36	0.49

HASIL SKRIPSI

Completely Standardized Solution

LAMBDA-Y

	CS	DP
-----	-----	-----
CS1	0.84	--
CS2	0.66	--
CS3	0.59	--
CS4	0.67	--
CS5	0.69	--
CS6	0.71	--
CS7	0.68	--
DP1	--	0.92
DP2	--	0.82
DP3	--	0.70
DP4	--	0.59

LAMBDA-X

	RG	SQ	SA
-----	-----	-----	-----
RG1	0.92	--	--

RG2	0.70	--	--
RG3	0.67	--	--
RG4	0.71	--	--
RG5	0.79	--	--
SQ1	--	0.76	--
SQ2	--	0.66	--
SQ3	--	0.73	--
SQ4	--	0.69	--
SQ5	--	0.68	--
SQ6	--	0.73	--
SQ7	--	0.69	--
SA1	--	--	0.82
SA2	--	--	0.68
SA3	--	--	0.65
SA4	--	--	0.64
SA5	--	--	0.71

BETA

	CS	DP
-----	-----	-----
CS	--	--
DP	0.21	--

GAMMA

	RG	SQ	SA
-----	-----	-----	-----
CS	--	0.40	0.21
DP	0.42	0.27	0.45

Correlation Matrix of ETA and KSI

	CS	DP	RG	SQ	SA
-----	-----	-----	-----	-----	-----
CS	1.00				
DP	0.47	1.00			
RG	0.07	0.52	1.00		
SQ	0.43	0.46	0.10	1.00	

SA	0.26	0.59	0.13	0.14	1.00
----	------	------	------	------	------

PSI

Note: This matrix is diagonal.

CS	DP
-----	-----
0.78	0.29

THETA-EPS

CS1	CS2	CS3	CS4	CS5	CS6
-----	-----	-----	-----	-----	-----
0.30	0.56	0.65	0.55	0.53	0.50

THETA-EPS

CS7	DP1	DP2	DP3	DP4
-----	-----	-----	-----	-----
0.53	0.16	0.32	0.51	0.65

THETA-DELTA

RG1	RG2	RG3	RG4	RG5	SQ1
-----	-----	-----	-----	-----	-----
0.16	0.52	0.55	0.50	0.37	0.43

THETA-DELTA

SQ2	SQ3	SQ4	SQ5	SQ6	SQ7
-----	-----	-----	-----	-----	-----
0.56	0.47	0.52	0.54	0.47	0.52

THETA-DELTA

SA1	SA2	SA3	SA4	SA5
-----	-----	-----	-----	-----
0.33	0.54	0.58	0.59	0.50

Regression Matrix ETA on KSI (Standardized)

	RG	SQ	SA
-----	-----	-----	-----
CS	--	0.40	0.21
DP	0.42	0.36	0.49

HASIL SKRIPSI

Total and Indirect Effects

Total Effects of KSI on ETA

	RG	SQ	SA
-----	-----	-----	-----
CS	--	0.47 (0.11) 4.14	0.21 (0.09) 2.24
DP	0.43 (0.07) 6.41	0.45 (0.09) 4.93	0.53 (0.08) 6.45

Indirect Effects of KSI on ETA

	RG	SQ	SA
-----	-----	-----	-----
CS	--	--	--
DP	--	0.10 (0.04) 2.38	0.05 (0.03) 1.86

Total Effects of ETA on ETA

	CS	DP
	-----	-----
CS	--	--
DP	0.22	--
	(0.08)	
	2.77	

Largest Eigenvalue of $B*B'$ (Stability Index) is 0.050

Total Effects of ETA on Y

	CS	DP
	-----	-----
CS1	1.00	--
CS2	0.82	--
	(0.10)	
	8.28	
CS3	0.64	--
	(0.09)	
	7.15	
CS4	0.78	--
	(0.09)	
	8.32	
CS5	0.81	--
	(0.09)	
	8.61	
CS6	0.85	--
	(0.09)	
	9.00	

CS7	0.82	--
	(0.10)	
	8.57	
DP1	0.22	1.00
	(0.08)	
	2.77	
DP2	0.20	0.91
	(0.07)	(0.07)
	2.74	12.69
DP3	0.17	0.77
	(0.06)	(0.08)
	2.70	9.72

DP4	0.15	0.65
	(0.06)	(0.09)
	2.63	7.65

Indirect Effects of ETA on Y

	CS	DP
	-----	-----
CS1	--	--
CS2	--	--
CS3	--	--
CS4	--	--
CS5	--	--
CS6	--	--

CS7	--	--
DP1	0.22	--
	(0.08)	
	2.77	
DP2	0.20	--
	(0.07)	
	2.74	
DP3	0.17	--
	(0.06)	
	2.70	
DP4	0.15	--
	(0.06)	
	2.63	

Total Effects of KSI on Y

	RG	SQ	SA
	-----	-----	-----
CS1	--	0.47	0.21
		(0.11)	(0.09)
		4.14	2.24
CS2	--	0.39	0.17
		(0.10)	(0.08)
		3.92	2.20
CS3	--	0.30	0.13
		(0.08)	(0.06)
		3.78	2.18
CS4	--	0.36	0.16
		(0.09)	(0.07)
		3.92	2.21
CS5	--	0.38	0.17

		(0.10)	(0.08)
		3.95	2.21
CS6	--	0.40	0.18
		(0.10)	(0.08)
		3.99	2.22
CS7	--	0.38	0.17
		(0.10)	(0.08)
		3.95	2.21
DP1	0.43	0.45	0.53
	(0.07)	(0.09)	(0.08)
	6.41	4.93	6.45
DP2	0.40	0.41	0.49
	(0.06)	(0.09)	(0.08)
	6.10	4.78	6.13
DP3	0.33	0.35	0.41
	(0.06)	(0.08)	(0.07)
	5.64	4.56	5.67
DP4	0.28	0.29	0.35
	(0.05)	(0.07)	(0.07)
	5.13	4.27	5.15

HASIL SKRIPSI

Standardized Total and Indirect Effects

Standardized Total Effects of KSI on ETA

	RG	SQ	SA
	-----	-----	-----
CS	--	0.40	0.21
DP	0.42	0.36	0.49

Standardized Indirect Effects of KSI on ETA

	RG	SQ	SA
	-----	-----	-----
CS	--	--	--
DP	--	0.08	0.04

Standardized Total Effects of ETA on ETA

	CS	DP
	-----	-----
CS	--	--
DP	0.21	--

Standardized Total Effects of ETA on Y

	CS	DP
	-----	-----
CS1	0.94	--
CS2	0.77	--
CS3	0.60	--
CS4	0.73	--
CS5	0.76	--
CS6	0.79	--
CS7	0.77	--
DP1	0.21	1.02
DP2	0.19	0.93
DP3	0.16	0.79
DP4	0.14	0.66

Completely Standardized Total Effects of ETA on Y

	CS	DP
	-----	-----
CS1	0.84	--
CS2	0.66	--
CS3	0.59	--
CS4	0.67	--
CS5	0.69	--

CS6	0.71	--
CS7	0.68	--
DP1	0.19	0.92
DP2	0.17	0.82
DP3	0.14	0.70
DP4	0.12	0.59

Standardized Indirect Effects of ETA on Y

	CS	DP
	-----	-----
CS1	--	--
CS2	--	--
CS3	--	--
CS4	--	--
CS5	--	--
CS6	--	--
CS7	--	--
DP1	0.21	--
DP2	0.19	--
DP3	0.16	--
DP4	0.14	--

Completely Standardized Indirect Effects of ETA on Y

	CS	DP
	-----	-----
CS1	--	--
CS2	--	--
CS3	--	--
CS4	--	--
CS5	--	--
CS6	--	--
CS7	--	--
DP1	0.19	--
DP2	0.17	--
DP3	0.14	--
DP4	0.12	--

Standardized Total Effects of KSI on Y

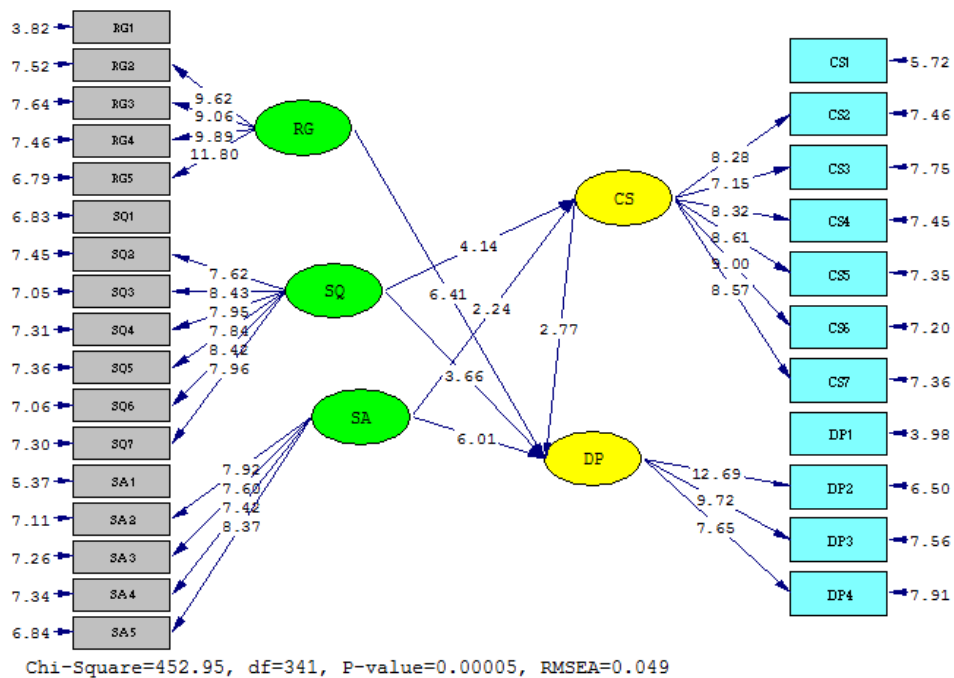
	RG	SQ	SA
	-----	-----	-----
CS1	--	0.37	0.19
CS2	--	0.31	0.16
CS3	--	0.24	0.13
CS4	--	0.29	0.15
CS5	--	0.30	0.16
CS6	--	0.32	0.16
CS7	--	0.30	0.16
DP1	0.43	0.36	0.50
DP2	0.39	0.33	0.45
DP3	0.33	0.28	0.38
DP4	0.28	0.23	0.32

Completely Standardized Total Effects of KSI on Y

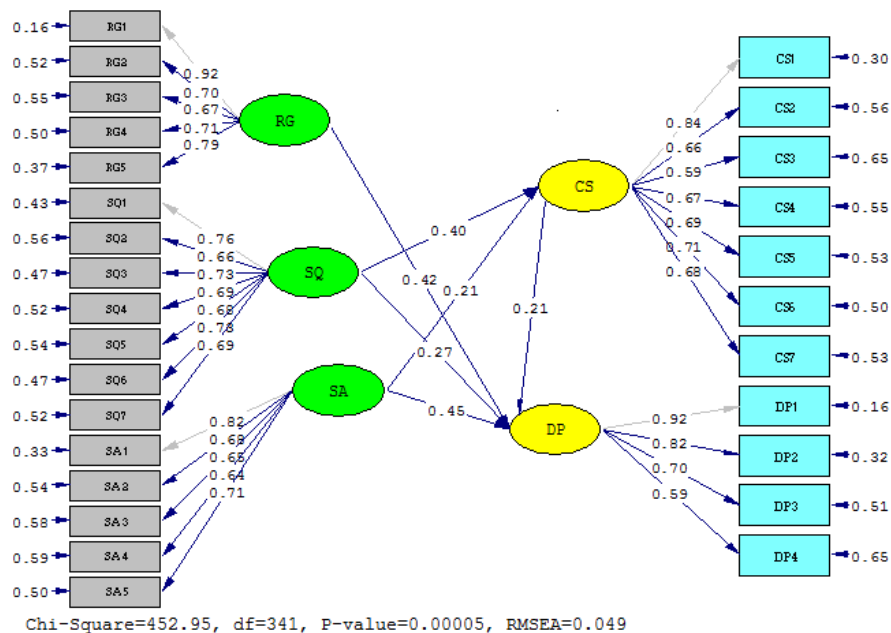
	RG	SQ	SA
	-----	-----	-----
CS1	--	0.33	0.17
CS2	--	0.26	0.14
CS3	--	0.23	0.12
CS4	--	0.27	0.14
CS5	--	0.27	0.14
CS6	--	0.28	0.15
CS7	--	0.27	0.14
DP1	0.39	0.33	0.45
DP2	0.35	0.29	0.40
DP3	0.29	0.25	0.34
DP4	0.25	0.21	0.29

Time used: 0.484 Seconds

Lampiran 9. Output Gambart-value



Lampiran 10. Output Gambar *Standardized Solution*



Lampiran 11. Output Gambar *Estimate*

