

APPENDICES

APPENDIX A **(Table 4.1 Summary of the Analysis)**

Table 4.1.1
Data Analysis of 1st Day
Date: May 31, 2003
By: Ms. Ndari

No	Utterances	User Related (Register)			Types of Register			Characteristic
		Field	Tenor	Mode	Formal	Informal	Reporting	
1.	Kepada S12, kepada S12 501. Terima kasih.	Certain vocabulary are used: 'S12 means Supervisor men's world' '501 means ruang expedisi'	Being polite, the announcers use 'Kepada' for starting and 'Terima kasih' for ending.	Repetition of words: 'Kepada S12'	—	✓	✓	Contraction or abbreviation of word 'S12', which is 'S' refers to 'Supervisor' Deletion: Kepada S12, kepada S12 (ke) 501. Terima kasih. Flat intonation.
2.	Kepada S14, kepada S14 501.	Certain vocabulary are used: 'S14 means Supervisor children world' '501 means ruang expedisi'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'Kepada S14'	—	✓	✓	Contraction or abbreviation of word 'S14', which is 'S' refers to 'Supervisor' Deletion: Kepada S14, kepada S14 (ke) 501. Flat intonation.
3.	VM O2, VM O2 501.	Certain vocabulary are used: 'VM02 means	—	Repetition of words: 'VM02'	—	✓	✓	Contraction or abbreviation of word 'VM02' Deletion: VM02, VM02 (ke) 501. Flat intonation.

7.	Kepada S18 Kassa 11.	Certain vocabulary are used: 'S18 means Supervisor personalia' 'Kassa 11'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	<i>Contraction or abbreviation of word 'S18', which is 'S' refers to 'Supervisor'</i> <i>Deletion: Kepada S18 (ke) Kassa 11.</i> <i>Flat intonation.</i>
8.	Kepada K09 pesawat 9.	Certain vocabulary are used: 'K09 means coordinator sekuriti' 'pesawat 9 means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	<i>Contraction or abbreviation of word 'K09', which is 'K' refers to 'Kepala konter'</i> <i>Deletion: Kepada K09 (hubungi) pesawat 9.</i> <i>Flat intonation.</i>
9.	Kembali kepada K09, kepada K09 pesawat 9.	Certain vocabulary are used: 'K09 means coordinator sekuriti' 'pesawat 9 means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'Kepada K09'	—	✓	✓	<i>Contraction or abbreviation of word 'K09', which is 'K' refers to 'Kepala konter'</i> <i>Deletion: Kembali kepada K09, kepada K09 (hubungi) pesawat 9.</i> <i>Flat intonation.</i>
10.	BA Kose, BA Kose pesawat 9.	Certain vocabulary are used: 'BA means Beauty Advisor' 'pesawat 9 means hubungi'	—	Repetition of words: 'BA Kose'	—	✓	✓	<i>Contraction or abbreviation of word 'BA Cose', which is 'BA' refers to 'Beauty Advisor'</i> <i>Deletion: BA Kose, BA Kose (hubungi) pesawat 9.</i> <i>Flat intonation.</i>

	Kembali BA Kose, BA Kose pesawat 9.	monitor' Certain vocabulary are used: 'BA' means Beauty Advisor' 'pesawat 9' means hubungi monitor'	—	Repetition of words: 'BA Kose'	—	✓	✓	Contraction or abbreviation of word 'BA Cose', which is 'BA' refers to 'Beauty Advisor' Deletion: Kembali BA Kose, BA Kose (hubungi) pesawat 9. Flat intonation.
12.	Kepada K18, K18 501.	Certain vocabulary are used: 'K18' means coordinator ladies world' '501' means ruang ekspedisi'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'Kepada K18'	—	✓	✓	Contraction or abbreviation of word 'K18', which is 'K' refers to 'Coordinator' Deletion: Kepada K18, kepada K18 (ke) 501. Flat intonation.
13.	Kepada S05, S05 451.	Certain vocabulary are used: 'S05' means supervisor kassa' '451' means ada telepon menunggu'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'S05'	—	✓	✓	Contraction or abbreviation of word 'S05', which is 'S' refers to 'Supervisor' Deletion: Kepada S05, S05 (hubungi) 451. Flat intonation.
14.	Sejenak BA parfum Itali pesawat 9.	Certain vocabulary are used: 'BA' means Beauty Advisor'	—	—	—	✓	✓	Contraction or abbreviation of word 'BA parfum Itali', which is 'BA' refers to 'Beauty Advisor' Deletion: Sejenak BA parfum Itali (hubungi) pesawat 9. Flat intonation.

15.	Kepada S18, S18 352.	'pesawat 9 means hubungi monitor'	Certain vocabulary are used: 'S18 means supervisor personalia' '352 means ruang kantor'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'S18'	—	✓	✓	<i>Contraction or abbreviation of word 'S18', which is 'S' refers to 'Supervisor' Deletion: Kepada S18, S18 (ke) 352. Flat intonation.</i>
16.	Salah seorang supervisor/ coordinator Children World, coordinator Children World 701.	Certain vocabulary are used: 'supervisor' 'coordinator' '701 means ruang atasan' 'Children World'	—	—	—	—	✓	✓	<i>Standard Indonesian language Deletion: Salah seorang supervisor/coordinator Children World, koordinator Children World (ke) 701. Flat intonation.</i>
17.	Kepada K18 451.	Certain vocabulary are used 'K18 means coordinator ladies world' '451 means ada telepon menunggu'	Being polite, the announcers use 'Kepada' for starting.	—	—	—	✓	✓	<i>Contraction or abbreviation of word 'K18', which is 'K' refers to 'Coordinator' Deletion: Kepada K18 (hubungi) 451. Flat intonation.</i>
18.	S18, S18 411.	Certain vocabulary are used: 'S18 means	—	—	Repetition of words: 'S18'	—	✓	✓	<i>Contraction or abbreviation of word 'S18', which is 'S' refers to 'Supervisor' Deletion: S18, S18 (ke) 411. Flat intonation.</i>

		Supervisor personalia' '411 means Nomor Induk Karyawan'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'S14'					
19.	Kepada S14, S14 kassa 16.	Certain vocabulary are used: 'S14 means supervisor shoes world' 'kassa 16'			—	✓	✓	✓	Contraction or abbreviation of word 'S14', which is 'S' refers to 'Supervisor' Deletion: Kepada S14, S14 (ke) kassa 16. Flat intonation.
20.	Kepada S12, S12 501.	Certain vocabulary are used: 'S12 means supervisor men's world' '501 means nuang expedisi'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'S12'	—	✓	✓	✓	Contraction or abbreviation of word 'S12', which is 'S' refers to 'Supervisor' Deletion: Kepada S12, S12 (ke) 501. Flat intonation.
21.	Salah seorang Supervisor Tim CS kassa 20.	Certain vocabulary are used: 'Supervisor' 'Cleaning Service' 'Kassa 20'	—	—	—	✓	✓	✓	Contraction or abbreviation of word 'Tim CS', which is 'CS' refers to 'Cleaning Service' Deletion: Salah seorang Supervisor Tim CS (ke) Kassa 20. Flat intonation.
22.	Kepada SPG Little Indian, SPG Little Indian pesawat 9.	Certain vocabulary are used: 'SPG means Sales Promotion Girl'	—	Repetition of words 'SPG Little Indian'	—	✓	✓	✓	Contraction or abbreviation of word 'SPG Little Indian', which is 'SPG' refers to 'Sales Promotion Girl' Deletion: Kepada SPG Little Indian, SPG Little Indian (hubungi) pesawat 9. Flat intonation.

		'pesawat means hubungi monitor'							
23.	Salah seorang CC kassa, CC kassa kassa 4. Terima kasih.	Certain vocabulary are used: 'CC kassa' means coordinator kassa 'kassa 4'	Being polite, the announcers use 'Terima kasih' for ending.	Repetition of words: 'CC kassa'	—	✓	✓	✓	Contraction or abbreviation of word 'CC kassa', which is 'CC' refers to 'Coordinator' Deletion: Salah seorang CC kassa, CC kassa (ke) kassa 4. Terima kasih Flat intonation.
24	Kepada S12, S12 kassa 4. Terima kasih.	Certain vocabulary are used 'S12' means supervisor men's world 'kassa 4'	Being polite, the announcers use 'Terima kasih' for ending.	Repetition of words: 'S12'	—	✓	✓	✓	Contraction or abbreviation of word 'S12', which is 'S' refers to 'Supervisor' Deletion: Kepada S12, S12 (ke) kassa 4. Terima kasih Flat intonation.
25.	Salah seorang rekan EDP, rekan EDP kassa 4.	Certain vocabulary are used: 'rekan EDP' means ahli komputer' 'kassa 4'	—	Repetition of words: 'rekan EDP'	—	✓	✓	✓	Contraction or abbreviation of word 'rekan EDP', which is 'EDP' refers to 'Ahli Komputer' Deletion: Salah seorang rekan EDP, rekan EDP (ke) kassa 4. Flat intonation.
26.	Kepada K18 kassa 15 dan pada tim sekuriti, tim sekuriti ditunggu di pos 15.	Certain vocabulary are used: 'K18' means coordinator	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'tim sekuriti'	—	✓	✓	✓	Contraction or abbreviation of word 'K18', which is 'K' refers to 'Coordinator' Slang or colloquialisms of word 'pos 15', which is '15' refers to 'orang mencurigakan atau maling'

		ladies world' 'Kassa 15' 'Pos 15 means tim sekuriti boleh meninggalkan pos observasi keliling'							<i>Deletion: Kepada K18 (ke) kassa 15 dan pada tim sekuriti, tim sekuriti ditunggu di pos 15. Flat intonation.</i>
27.	Kepada SPG Opelon, SPG Opelon pesawat 9.	Certain vocabulary are used: 'SPG means Sales Promotion Girl' 'pesawat 9 means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'SPG Opelon'	—	✓	✓	✓	<i>Contraction or abbreviation of word 'SPG Opelon', which is 'SPG' refers to 'Sales Promotion Girl' Deletion: Kepada SPG Opelon, SPG Opelon (hubungi) pesawat 9. Flat intonation.</i>
28.	Kembali pada K18, K18 kassa 15.	Certain vocabulary are used: 'K18 means coordinator ladies world' 'Kassa 15'	Being polite, the announcers use 'Kembali pada' for starting.	—	—	✓	✓	✓	<i>Contraction or abbreviation of word 'K18', which is 'K' refers to 'Coordinator' Deletion: Kembali pada K18, K18 (ke) kassa 15. Flat intonation.</i>
29.	Kepada BA Kose, BA Kose pesawat 9.	Certain vocabulary are used: 'BA means Beauty Advisor' 'pesawat 9 means hubungi	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'BA Kose'	—	✓	✓	✓	<i>Contraction or abbreviation of word 'BA Kose', which is 'BA' refers to 'Beauty Advisor' Deletion: Kepada BA Kose, BA Kose (hubungi) pesawat 9. Flat intonation.</i>

		monitor'		Repetition of words:					
30.	Kepada BA Kose, BA Kose pesawat 9.	Certain vocabulary are used: 'BA means Beauty Advisor' 'pesawat 9 means hubungi monitor'	—	words: 'BA Kose'	—	✓	✓		Contraction or abbreviation of word 'BA Kose', which is 'BA' refers to 'Beauty Advisor' Deletion: Kepada BA Kose, BA Kose (hubungi) pesawat 9. Flat intonation.
31.	K25 pada K25 kassa 14.	Certain vocabulary are used: 'K25 means coordinator shoes world' 'Kassa 14'	—	Repetition of words 'K25'	—	✓	✓		Contraction or abbreviation of word 'K25', which is 'K' refers to 'Coordinator' Deletion: K25, K25 (ke) kassa 14. Flat intonation.
32.	SPG Gianni Pizentin, SPG Gianni Pizentin pesawat 9.	Certain vocabulary are used: 'SPG means Sales Promotion Girl' 'pesawat 9 means hubungi monitor'	—	Repetition of words: 'SPG Gianni Pizentin'	—	✓	✓		Contraction or abbreviation of word 'SPG Gianni Pizentin', which is 'SPG' refers to 'Sales Promotion Girl' Deletion: Kepada SPG Gianni Pizentin, SPG Gianni Pizentin (hubungi) pesawat 9. Flat intonation.
33.	S14 pada S14 pesawat 9.	Field: certain vocabulary are used 'S14 means supervisor shoes world' 'pesawat 9	—	Mode: repetition of words 'S14'	—	✓	✓		Contraction or abbreviation of word 'S14', which is 'S' refers to 'Supervisor' Deletion: S14 pada S14 (hubungi) pesawat 9. Flat intonation.

		means hubungi monitor'	Being the announcers use 'Terima kasih' for ending.	—	✓	✓	✓	✓	Standard Indonesian language because the language that is used in formal or official context Contraction or abbreviation of word 'SPG Panelli, Watchout, Aramis Cardinal, Guess hand bag, Kavalin, Osh Kosh dan Vienna Fair', which is 'SPG' refers to 'Sales Promotion Girl' Flat intonation.
34.	Dan juga pada SPG Panelli, Watchout, Aramis Cardinal, Guess hand bag, Kavalin, Osh Kosh dan Vienna Fair ke ruang kantor. Terima kasih.	Certain vocabulary are used: 'SPG means Sales Promotion Girl'	—	—	—	—	—	—	Contraction or abbreviation of word 'K25', which is 'K' refers to 'Coordinator' Deletion: K25, K25 (hubungi) pesawat 9. Flat intonation.
35.	K25, K25 pesawat 9.	Certain vocabulary are used: 'K25 means coordinatos shoes world' 'pesawat 9 means hubungi monitor'	—	Repetition of words 'K25'	—	—	—	—	Deletion: 175 (hubungi) piket konter sekuriti. Flat intonation.
36.	175 piket konter sekuriti.	Certain vocabulary are used: '175 means Nomor Induk Karyawan' 'konter'	—	—	—	—	—	—	Deletion: Salah seorang coordinator Ladies World (hubungi) 451. Flat intonation.
37.	Salah seorang coordinator Ladies World 451.	Certain vocabulary are used: '451 means ada telepon menunggu' 'Ladies World'	—	—	—	—	—	—	

Table 4.1.2
Data Analysis of 2nd Day
Date: June 1, 2003
By: Ms. Arly and Ms. Endah

No	Utterances	User Related (Register)			Types of Register			Characteristic
		Field	Tenor	Mode	Formal	Informal	Rporting	
1.	K15, K15 kassa 5. Terima kasih.	Certain vocabulary are used: 'K15 means coordinator men's world' 'kassa 5'	Being polite, the announcers use 'Terima kasih' for ending.	Repetition of words: 'K15'	—	✓	✓	Contraction or abbreviation of word 'K15', which is 'K' refers to 'Coordinator' Deletion: K25, K25 kassa (ke) 14. Flat intonation.
2.	S 12, S 12 kassa 5. Terima kasih.	Certain vocabulary are used: 'S12 means supervisor men's world' 'kassa 5'	Being polite, the announcers use 'Terima kasih' for ending.	Repetition of words: 'S12'	—	✓	✓	Contraction or abbreviation of word 'S12', which is 'S' refers to 'Supervisor' Deletion: S12, S12 (ke) kassa 5. Terima kasih Flat intonation.
3.	Coordinator Men's World, Coordinator Men's World kassa 4. Terima kasih.	Certain vocabulary are used: 'coordinator men's world' 'kassa 4'	Being polite, the announcers use 'Terima kasih' for ending.	Repetition of words: 'Coordinator men's world'	—	✓	✓	Deletion: Coordinator Men's World, Coordinator Men's World (ke) kassa 4. Terima kasih Flat intonation.
4.	Kepada S02, S02 kassa 7.	Certain vocabulary are used: 'S02 means assistant store	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'S02'	—	✓	✓	Contraction or abbreviation of word 'S02', which is 'S' refers to 'Supervisor' Deletion: Kepada S02, S02 (ke) kassa 7 Flat intonation.

		manager' 'kassa 7'		Being polite, the announcers use 'Terima kasih' for ending.	Repetition of words: 'S11'					Contraction or abbreviation of word 'S11', which is 'S' refers to 'Supervisor' Deletion: S11, S11 (ke) kassa 15. Terima kasih Flat intonation.
5.	S11, S11 kassa 15. Terima kasih.	Certain vocabulary are used: 'S11' means supervisor ladies world' 'kassa 15'				✓	✓			
6.	K19, K19 352. Terima kasih.	Certain vocabulary are used: 'K19' means coordinator ladies world' '352' means ruang kantor'		Being polite, the announcers use 'Terima kasih' for ending.	Repetition of words: 'K19'	✓	✓			Contraction or abbreviation of word 'K19', which is 'K' refers to 'Coordinator' Deletion: K19, K19 (ke) 352. Terima kasih Flat intonation.
7.	Kepada S02 kassa 13. Terima kasih.	Certain vocabulary are used: 'S02' means assistant store manager' 'kassa 13'		Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	—	✓	✓			Contraction or abbreviation of word 'S02', which is 'S' refers to 'Supervisor' Deletion: Kepada S02 (ke) kassa 13. Terima kasih Flat intonation..
8.	Sejenak kepada rekan CS, rekan CS kassa 12. Terima kasih.	Certain vocabulary are used: 'CS' means Cleaning Service' 'kassa 12'		Being polite, the announcers use 'Terima kasih' for ending.	Repetition of words: 'rekan CS'	✓	✓			Contraction or abbreviation of word 'rekan CS', which is 'CS' refers to 'Cleaning Service' Deletion: Sejenak kepada rekan CS, rekan CS (ke) kassa 12. Terima kasih. Flat intonation.
9.	Sejenak kepada S02, S02 kassa 7. Terima kasih.	Certain vocabulary are		Being polite, the announcers use	Repetition of words:	✓	✓			Contraction or abbreviation of word 'S02', which is 'S' refers to 'Supervisor'

		used: 'S02 assistant manager' 'kassa 7'	'Kepada' for starting and 'Terima Kasih' for ending.	'S02'						
10.	Kepada K18, K18 350.	Certain vocabulary are used: 'K18 means coordinator ladies world' '350 means ruang komputer	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'K18'	—	✓	✓		<i>Deletion: Sejenak kepada S02, S02 (ke) kassa 7. Terima kasih. Flat intonation.</i>	
11.	S12 350. Terima kasih.	Certain vocabulary are used: 'S12 means supervisor men's world' '350 means ruang komputer	Being polite, the announcers use 'Terima Kasih' for ending.	—	—	✓	✓		<i>Contraction or abbreviation of word 'K18', which is 'K' refers to 'Coordinator' Deletion: Kepada K18, K18 (ke) 350. Flat intonation.</i>	
12.	S12, S12 kassa 5. Terima kasih.	Certain vocabulary are used: 'S12 means supervisor men's world' 'kassa 5'	Being polite, the announcers use 'Terima kasih' for ending.	Repetition of words: 'S12'	—	✓	✓		<i>Contraction or abbreviation of word 'S12', which is 'S' refers to 'Supervisor' Deletion: S12, S12 (ke) kassa 5. Terima kasih. Flat intonation.</i>	
13.	S12, S12 350. Terima kasih.	Certain vocabulary are used:	Being polite, the announcers use 'Terima Kasih'	Repetition of words: 'S12'	—	✓	✓		<i>Contraction or abbreviation of word 'S12', which is 'S' refers to 'Supervisor' Deletion: S12, S12 (ke) 350. Terima kasih.</i>	

		'S12 means supervisor men's world' '350 means ruang komputer'	for ending.						<i>Flat intonation.</i>
14.	S11, S11 350. Terima kasih.	Certain vocabulary are used: 'S11 means supervisor ladies world' '350 means ruang komputer'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'S11'	—	✓	✓	✓	<i>Contraction or abbreviation of word 'S11', which is 'S' refers to 'Supervisor'</i> <i>Deletion: S11, S11 (ke) 350. Terima kasih.</i> <i>Flat intonation.</i>
15.	S12, S12 kassa 7. Terima kasih.	Certain vocabulary are used: 'S12 means supervisor men's world' 'kassa 7'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'S12'	—	✓	✓	✓	<i>Contraction or abbreviation of word 'S12', which is 'S' refers to 'Supervisor'</i> <i>Deletion: S12, S12 (ke) kassa 7. Terima kasih.</i> <i>Flat intonation.</i>
16.	Coordinator Home World, coordinator Home World 451. Terima kasih.	Certain vocabulary are used: 'Coordinator Home World' '451 means ada telepon menunggu'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'Coordinator Home World'	—	✓	✓	✓	<i>Deletion: Coordinator Home World, coordinator Home World (hubungi) 451. Terima kasih.</i> <i>Flat intonation.</i>
17.	BA Escada, BA Escada kassa 9. Terima kasih.	Certain vocabulary are used: 'BA means Beauty Advisor'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'BA Escada'	—	✓	✓	✓	<i>Contraction or abbreviation of word 'BA Escada', which is 'BA' refers to 'Beauty Advisor'</i> <i>Deletion: BA Escada, BA Escada (ke) kassa 9. Terima kasih.</i>

18.	S07 kassa 12.	'kassa 9' Certain vocabulary are used: 'S07' means supervisor shoes world' 'kassa 12'	—	—	—	—	—	—	✓	✓	<i>Flat intonation.</i> <i>Contraction or abbreviation of word 'S07', which is 'S' refers to 'Supervisor'</i> <i>Deletion: S07 (ke) kassa 12.</i> <i>Flat intonation.</i>
19.	K18, K18 kassa 16. Terima kasih.	Certain vocabulary are used: 'K18' means coordinator ladies world' 'kassa 16'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'K18'	—	—	—	—	✓	✓	<i>Contraction or abbreviation of word 'K18', which is 'K' refers to 'Coordinator'</i> <i>Deletion: K18, K18 (ke) kassa 16. Terima kasih.</i> <i>Flat intonation.</i>
20.	K18, K18 352. Terima kasih	Certain vocabulary are used: 'K18' means coordinator ladies world' '352' means ruang kantor'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'K18'	—	—	—	—	✓	✓	<i>Contraction or abbreviation of word 'K18', which is 'K' refers to 'Coordinator'</i> <i>Deletion: K18, K18 (ke) 352. Terima kasih</i> <i>Flat intonation.</i>
21.	Coordinator Men's World, Coordinator Men's World 451. Terima kasih.	Certain vocabulary are used: 'Coordinator Men's World' '451' means ada telepon menunggu'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'Coordinator Men's World'	—	—	—	—	✓	✓	<i>Deletion: Coordinator Men's World, coordinator Men's World (hubungi) 451. Terima kasih.</i> <i>Flat intonation.</i>
22.	Dan Coordinator Home World 451.	Certain vocabulary are	—	—	—	—	—	—	✓	✓	<i>Deletion: Dan Coordinator Home World (hubungi) 451.</i>

		used: 'Coordinator Home World' '451 means ada telepon menunggu'						<i>Flat intonation.</i>
23.	Kembali npada Coordinator atau Supervisor Men's World 451. Terima kasih.	Certain vocabulary are used: 'Coordinator Men's World' 'Supervisor Men's world' '451 means ada telepon menunggu'	Being polite, the announcers use 'Terima Kasih' for ending.	—	—	✓	✓	<i>Deletion: Kembali npada Coordinator atau Supervisor Men's World (hubungi) 451. Terima kasih. Flat intonation.</i>
24.	S12, S12 451. Terima kasih.	Certain vocabulary are used: 'S12 means supervisor men's world' '451 means ada telepon menunggu'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'S12'	—	✓	✓	<i>Contraction or abbreviation of word 'S12', which is 'S' refers to 'Supervisor' Deletion: S12, S12 (hubungi) 451. Terima kasih. Flat intonation.</i>
25.	S12 kassa 8.	Certain vocabulary are used: 'S12 means supervisor men's world' 'kassa 8'	—	—	—	✓	✓	<i>Contraction or abbreviation of word 'S12', which is 'S' refers to 'Supervisor' Deletion: S12 (ke) kassa 8. Flat intonation.</i>
26.	S12 kassa 8. Terima kasih.	Certain	Being polite, the	—	—	✓	✓	<i>Contraction or abbreviation of word 'S12',</i>

		vocabulary are used: 'S12 means supervisor men's world' 'kassa 8'	announcers use 'Terima Kasih' for ending.					which 'S' refers to 'Supervisor' <i>Deletion: S12 (ke) kassa 8. Terima kasih. Flat intonation.</i>
27.	Rekan EDP, rekan EDP kassa 7. Terima kasih.	Certain vocabulary are used: 'EDP means ruang pemograman komputer' 'kassa 7'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'rekan EDP'	—	✓	✓	<i>Contraction or abbreviation of word 'rekan EDP', which is 'EDP' refers to 'Ahli Komputer' Deletion: Rekan EDP, rekan EDP (ke) kassa 7. Terima kasih. Flat intonation.</i>
28.	Kepada rekan EDP kassa 8, rekan EDP kassa 8. Terima kasih.	Certain vocabulary are used: 'EDP means ruang pemograman komputer' 'kassa 7'	Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	Repetition of words: 'rekan EDP'	—	✓	✓	<i>Contraction or abbreviation of word 'rekan EDP', which is 'EDP' refers to 'Ahli Komputer' Deletion: Kepada rekan EDP (ke) kassa 8, rekan EDP (ke) kassa 8. Terima kasih. Flat intonation.</i>
29.	Coordinator Shoes, coordinator Shoes kassa 3.	Certain vocabulary are used: 'Coordinator shoes' 'kassa 3'	—	Repetition of words: 'Coordinator Shoes'	—	✓	✓	<i>Deletion. Coordinator Shoes, coordinator Shoes (ke) kassa 3. Flat intonation.</i>
30.	Kepada rekan EDP, rekan EDP kassa 4. Terima kasih	Certain vocabulary are used: 'EDP means Data Entry'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'rekan EDP'	—	✓	✓	<i>Contraction or abbreviation of word 'rekan EDP', which is 'EDP' refers to 'Ahli Komputer' Deletion: Kepada rekan EDP, rekan EDP (ke) kassa 4. Terima kasih.</i>

		Processing' 'kassa 4'		Being polite, the announcers use 'Terima Kasih' for ending.		Repetition of words: 'Coordinator Ladies'				<i>Flat intonation.</i>
31.	Kepada coordinator Children World, maksud kami pada coordinator Ladies, koordinator Ladies 451. Terima kasih.	Certain vocabulary are used: 'Coordinator Ladies' '451 means ada telepon menunggu'					✓	✓	✓	<i>Deletion:</i> Kepada coordinator Children World, maksud kami pada coordinator Ladies, koordinator Ladies (hubungi) 451. Terima kasih. <i>Flat intonation.</i>
32.	Kepada coordinator Ladies 451.	Certain vocabulary are used: 'Coordinator Ladies' '451 means ada telepon menunggu'		Being polite, the announcers use 'Kepada' for starting.			✓	✓	✓	<i>Deletion:</i> Kepada coordinator Ladies (hubungi) 451. <i>Flat intonation.</i>
33.	S11, S11 451.	Certain vocabulary are used: 'S11 means supervisor ladies world' '451 means ada telepon menunggu'				Repetition of words: 'S11'		✓	✓	<i>Contraction or abbreviation of word 'S11', which is 'S' refers to 'Supervisor' Deletion:</i> S11, S11 (hubungi) 451. <i>Flat intonation.</i>
34.	S11, S11 kassa 15 dan kepada S12, S12 kassa 4. Terima kasih.	Certain vocabulary are used: 'S11 means supervisor ladies world'		Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.		Repetition of words: 'S11' 'S12'		✓	✓	<i>Contraction or abbreviation of word 'S11', which is 'S' refers to 'Supervisor' Deletion:</i> S11, S11 (ke) kassa 15 dan kepada S12, S12 (ke) kassa 4. Terima kasih. <i>Flat intonation.</i>

		'kassa 15' means supervisor men's world' 'kassa 4'							
35.	S12, S12 kassa 8. Terima kasih.	Certain vocabulary are used: 'S12' means supervisor men's world' 'kassa 8'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'S12'	—	✓	✓	✓	Contraction or abbreviation of word 'S12', which is 'S' refers to 'Supervisor' Deletion: S12, S12 (ke) kassa 8. Terima kasih. Flat intonation.
36.	S11 kassa 15, S11 kassa 15.	Certain vocabulary are used: 'S11' means supervisor ladies world' 'kassa 15'	—	Repetition of words: 'S11', 'kassa 15'	—	✓	✓	✓	Contraction or abbreviation of word 'S11', which is 'S' refers to 'Supervisor' Deletion: S11 (ke) kassa 15, S11 (ke) kassa 15. Flat intonation.
37.	S11, S11 kassa 10.	Certain vocabulary are used: 'S11' means supervisor ladies world' 'kassa 10'	—	Repetition of words: 'S11'	—	✓	✓	✓	Contraction or abbreviation of word 'S11', which is 'S' refers to 'Supervisor' Deletion: S11, S11 (ke) kassa 10 Flat intonation.
38.	BA Nish pesawat 9. Terima kasih.	Certain vocabulary are used: 'BA' means Beauty Advisor' 'pesawat 9' means hubungi	Being polite, the announcers use 'Terima kasih' for ending.	—	—	✓	✓	✓	Contraction or abbreviation of word 'BA Nish', which is 'BA' refers to 'Beauty Advisor' Deletion: BA Nish (hubungi) pesawat 9. Terima kasih. Flat intonation.

		supervisor men's world' 'kassa 8'	Being polite, the announcers use 'Kepada' for starting.		Repetition of words: 'S15'				<i>Flat intonation.</i>
44.	Kepada S15, S15 702.	Certain vocabulary are used: 'S15' means supervisor beauty world' '702' means ruang atasan'				—	✓	✓	<i>Contraction or abbreviation of word 'S15', which is 'S' refers to 'Supervisor' Deletion: Kepada S15, S15 (ke) 702. Flat intonation.</i>
45.	Kepada saudari Tuti dari EDP, saudari Tuti dari EDP kassa 16.	Certain vocabulary are used: 'S15' means supervisor beauty world' 'kassa 16'	Being polite, the announcers use 'Kepada' for starting.		Repetition of words: 'Saudari dari EDP'	—	✓	✓	<i>Contraction or abbreviation of word 'dari EDP', which is 'EDP' refers to 'Ahli Komputer' Deletion: Kepada saudari Tuti dari EDP, saudari Tuti dari EDP (ke) kassa 16. Flat intonation.</i>
46.	Kepada rekan EDP, rekan EDP kassa 4	Certain vocabulary are used: 'EDP' means Data Processing' 'kassa 4'	Being polite, the announcers use 'Kepada' for starting.		Repetition of words: 'Rekan EDP'	—	✓	✓	<i>Contraction or abbreviation of word 'rekan EDP', which is 'EDP' refers to 'Ahli Komputer' Deletion: Kepada rekan EDP, rekan EDP (ke) kassa 4. Flat intonation.</i>
47.	Kepada S03, S03 702.	Certain vocabulary are used: 'S03' means assistant manager' '702' means ruang atasan'	Being polite, the announcers use 'Kepada' for starting.		Repetition of words: 'S03'	—	✓	✓	<i>Contraction or abbreviation of word 'S03', which is 'S' refers to 'Supervisor' Deletion: Kepada S03, S03 (ke) 702. Flat intonation.</i>

48.	Kepada K07, K07 451.	Certain vocabulary are used: 'K07 means coordinator home world" '451 means ada telepon menunggu'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'Kepada K07'	—	✓	✓	<i>Contraction or abbreviation of word 'K07', which is 'K' refers to 'Coordinator'</i> <i>Deletion: Kepada K07, K07 (hubungi) 451.</i> <i>Flat intonation.</i>
49.	Kepada salah seorang tim supervisor tim CS kassa 3.	Certain vocabulary are used: 'supervisor' 'CS means Cleaning Service' 'kassa 3'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	<i>Contraction or abbreviation of word 'tim CS', which is 'CS' refers to 'Cleaning Service'</i> <i>Deletion: Kepada salah seorang tim supervisor tim CS (ke) kassa 3.</i> <i>Flat intonation.</i>
50.	S12 kassa 5	Certain vocabulary are used: 'S12 means supervisor men's world' 'kassa 5'	—	—	—	✓	✓	<i>Contraction or abbreviation of word 'S12', which is 'S' refers to 'Supervisor'</i> <i>Deletion: S12 (ke) kassa 5.</i> <i>Flat intonation.</i>
51.	Perhatian tim sekuriti di tunggu di pos 14.	Certain vocabulary are used: 'tim sekuriti' 'pos 14 means tim sekuriti boleh meninggalkan pos dan	—	—	✓	✓	✓	<i>Standard Indonesian language because the language that is used in formal or official context.</i> <i>Slang or colloquialisms of word 'pos 14', which is '14' refers to 'orang mencurigakan atau maling'</i> <i>Flat intonation.</i>

		observasi keliling'	Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	Repetition of words: 'K5' 'Coordinator shoes'					
52.	Kepada K5, K5 pesawat 9. Terima kasih dan Coordinator shoes, kassa 12. Terima kasih.	Certain vocabulary are used: 'K5' means coordinator children world' 'pesawat 9' means hubungi monitor' 'Coordinator shoes' 'kassa 12'			—	✓	✓	✓	<i>Contraction or abbreviation of word 'K5', which is 'K' refers to 'Coordinator'</i> <i>Deletion: Kepada K5, K5 (hubungi) pesawat 9. Terima kasih dan Coordinator shoes, Coordinator shoes (ke) kassa 12. Terima kasih.</i> <i>Flat intonation.</i>
53.	Kepada tim sekuriti di tunggu di pos 11.	Certain vocabulary are used: 'tim sekuriti' 'pos 11' means tim sekuriti boleh meninggalkan pos dan observasi keliling'	Being polite, the announcers use 'Kepada' for starting.	—	✓	✓	✓	✓	<i>Standard Indonesian language because the language that is used in formal or official context.</i> <i>Slang or colloquialisms of word 'pos 11', which is '11' refers to 'orang mencurigakan atau maling'</i> <i>Flat intonation.</i>
54.	Kepada K15, K15 451. Terima kasih.	Certain vocabulary are used: 'K15' means coordinator men's world" '451' means ada telepon	Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	Repetition of words: 'Kepada K15'	—	✓	✓	✓	<i>Contraction or abbreviation of word 'K15', which is 'K' refers to 'Coordinator'</i> <i>Deletion: Kepada K15, K15 (hubungi) 451. Terima kasih.</i> <i>Flat intonation.</i>

		menunggu'	Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	Repetition of words: 'Kepada K15'	—	✓	✓	✓	Contraction or abbreviation of word 'K15', which is 'K' refers to 'Coordinator' Deletion: Kemvali kepada K15, K15 (hubungi) 451. Terima kasih. Flat intonation.
55.	Kembali kepada K15, K15 451. Terima kasih	Certain vocabulary are used: 'K15 means coordinator men's world' '451 means ada telepon menunggu'							
56.	Kepada S16 maksud kami S14, S14 kassa 16. Terima kasih.	Certain vocabulary are used: 'S14 means supervisor children world' 'kassa 16'	Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	Repetition of words: 'Kepada K14'	—	✓	✓	✓	Contraction or abbreviation of word 'S14', which is 'S' refers to 'Supervisor' Deletion: Kepada S16 maksud kami S14, S14 (ke) kassa 16. Terima kasih. Flat intonation.
57.	BA Givency, BA Givency pesawat 9. Terima kasih.	Certain vocabulary are used: 'BA means Beauty Advisor' 'pesawat 9 means hubungi monitor'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'BA Givency'	—	✓	✓	✓	Contraction or abbreviation of word 'BA Givency', which is 'BA' refers to 'Beauty Advisor' Deletion: BA Givency, BA Givency (hubungi) pesawat 9. Terima kasih. Flat intonation.

Table 4.1.3
Data Analysis of 3rd Day
Date: June 2, 2003
By: Ms. Ndary and Mrs. Arly

No	Utterances	User Related (Register)			Types of Register			Characteristic
		Field	Tenor	Mode	Formal	Informal	Reporting	
1.	Salah seorang supervisor atau coordinator Ladies World 451.	Certain vocabulary are used: 'Supervisor' 'Coordinator' 'Ladies World' '451 means ada telepon menunggu'	—	—	—	✓	✓	<i>Deletion:</i> Salah seorang supervisor atau coordinator Ladies World (hubungi) 451. <i>Flat intonation.</i>
2.	S06 kassa 15 terima kasih dan KS03 352. Terima kasih.	Certain vocabulary are used: 'S06 means supervisor ladies world' 'kassa 15' 'KS03 means kasir dengan NIK 03' '352 means ruang kantor'	Being polite, the announcers use 'Terima kasih' for ending.	Repetition of words: 'Terima kasih'	—	✓	✓	<i>Contraction or abbreviation of word 'S06', which is 'S' refers to 'Supervisor' and 'KS03' which is 'KS' refers to 'kasir'</i> <i>Deletion:</i> S06 (ke) kassa 15 terima kasih dan KS03 (ke) 352. Terima kasih.. <i>Flat intonation.</i>
3.	Kembali pada KS03 352. Terima kasih.	Certain vocabulary are used: 'KS03 means	Being polite, the announcers use 'Terima kasih' for ending.	—	—	✓	✓	<i>Contraction or abbreviation of word 'KS03' which is 'KS' refers to 'kasir'</i> <i>Deletion:</i> Kembali pada KS03 (ke) 352. Terima kasih.

		kasir NIK 03' '352 ruang kantor'	dengan means						<i>Flat intonation.</i>
4.	BA Orlane pesawat 9.	Certain vocabulary are used: 'BA means Beauty Advisor' 'pesawat 9 means hubungi monitor'	—	—	—	✓	✓	✓	<i>Contraction or abbreviation of word 'BA Orlane', which is 'BA' refers to 'Beauty Advisor'</i> <i>Deletion: BA Orlane (hubungi) pesawat 9.</i> <i>Flat intonation.</i>
5.	BA Orlane pesawat 9. Terima kasih.	Certain vocabulary are used: 'BA means Beauty Advisor' 'pesawat 9 means hubungi monitor'	Being polite, the announcers use 'Terima kasih' for ending.	—	—	✓	✓	✓	<i>Contraction or abbreviation of word 'BA Orlane', which is 'BA' refers to 'Beauty Advisor'</i> <i>Deletion: BA Orlane (hubungi) pesawat 9.</i> <i>Terima kasih.</i> <i>Flat intonation.</i>
6.	Kepada S09 kassa 7. Terima kasih.	Certain vocabulary are used: 'S09 means supervisor men's world' 'kassa 7'	Being polite, the announcers use 'Terima kasih' for ending.	—	—	✓	✓	✓	<i>Contraction or abbreviation of word 'S09', which is 'S' refers to 'Supervisor'</i> <i>Deletion: Kepada S09 (ke) kassa 7. Terima kasih.</i> <i>Flat intonation.</i>
7.	Kepada tim sekuriti ditunggu di pos 15.	Certain vocabulary are used: 'tim sekuriti' 'pos 15 means tim sekuriti'	Being polite, the announcers use 'Kepada' for starting.	—	✓	✓	✓	✓	<i>Standard Indonesian language because the language that is used in formal or official context.</i> <i>Slang or colloquialisms of word 'pos 15', which is '15' refers to 'orang mencurigakan atau maling'</i>

		boleh meninggalkan pos observasi keliling'							<i>Flat intonation.</i>
8.	K10 603. Terima kasih	Certain vocabulary are used: 'K10 means coordinator beauty world' '603 means konter MCC (Matahari Club Card)	Being polite, the announcers use 'Terima kasih' for ending.	—	—	✓	✓	✓	<i>Contraction or abbreviation of word 'S05', which is 'S' refers to 'Supervisor' Deletion: K10 (ke) 603. Terima kasih Flat intonation.</i>
9.	Kepada tim sekuriti, tim sekuriti ditunggu di pos 14 dan kepada teknisi K11.	Certain vocabulary are used: 'Tim sekuriti' 'pos 14' 'tehnisi' 'K11 means coordinator home world'	Being polite, the announcers use 'Kepada' for starting	Repetition of words: 'tim sekuriti'	—	✓	✓	✓	<i>Slang or colloquialisms of word 'pos 14', which is '14' refers to 'orang mencurigakan atau maling' Contraction or abbreviation of word 'K11', which is 'K' refers to 'coordinator' Deletion: Kepada tim sekuriti, tim sekuriti ditunggu di pos 14 dan kepada tehni (ke) K11. Flat intonation.</i>
10.	Kepada S06 K13. Terima kasih.	Certain vocabulary are used: 'S06 means supervisor ladies world' 'K13 means coordinator ladies world'	Being polite, the announcers use 'Terima kasih' for ending.	Repetition of words: 'S05'	—	✓	✓	✓	<i>Contraction or abbreviation of word 'S06', which is 'S' refers to 'Supervisor' and 'K13' which is 'K' refers to 'coordinator' Deletion: Kepada S06 (ke) K13. Terima kasih. Flat intonation.</i>

11.	Kepada S06 603. Terima kasih	Certain vocabulary are used: 'S06 means ladies world' '603 means MCC konter (Matahari Club Card)'	Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	—	—	✓	✓	<i>Contraction or abbreviation of word 'S06', which is 'S' refers to 'Supervisor'</i> <i>Deletion: Kepada S06 (ke) 603. Terima kasih.</i> <i>Flat intonation.</i>
12.	Tim sekuriti ditunggu di pos 17.	Certain vocabulary are used: 'Tim sekuriti' 'pos 17 means tim sekuriti boleh meninggalkan pos observasi keliling'	—	—	—	✓	✓	<i>Contraction or abbreviation of word 'Pos 17', which is '17' refers to 'orang mencurigakan atau maling'</i> <i>Flat intonation.</i>
13.	Kepada K10 Kassa 13.	Certain vocabulary are used: 'K10 means coordinator beauty world' 'Kassa 13''	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	<i>Contraction or abbreviation of word 'K10', which is 'K' refers to 'Coordinator'</i> <i>Deletion: Kepada K10 (hubungi) Kassa 13..</i> <i>Flat intonation.</i>
14.	Kepada tim sekuriti ditunggu di pos 12.	Certain vocabulary are used: 'Tim sekuriti' 'pos 17 means tim sekuriti'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	<i>Contraction or abbreviation of word 'Pos 12', which is '12' refers to 'orang mencurigakan atau maling'</i> <i>Flat intonation.</i>

18.	Kepada tim sekuriti ditunggu di pos 11.	Certain vocabulary are used: 'Tim sekuriti' 'pos 11' means tim sekuriti boleh meninggalkan pos observasi keliling'	Being polite, the announcers use 'Kepada' for starting.	—	✓	✓	✓	Standard Indonesian language because the language that is used in formal or official context. <i>Slang or colloquialisms</i> of word 'Pos 11', which is '11' refers to 'orang mencurigakan atau maling' <i>Flat intonation.</i>
19.	Kepada rekan CS konter klasik. Terima kasih	Certain vocabulary are used: 'CS' means Cleaning Service' 'konter'	Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	—	—	✓	✓	Contraction or abbreviation of word 'rekan CS', which is 'CS' refers to 'Cleaning Service' <i>Deletion:</i> Kepada rekan CS (ke) konter klasik. Terima kasih. <i>Flat intonation.</i>
20.	Supervisor CS kassa 18.	Certain vocabulary are used: 'CS' means Cleaning Service' 'Kassa 18'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	Contraction or abbreviation of word 'Supervisor CS', which is 'CS' refers to 'Cleaning Service' <i>Deletion:</i> Supervisor CS (ke) kassa 18. <i>Flat intonation.</i>
21.	Kepada rekan CS, rekan CS kassa 18.	Certain vocabulary are used: 'CS' means Cleaning Service' 'Kassa 18'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'rekan CS'	—	✓	✓	Contraction or abbreviation of word 'rekan CS', which is 'CS' refers to 'Cleaning Service' <i>Deletion:</i> Kepada rekan CS, rekan CS (ke) kassa 18. <i>Flat intonation.</i>
22.	BA Excel, BA Excel pesawat 9.	Certain	—	Repetition of	—	✓	✓	Contraction or abbreviation of word 'BA

		vocabulary are used: 'BA' means Beauty Advisor' 'pesawat' means hubungi monitor'		words: 'BA Excel'				Excel', which is 'BA' refers to 'Beauty Advisor' <i>Deletion:</i> BA Excel, BA Excel (hubungi) pesawat 9. <i>Flat intonation.</i>
23.	BA Elizabeth Arden pesawat 9.	Certain vocabulary are used: 'BA' means Beauty Advisor' 'pesawat' means hubungi monitor'	—	—	✓	✓	✓	<i>Contraction or abbreviation of word 'BA Elizabeth', which is 'BA' refers to 'Beauty Advisor' <i>Deletion:</i> BA Elizabeth Arden (hubungi) pesawat 9. <i>Flat intonation.</i></i>
24.	Kepada S06, kepada S06 kassa 10.	Certain vocabulary are used: 'S06' means supervisor ladies world' 'kassa 10'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'Kepada S06'	✓	✓	✓	<i>Contraction or abbreviation of word 'S06', which is 'S' refers to 'Supervisor' <i>Deletion:</i> Kepada S06, kepada S06 (ke) kassa 10. <i>Flat intonation.</i></i>
25.	Kepada K14, K14 kassa 3.	Certain vocabulary are used: 'K14' means coordinator shoes world' 'kassa 3'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'Kepada K14'	✓	✓	✓	<i>Contraction or abbreviation of word 'K14', which is 'K' refers to 'Coordinator' <i>Deletion:</i> Kepada K14, K14 (ke) kassa 3. <i>Flat intonation.</i></i>
26.	Kepada SPG Trivi, SPG Trivi pesawat 9.	Certain vocabulary are used: 'SPG' means	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'SPG Trivi'	✓	✓	✓	<i>Contraction or abbreviation of word 'SPG Trivi', which is 'SPG' refers to 'Sales Promotion Girl' <i>Deletion:</i> Kepada SPG Trivi, SPG Trivi</i>

		Sales Promotion Girl' 'pesawat 9 means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'S03'					(hubungi) pesawat 9. Flat intonation.
27.	Kepada S03, S03 pesawat 9.	Certain vocabulary are used: 'S03 means assisten manager' 'pesawat 9 means hubungi monitor'			—	✓	✓	✓	Contraction or abbreviation of word 'S03', which is 'S' refers to 'Supervisor' Deletion: Kepada S03, S03 (hubungi) pesawat 9. Flat intonation.
28.	Kepada S12, S12 kassa 7/	Certain vocabulary are used: 'S12 means supervisor men's world' 'kassa 7'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'S12'	—	✓	✓	✓	Contraction or abbreviation of word 'S12', which is 'S' refers to 'Supervisor' Deletion: Kepada S12, S12 (ke) kassa 7. Flat intonation.
29.	Kepada BA Loreal, BA Loreal pesawat 9.	Certain vocabulary are used: 'BA means Beauty Advisor' 'pesawat 9 means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'BA Loreal'	—	✓	✓	✓	Contraction or abbreviation of word 'BA Loreal', which is 'BA' refers to 'Beauty Advisor' Deletion: Kepada BA Loreal, BA Loreal (hubungi) pesawat 9. Flat intonation.
30.	Kepada S11, S11 kassa 7.	Certain vocabulary are used: 'S11 means	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'S11'	—	✓	✓	✓	Contraction or abbreviation of word 'S11', which is 'S' refers to 'Supervisor' Deletion: Kepada S11, S11 (ke) kassa 7. Flat intonation.

		supervisor ladies world' 'kassa 7'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'BA Casarel'					
31.	Kepada BA Casarel, BA Casarel pesawat 9.	Certain vocabulary are used: 'BA' means Beauty Advisor' 'pesawat 9' means hubungi monitor'			—	✓	✓		<i>Contraction or abbreviation of word 'BA Casarel', which is 'BA' refers to 'Beauty Advisor'</i> <i>Deletion: Kepada BA Casarel, BA Casarel (hubungi) pesawat 9.</i> <i>Flat intonation.</i>
32.	Kepada K10, K18, dan juga kepada BA Ninarici pesawat 9.	Certain vocabulary are used: 'K10' means coordinator beauty world' 'K18' means coordinator ladies world' 'BA' means Beauty Advisor' 'pesawat 9' means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓		<i>Contraction or abbreviation of word 'K10', 'K18', which are 'K' refers to 'coordinator' and 'BA Ninarici', which is 'BA' refers to 'Beauty Advisor'</i> <i>Deletion: Kepada K10, K18, dan juga kepada BA Ninarici (hubungi) pesawat 9.</i> <i>Flat intonation.</i>
33.	Kepada S12 kassa 4, dan juga kepada BA Ninarici pesawat 9. Terima kasih.	Certain vocabulary are used: 'S12' means supervisor men's world' 'kassa 4' 'BA' means	Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	—	—	✓	✓		<i>Contraction or abbreviation of word 'S12', which is 'S' refers to 'Supervisor' and 'BA Ninarici', which is 'BA' refers to 'Beauty Advisor'</i> <i>Deletion: Kepada S12 (ke) kassa 4, dan juga kepada BA Ninarici (hubungi) pesawat 9.</i> <i>Terima kasih.</i> <i>Flat intonation.</i>

		Beauty Advisor' 'pesawat ⁹ means hubungi monitor'							
34.	Kepada S11, kembali pada S11 451.	Certain vocabulary are used: 'S11 means supervisor ladies world' '451 means ada telepon menunggu'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'S11'	—	✓	✓	✓	Contraction or abbreviation of word 'S11', which is 'S' refers to 'Supervisor' Deletion: Kepada S11, kembali kepada S11 (ke) 451. Flat intonation.
35.	Kepada S11, kembali pada S11 451. Terima kasih.	Certain vocabulary are used: 'S11 means supervisor ladies world' '451 means ada telepon menunggu'	Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	Repetition of words: 'S11'	—	✓	✓	✓	Contraction or abbreviation of word 'S11', which is 'S' refers to 'Supervisor' Deletion: Kepada S11, kembali kepada S11 (ke) 451. Terima kasih. Flat intonation.
36.	Kepada salah seorang supervisor dari tim CS kassa 21.	Certain vocabulary are used: 'Supervisor' 'CS means Cleaning Service' 'kassa 21'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	✓	Contraction or abbreviation of word 'tim CS', which is 'CS' refers to 'Cleaning Service' Deletion: Kepada salah seorang supervisor dari tim CS (ke) kassa 21. Flat intonation.
37.	Kepada BA Ultima, BA Ultima pesawat 9.	Certain vocabulary are used:	Being polite, the announcers use 'Kepada' for	Repetition of words: 'BA Ultima'	—	✓	✓	✓	Contraction or abbreviation of word 'BA Ultima', which is 'BA' refers to 'Beauty Advisor'

41.	Kepada SPG Inova, SPG Inova pesawat 9.	Certain vocabulary are used: 'SPG means Sales Promotion Girl' 'pesawat 9 means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'SPG Inova'	—	✓	✓	<i>Contraction or abbreviation of word 'SPG Inova', which is 'SPG' refers to 'Sales Promotion Girl'</i> <i>Deletion: Kepada SPG Inova, SPG Inova (hubungi) pesawat 9.</i> <i>Flat intonation.</i>
42.	Kepada salah seorang supervisor dari tim CS kassa 10.	Certain vocabulary are used: 'supervisor' 'CS means Cleaning Service'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	<i>Contraction or abbreviation of word 'tim CS', which is 'CS' refers to 'Cleaning Service'</i> <i>Deletion: Kepada salah seorang supervisor dari tim CS (ke) kassa 10.</i> <i>Flat intonation.</i>
43.	Kassa 21 lantai 4 Tunjungan Plaza 3.	Certain vocabulary are used: 'kassa 21' 'Tunjungan Plaza 3'	—	—	—	✓	✓	<i>Deletion: Kassa 21 (di) lantai 4 Tunjungan Plaza 3.</i> <i>Flat intonation.</i>
44.	K07, K07 pesawat 9.	Certain vocabulary are used: 'K07 means coordinator home world' 'pesawat 9 means hubungi monitor'	—	Repetition of words: 'K07'	—	✓	✓	<i>Contraction or abbreviation of word 'K07', which is 'K' refers to 'coordinator'</i> <i>Deletion: K07, K07 (hubungi) pesawat 9.</i> <i>Flat intonation.</i>
45.	SPG Felix The Cat, SPG Felix The Cat pesawat 9.	Certain vocabulary are	—	Repetition of words:	—	✓	✓	<i>Contraction or abbreviation of word 'SPG Felix The Cat', which is 'SPG' refers to</i>

		used: 'SPG Sales Promotion Girl' 'pesawat 9 means hubungi monitor'		'SPG Felix The Cat'					'Sales Promotion Girl' <i>Deletion: SPG Felix The Cat, SPG Felix The Cat (hubungi) pesawat 9. Flat intonation.</i>
46.	Kepada SPG Felix The Cat, SPG Felix The Cat pesawat 9.	Certain vocabulary are used: 'SPG Sales Promotion Girl' 'pesawat 9 means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'SPG Felix The Cat'	—	✓	✓	✓	<i>Contraction or abbreviation of word 'SPG Felix The Cat', which is 'SPG' refers to 'Sales Promotion Girl' Deletion: Kepada SPG Felix The Cat, SPG Felix The Cat (hubungi) pesawat 9. Flat intonation.</i>

Table 4.1.4
Data Analysis of 4th Day
Date: June 4, 2003
By: Mrs. Endah

No	Utterances	User Related (Register)			Types of Register			Characteristic
		Field	Tenor	Mode	Formal	Informal	Reporting	
1.	Pada tim sekuriti ditunggu di pos 14.	Certain vocabulary are used: 'tim sekuriti' 'pos 14' means tim sekuriti boleh meninggalkan pos dan observasi keliling	—	—	✓	✓	✓	<i>Standard Indonesian language</i> because the language that is used in formal or official context. <i>Slang</i> or <i>colloquialisms</i> of word 'Pos 14', which is '14' refers to 'orang mencurigakan atau maling' <i>Flat intonation</i> .
2.	Coordinator men's world, coordinator men's world kassa 4. Terima kasih.	Certain vocabulary are used: 'coordinator' 'men's world' means di Plaza Tunjungan I lantai 1 terdapat konter-konter khusus untuk pria' 'kassa 4'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'coordinator men's world'	—	✓	✓	<i>Slang</i> or <i>colloquialisms</i> of word 'coordinator men's world', which are 'men's world' refers to 'konter khusus pria' <i>Deletion</i> : Coordinator men's world, coordinator men's world (ke) kassa 4. Terima kasih. <i>Flat intonation</i> .
3.	K28, K28 451. Terima kasih.	Certain vocabulary are	Being polite, the announcers use	Repetition of words:	—	✓	✓	<i>Contraction</i> or <i>abbreviation</i> of word 'K28', which is 'K' refers to 'coordinator'

		used: 'K28 coordinator men's world' '451 ada telepon menunggu'	'Terima Kasih' for ending.	'K28'						Deletion: K28, K28 (hubungi) 451. Terima kasih. <i>Flat intonation.</i>
4.	Kembali coordinator men's world 451.	Certain vocabulary are used: 'coordinator' 'men's world means di Plaza Tunjungan 1 terdapat konter- konter khusus untuk pria' 'kassa 4' '451 means a phone call in line'	—	—	✓	✓				<i>Slang or colloquialisms of word 'coordinator men's world', which are 'men's world' refers to 'konter khusus pria' Deletion: Kepada S05, S05 (ke) 451. Flat intonation.</i>
5.	K18, K18 451.	Certain vocabulary are used: 'K18 means coordinator ladies world' '451 ada telepon menunggu'	—	Repetition of words: 'K18'	✓	✓				<i>Contraction or abbreviation of word 'K18', which is 'K' refers to 'coordinator' Deletion: K18, K18 (hubungi) 451. Flat intonation.</i>
6.	S02, S02 603. Terima kasih.	Certain vocabulary are used: 'S02 means	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'S02'	✓	✓				<i>Contraction or abbreviation of word 'S02', which is 'S' refers to 'Supervisor' Deletion: S02, S02 (ke) 603. Terima kasih. Flat intonation.</i>

		assistant store manager' '603 means konter MCC (Matahari Club Card)'							
7.	SPG B&G, SPG B&G pesawat 9.	Certain vocabulary are used: 'SPG means Sales Promotion Girl' 'pesawat 9 means hubungi monitor'	—				Repetition of words: 'SPG B&G'	—	✓
								✓	
8.	BA Excel, BA Excel pesawat 9. Terima kasih.	Certain vocabulary are used: 'BA means Beauty Advisor' 'pesawat 9 means hubungi monitor'	Being polite, the announcers use 'Terima Kasih' for ending.				Repetition of words: 'BA Excel'	—	✓
								✓	
9.	S17, S17 kassa 1 lantai UG. Terima kasih.	Certain vocabulary are used: 'S17 means supervisor home world' 'kassa 1' 'lantai UG means Plaza Tunjungan 3	Being polite, the announcers use 'Terima Kasih' for ending.				Repetition of words: 'S17'	—	✓
								✓	

Contraction or abbreviation of word 'SPG B&G', which is 'S' refers to 'Supervisor'
Deletion: SPG B&G, SPG B&G (hubungi) pesawat 9.
Flat intonation.

Contraction or abbreviation of word 'BA Excel', which is 'BA' refers to 'Beauty Advisor'
Deletion: BA Excel, BA Excel (hubungi) pesawat 9. Terima kasih.
Flat intonation.

Contraction or abbreviation of word 'S05', which is 'S' refers to 'Supervisor'
Deletion: S17, S17 (ke) kassa 1 lantai UG. Terima kasih.
Flat intonation.

		lantai dasar'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'K15'	—	✓	✓	Contraction or abbreviation of word 'K15', which is 'K' refers to 'coordinator' Deletion: K15, K15 (ke) 701. Terima kasih. Flat intonation.
10.	K15, K15 701. Terima kasih.	Certain vocabulary are used: 'K15 means coordinator men's world' '701 means ruang atasan'						
11.	Kepada rekan CS, rekan CS kassa 2 lantai UG. Terima kasih.	Certain vocabulary are used: 'CS means Cleaning Service' 'kassa 2' 'lantai UG means Plaza Tunjungan 3 lantai dasar'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'rekan CS'	—	✓	✓	Contraction or abbreviation of word 'rekan CS', which is 'CS' refers to 'Cleaning Service' Deletion: Kepada rekan CS, rekan CS (ke) kassa 2 lantai UG. Terima kasih. Flat intonation.
12.	SPG Nevada Kid kassa 18.	Certain vocabulary are used: 'SPG means Sales Promotion Girl' 'kassa 18'	—	Repetition of words: 'S05'	—	✓	✓	Contraction or abbreviation of word 'SPG Nevada Kid', which is 'SPG' refers to 'Sales Promotion Girl' Deletion: SPG Nevada Kid (ke) kassa 18. Flat intonation.
13.	K08, K08 kassa 5. Terima kasih.	Certain vocabulary are used: 'K08 means coordinator men's world'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'K08'	—	✓	✓	Contraction or abbreviation of word 'K08', which is 'K' refers to 'coordinator' Deletion: K08, K08 (ke) kassa 5. Terima kasih. Flat intonation.

		'kassa 5'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'K18'					
14.	Kepada K15. Kembali kepada K18, K18 kassa 13.	Certain vocabulary are used: 'K08 means coordinator men's world' 'kassa 13'			✓	✓	✓	✓	Contraction or abbreviation of word 'K18', which is 'K' refers to 'coordinator' Deletion: Kepada K15. Kembali kepada K18, K18 (ke) kassa 13. Flat intonation.
15.	Kepada piket konter lantai 1 kassa 11.	Certain vocabulary are used: 'piket konter' 'kassa 11'	Being polite, the announcers use 'Kepada' for starting.	—	✓	✓	✓	✓	Deletion: Kepada piket konter lantai 1 (ke) kassa 11. Flat intonation.
16.	K05, K05 kassa 16. Terima kasih.	Certain vocabulary are used: 'K05 means coordinator children world' 'kassa 16'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'K05'	—	✓	✓	✓	Contraction or abbreviation of word 'K05', which is 'K' refers to 'coordinator' Deletion: K05, K05 (ke) kassa 16. Terima kasih. Flat intonation.
17.	Kepada S02 kassa 21.	Certain vocabulary are used: 'S02 means store assistant manager' 'kassa 21'	Being polite, the announcers use 'Kepada' for starting.	—	✓	✓	✓	✓	Contraction or abbreviation of word 'S02', which is 'S' refers to 'Supervisor' Deletion: Kepada S02 (ke) kassa 21. Flat intonation.
18.	Kembali pada S02, S02 kassa 21. Terima kasih.	Certain vocabulary are used: 'S02 means store assistant manager'	Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	Repetition of words: 'S02'	—	✓	✓	✓	Contraction or abbreviation of word 'S02', which is 'S' refers to 'Supervisor' Deletion: Kembali pada S02, S02 (ke) kassa 21. Terima kasih. Flat intonation.

		'kassa 21'							
19.	S15, S15 kassa 12.	Certain vocabulary are used: 'S15 means supervisor beauty world' 'kassa 12'	—	Repetition of words: 'S15'	—	✓	✓	✓	Contraction or abbreviation of word 'S15', which is 'S' refers to 'Supervisor' Deletion: S15, S15 (ke) kassa 12. Flat intonation.
20.	S15, S15 451.	Certain vocabulary are used: 'S15 means supervisor beauty world' '451 ada telpon menunggu'	—	Repetition of words: 'S15'	—	✓	✓	✓	Contraction or abbreviation of word 'S15', which is 'S' refers to 'Supervisor' Deletion: S15, S15 (ke) 451. Flat intonation.
21.	Kembali pada S15, S15 451.	Certain vocabulary are used: 'S15 means supervisor beauty world' '451 means ada telpon menunggu'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'S15'	—	✓	✓	✓	Contraction or abbreviation of word 'S05', which is 'S' refers to 'Supervisor' Deletion: Kembali pada S15, S15 (hubungi) 451. Flat intonation.

Table 4.1.5
Data Analysis of 5th Day
Date: June 2, 2003
By: Ms. Endah and Mrs. Arly

No	Utterances	User Related (Register)			Types of Register			Characteristic
		Field	Tenor	Mode	Formal	Informal	Reporting	
1.	Kepada salah seorang supervisor dari tim CS kassa 15.	Certain vocabulary are used: 'supervisor' 'CS' means Cleaning Service' 'kassa 15'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	Contraction or abbreviation of word 'tim CS', which is 'CS' refers to 'Cleaning Service' Deletion: Kepada salah seorang supervisor dari tim CS (ke) kassa 15. Flat intonation.
2.	Kepada SPG Acco, SPG Acco pesawat 9.	Certain vocabulary are used: 'SPG' means Sales promotion Girl' 'pesawat 9' means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'SPG Acco'	—	✓	✓	Contraction or abbreviation of word 'SPG Acco', which is 'SPG' refers to 'Sales Promotion Girl' Deletion: Kepada SPG Acco, SPG Acco (hubungi) pesawat 9. Flat intonation.
3.	Dan juga kepada salah seorang supervisor dari tim CS ditunggu di konter Stanley Adam.	Certain vocabulary are used: 'supervisor' 'CS' means Cleaning Service'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	Contraction or abbreviation of word 'tim CS', which is 'CS' refers to 'Cleaning Service' Flat intonation.

4.	Kepada BA Escada, BA Escada pesawat 9.	Certain vocabulary are used: 'BA' means Beauty Advisor' 'pesawat 9' means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'BA Escada'	—	✓	✓	Contraction or abbreviation of word 'BA Escada', which is 'BA' refers to 'Beauty Advisor' Deletion: Kepada BA Escada, BA Escada (hubungi) pesawat 9. Flat intonation.
5.	Dan juga kepada SPG Acco pesawat 9.	Certain vocabulary are used: 'SPG' means Sales Promotion Girl' 'pesawat 9' means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	Contraction or abbreviation of word 'SPG Acco', which is 'SPG' refers to 'Sales Promotion Girl' Deletion: Dan juga kepada SPG Acco (hubungi) pesawat 9. Flat intonation.
6.	Kepada S09 451.	Certain vocabulary are used: 'S09' means supervisor men's world' '451' means ada telepon menunggu'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	Contraction or abbreviation of word 'S09', which is 'S' refers to 'Supervisor' Deletion: Kepada S09 (hubungi) 451. Flat intonation.
7.	Kepada S09, kembali pada S09 kassa 4.	Certain vocabulary are used: 'S09' means supervisor men's world' 'kassa 4'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'S09'	—	✓	✓	Contraction or abbreviation of word 'S09', which is 'S' refers to 'Supervisor' Deletion: Kepada S09, kembali pada S09 (ke) kassa 4. Flat intonation.

8.	Kepada S03, S03 412. Terima kasih.	Certain vocabulary are used: 'S03' means assistant store manager' '412' means Nomor Induk Karyawan'	Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	Repetition of words: 'S03'	—	✓	✓	<i>Contraction or abbreviation of word 'S03', which is 'S' refers to 'Supervisor'</i> <i>Deletion: Kepada S03, S03 (hubungi) 412. Terima kasih.</i> <i>Flat intonation.</i>
9.	Kepada S08, S08 pesawat 9.	Certain vocabulary are used: 'S08' means supervisor home world' 'pesawat 9' means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'S08'	—	✓	✓	<i>Contraction or abbreviation of word 'S08', which is 'S' refers to 'Supervisor'</i> <i>Deletion: Kepada S08, S08 (hubungi) pesawat 9.</i> <i>Flat intonation.</i>
10.	Kepada K27 kassa 15.	Certain vocabulary are used: 'K27' means coordinator children world' 'kassa 15'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	<i>Contraction or abbreviation of word 'K27', which is 'K' refers to 'coordinator'</i> <i>Deletion: Kepada K27 (ke) kassa 15.</i> <i>Flat intonation.</i>
11.	Kepada S09, S09 kassa 7.	Certain vocabulary are used: 'S09' means supervisor men's world' 'kassa 7'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'S09'	—	✓	✓	<i>Contraction or abbreviation of word 'S09', which is 'S' refers to 'Supervisor'</i> <i>Deletion: Kepada S09, S09 (ke) kassa 7.</i> <i>Flat intonation.</i>
12.	Kepada S09 kassa 7.	Certain	Being polite, the	—	—	✓	✓	<i>Contraction or abbreviation of word 'S09',</i>

		vocabulary are used: 'S09 means supervisor men's world' 'kassa 7'	announcers use 'Kepada' for starting.					which is 'S' refers to 'Supervisor' <i>Deletion:</i> Kepada S09 (ke) kassa 7. <i>Flat intonation.</i>
13.	Kepada SPG Epris, SPG Epris pesawat 9.	Certain vocabulary are used: 'SPG means Sales Promotion Girl' 'pesawat 9 means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'SPG Epris'	—	✓	✓	<i>Contraction or abbreviation of word 'SPG Epris', which is 'SPG' refers to 'Sales Promotion Girl'</i> <i>Deletion:</i> Kepada SPG Epris, SPG Epris (hubungi) pesawat 9. <i>Flat intonation.</i>
14.	Kepada K10, kembali pada K10 kassa 11.	Certain vocabulary are used: 'K10 means coordinator beauty world' 'kassa 11'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'K10'	—	✓	✓	<i>Contraction or abbreviation of word 'K10', which is 'K' refers to 'coordinator'</i> <i>Deletion:</i> Kepada K10, kembali pada K10 (ke) kassa 11. <i>Flat intonation.</i>

Table 4.1.6
Data Analysis of 6th Day
Date: June 6, 2003
By: Mrs. Arly and Ms. Ndari

No	Utterances	User Related (Register)			Types of Register			Characteristic
		Field	Tenor	Mode	Formal	Informal	Reporting	
1.	S11 kassa 13.	Certain vocabulary are used: 'S11 means supervisor ladies world' 'kassa 13'	—	—	—	✓	✓	Contraction or abbreviation of word 'S11', which is 'S' refers to 'Supervisor' Deletion: S11 (ke) kassa 13. Flat intonation.
2.	Kepada tehnisi kassa 13.	Certain vocabulary are used: 'tehnisi' 'kassa 13'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	Deletion: Kepada tehnisi (ke) kassa 13. Flat intonation.
3.	Teknisi kassa 13, teknisi kassa 13.	Certain vocabulary are used: 'tehnisi' 'kassa 13'	—	Repetition of words: 'tehnisi' 'kassa 13'	—	✓	✓	Deletion: Teknisi (ke) kassa 13, teknisi (ke) kassa 13. Flat intonation.
4.	Kepada tim sekuriti kassa 11.	Certain vocabulary are used: 'tim sekuriti' 'kassa 11'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	Deletion: Kepada tim sekuriti (ke) kassa 11. Flat intonation.
5.	SPG Buana Citra, Buana Citra kassa 9.	Certain vocabulary are	—	Repetition of words:	—	✓	✓	Contraction or abbreviation of word 'SPG Buana Citra', which is 'SPG' refers to 'Sales

		used: 'SPG Sales Promotion Girl' 'kassa 9'		'Buana Citra'					Promotion Girl' Deletion: SPG Buana Citra, Buana Citra (ke) kassa 9. Flat intonation.
6.	S03, S03 kassa 9.	Certain vocabulary are used: 'S03 means assistant manager' 'kassa 9'	—	Repetition of words: 'S03'	—	✓	✓	✓	Contraction or abbreviation of word 'S03', which is 'S' refers to 'Supervisor' Deletion: S03, S03 (ke) kassa 9. Flat intonation.
7.	Rekan CS, rekan CS kassa 10. Terima kasih.	Certain vocabulary are used: 'CS means Cleaning Service' 'kassa 10'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'rekan CS'	—	✓	✓	✓	Contraction or abbreviation of word 'rekan CS', which is 'CS' refers to 'Cleaning Service' Deletion: Rekan CS, rekan CS (ke) kassa 10. Terima kasih. Flat intonation.
8.	Rekan CS, rekan CS kassa 10. Terima kasih.	Certain vocabulary are used: 'CS means Cleaning Service' 'kassa 10'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'rekan CS'	—	✓	✓	✓	Contraction or abbreviation of word 'rekan CS', which is 'CS' refers to 'Cleaning Service' Deletion: Rekan CS, rekan CS (ke) kassa 10. Terima kasih. Flat intonation.
9.	Rekan CS, rekan CS kassa 10. Terima kasih.	Certain vocabulary are used: 'CS means Cleaning Service' 'kassa 10'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'rekan CS'	—	✓	✓	✓	Contraction or abbreviation of word 'rekan CS', which is 'CS' refers to 'Cleaning Service' Deletion: Rekan CS, rekan CS (ke) kassa 10. Terima kasih. Flat intonation.

10.	BA Friend Parfum, Friend Parfum kassa 9. Terima kasih.	Certain vocabulary are used: 'BA' means Beauty Advisor 'kassa 9'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'BA Friend Parfum'	—	✓	✓	✓	Contraction or abbreviation of word 'BA Friend Parfum', which is 'BA' refers to 'Beauty Advisor' Deletion: BA Friend Parfum, Friend Parfum (ke) kassa 9. Terima kasih. Flat intonation.
11.	Kembali BA Friend Parfum, BA Friend Parfum kassa 9.	Certain vocabulary are used: 'BA' means Beauty Advisor 'kassa 9'	—	Repetition of words: 'BA Friend Parfum'	—	✓	✓	✓	Contraction or abbreviation of word 'BA Friend Parfum', which is 'BA' refers to 'Beauty Advisor' Deletion: Kembali BA Friend Parfum, BA Friend Parfum (ke) kassa 9. Flat intonation.
12.	Kepada S10, S10 504. Terima kasih.	Certain vocabulary are used: 'S10' means supervisor toys' world' '504' means ruang sekuriti'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'S10'	—	✓	✓	✓	Contraction or abbreviation of word 'S10', which is 'S' refers to 'Supervisor' Deletion: Kepada S10, S10 (ke) 504. Terima kasih. Flat intonation.
13.	Tim sekuriti, tim sekuriti ditunggu di pos 14.	Certain vocabulary are used: 'tim sekuriti' 'pos 14' means tim sekuriti boleh meninggalkan pos observasi keliling'	—	Repetition of words: 'Tim sekuriti'	✓	✓	✓	✓	Standard Indonesian language because the language that is used in formal or official context. Slang or colloquialisms of word 'pos 14', which is '14' refers to 'orang mencurigakan atau maling' Flat intonation.
14.	Tim sekuriti, tim sekuriti ditunggu di pos 17.	Certain vocabulary are	—	Repetition of words:	✓	✓	✓	✓	Standard Indonesian language because the language that is used in formal or official

		used: ‘tim sekuriti’ ‘pos 17’ means tim sekuriti boleh meninggalkan pos dan observasi keliling’	Being polite, the announcers use ‘Terima Kasih’ for ending.	Repetition of words: ‘SPG Grow’ Baby	—	✓	✓	context. <i>Slang or colloquialisms</i> of word ‘pos 17’, which is ‘17’ refers to ‘orang mencurigakan atau maling’ <i>Flat intonation.</i>
15.	SPG Baby Grow, Baby Grow kassa 9. Terima kasih.	Certain vocabulary are used: ‘SPG Sales Promotion Girl’ ‘kassa 9’		Repetition of words: ‘rekan CS’	—	✓	✓	<i>Contraction or abbreviation</i> of word ‘SPG Baby Grow’, which is ‘SPG’ refers to ‘Sales Promotion Girl’ <i>Deletion:</i> SPG Baby Grow, Baby Grow (ke) kassa 9. Terima kasih <i>Flat intonation.</i>
16.	Rekan CS, rekan CS kassa 10.	Certain vocabulary are used: ‘CS Cleaning Service’ ‘kassa 10’	—	Repetition of words: ‘K19’	—	✓	✓	<i>Contraction or abbreviation</i> of word ‘rekan CS’, which is ‘CS’ refers to ‘Cleaning Service’ <i>Deletion:</i> Rekan CS, rekan CS (ke) kassa 10. <i>Flat intonation.</i>
17.	K19, K19 504. Terima kasih.	Certain vocabulary are used: ‘K19 coordinator ladies world’ ‘504 ruang sekuriti’	Being polite, the announcers use ‘Terima Kasih’ for ending.	Repetition of words: ‘BA Elizabeth Arden’	—	✓	✓	<i>Contraction or abbreviation</i> of word ‘K19’, which is ‘K’ refers to ‘Coordinator’ <i>Deletion:</i> K19, K19 (hubung) 504. Terima kasih <i>Flat intonation.</i>
18.	BA Elizabeth Arden, Elizabeth Arden kassa 9. Terima kasih.	Certain vocabulary are	Being polite, the announcers use	Repetition of words:	—	✓	✓	<i>Contraction or abbreviation</i> of word ‘BA Elizabeth Arden’, which is ‘BA’ refers to

		used: 'BA Beauty Advisor' 'kassa 9'	'Terima Kasih' for ending.	'BA Elizabeth Arden'					'Beauty Advisor' <i>Deletion:</i> BA Elizabeth Arden, Elizabeth Arden (ke) kassa 9. Terima kasih. <i>Flat intonation.</i>
19.	SPG Bercardien Accessories, Bercardien Accessories kassa 9.	Certain vocabulary are used: 'SPG means Sales Promotion Girl' 'kassa 9'	—	Repetition of words: 'Bercardien Accessories'	—	✓	✓	✓	<i>Contraction or abbreviation of word 'SPG Bercardien Accessories', which is 'SPG' refers to 'Sales Promotion Girl'</i> <i>Deletion:</i> SPG Bercardien Accessories, Bercardien Accessories (ke) kassa 9. <i>Flat intonation.</i>
20.	Kepada tim sekuriti, tim sekuriti ditunggu di pos 17.	Certain vocabulary are used: 'tim sekuriti' 'pos 17 means tim sekuriti boleh meninggalkan pos observasi keliling'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'tim sekuriti'	✓	✓	✓	✓	<i>Standard Indonesian language because the language that is used in formal or official context.</i> <i>Slang or colloquialisms of word 'pos 17', which is '17' refers to 'orang mencurigakan atau maling'</i> <i>Flat intonation.</i>
21.	Coordinator Men's World, coordinator Men's World 702.	Certain vocabulary are used: 'coordinator men's world' '702 means ruang atasan'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'Coordinator Men's World'	—	✓	✓	✓	<i>Deletion:</i> Coordinator Men's World, coordinator Men's World (ke) 702. <i>Flat intonation.</i>
22.	Kembali koordinator Men's World 702. Terima kasih.	Certain vocabulary are used: 'coordinator'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'Coordinator Men's World'	—	✓	✓	✓	<i>Deletion:</i> Kembali coordinator Men's World (ke) 702. Trima kasih. <i>Flat intonation.</i>

		men's world' '702 means ruang atasan'							
23.	Coordinator Men's World, coordinator Men's World 702.	Certain vocabulary are used: 'coordinator men's world' '702 means ruang atasan'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'Coordinator Men's World'	—	✓	✓	✓	<i>Deletion:</i> Coordinator Men's World, coordinator Men's World (ke) 702. <i>Flat intonation.</i>
24.	S11, S11 703	Certain vocabulary are used: 'S11 means Supervisor ladies world' '703 means a ruang atasan'	—	Repetition of words: 'S11'	—	✓	✓	✓	<i>Contraction or abbreviation</i> of word 'S11', which is 'S' refers to 'Supervisor' <i>Deletion:</i> S11, S11 (ke) 703. <i>Flat intonation.</i>
25.	BA Elizabeth Arden, Elizabeth Arden kassa 9. Terima kasih.	Certain vocabulary are used: 'BA means Beauty Advisor' 'kassa 9'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'BA Elizabeth Arden'	—	✓	✓	✓	<i>Contraction or abbreviation</i> of word 'BA Elizabeth Arden', which is 'BA' refers to 'Beauty Advisor' <i>Deletion:</i> BA Elizabeth Arden, Elizabeth Arden kassa (ke) kassa 9. Terima kasih. <i>Flat intonation.</i>
26.	Kepada tim sekuriti ditunggu di pos 16.	Certain vocabulary are used: 'tim sekuriti' 'pos 16 means tim sekuriti boleh meninggalkan pos dan	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'tim sekuriti'	✓	✓	✓	✓	<i>Standard Indonesian language</i> because the language that is used in formal or official context. <i>Slang or colloquialisms</i> of word 'pos 16', which is '16' refers to 'orang mencurigakan atau maling' <i>Flat intonation.</i>

	observasi keliling'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'K28'	—	✓	✓	Contraction or abbreviation of word 'K28', which is 'K' refers to 'Coordinator' Deletion: K28, K28 (ke) 601. Terima kasih. Flat intonation.
27.	K28, K28 601. Terima kasih.	Certain vocabulary are used: 'K28 means coordinator men's world' '601 means ruang supervisor'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'SPG Sahara'	—	✓	Contraction or abbreviation of word 'SPG Sahara', which is 'SPG' refers to 'Sales Promotion Girl' Deletion: SPG Sahara, SPG Sahara (ke) kassa 9. Flat intonation.
28.	SPG Sahara, SPG Sahara kassa 9. Terima kasih.	Certain vocabulary are used: 'SPG means Sales Promotion Girl' 'kassa 9'	Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	Repetition of words: 'SPG Sahara'	—	✓	Contraction or abbreviation of word 'SPG Sahara', which is 'SPG' refers to 'Sales Promotion Girl' Deletion: Kembali kepada SPG Sahara, SPG Sahara (ke) kassa 9. Flat intonation.
29.	Kembali kepada SPG Sahara, SPG Sahara kassa 9. Terima kasih.	Certain vocabulary are used: 'SPG means Sales Promotion Girl' 'kassa 9'	Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	Repetition of words: 'K27'	—	✓	Contraction or abbreviation of word 'K27', which is 'K' refers to 'Coordinator' Deletion: Kepada K27, K27 (ke) 703. Terima kasih Flat intonation.
30.	Kepada K27, K27 703. Terima kasih.	Certain vocabulary are used: 'K27 means coordinator children world' '703 means a ruang atasan'	Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	Repetition of words: 'K27'	—	✓	Contraction or abbreviation of word 'K27', which is 'K' refers to 'Coordinator' Deletion: Kepada K27, K27 (ke) 703. Terima kasih Flat intonation.

31.	Kepada rekan CS, rekan CS kassa 21. Terima kasih.	Certain vocabulary are used: 'CS' means 'Cleaning Service' 'kassa 21'	Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	Repetition of words: 'rekan CS'	—	✓	✓	<i>Contraction or abbreviation of word 'rekan CS', which is 'CS' refers to 'Cleaning Service'</i> <i>Deletion: Kepada rekan CS (ke) kassa 21. Terima kasih.</i> <i>Flat intonation.</i>
32.	CS lantai UG kassa 1 lantai UG. Terima kasih.	Certain vocabulary are used: 'CS' means 'Cleaning Service' 'UG' means 'Under Ground' 'kassa 1'	Being polite, the announcers use 'Terima Kasih' for ending.	—	—	✓	✓	<i>Contraction or abbreviation of word 'CS lantai UG', which is 'CS' refers to 'Cleaning Service' and 'UG' refers to 'Under Ground'</i> <i>Deletion: CS lantai UG (ke) kassa 1 lantai UG. Terima kasih.</i> <i>Flat intonation.</i>
33.	Rekan CS, rekan CS konter sepatu wanita. Terima kasih.	Certain vocabulary are used: 'CS' means 'Cleaning Service' 'konter'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'rekan CS'	—	✓	✓	<i>Contraction or abbreviation of word 'rekan CS', which is 'CS' refers to 'Cleaning Service'</i> <i>Deletion: Kepada rekan CS (ke) konter sepatu wanita. Terima kasih.</i> <i>Flat intonation.</i>
34.	K28, K28 601. Terima kasih.	Certain vocabulary are used: 'K28' means 'coordinator men's world' '601' means 'ruang supervisor'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: 'K28'	—	✓	✓	<i>Contraction or abbreviation of word 'K28', which is 'K' refers to 'Coordinator'</i> <i>Deletion: K28, K28 (ke) 601. Terima kasih.</i> <i>Flat intonation.</i>
35.	SPG Job, SPG Job kassa 9.	Certain	—	Repetition of	—	✓	✓	<i>Contraction or abbreviation of word 'SPG'</i>

		vocabulary are used: 'SPG' means Sales Promotion Girl' 'kassa 9'		words: 'SPG Job'					Job', which is 'SPG' refers to 'Sales Promotion Girl' <i>Deletion</i> : SPG Job, SPG Job (ke) kassa 9. <i>Flat intonation</i> .
36.	SPG Looney Tune, SPG Looney Tune pesawat 9.	Certain vocabulary are used: 'SPG' means Sales Promotion Girl' 'pesawat 9' means hubungi monitor'	—	Repetition of words: 'SPG Looney Tune'	—	✓	✓	✓	<i>Contraction or abbreviation of word</i> 'SPG Looney Tune', which is 'SPG' refers to 'Sales Promotion Girl' <i>Deletion</i> : SPG Looney Tune, SPG Looney Tune (hubungi) pesawat 9 <i>Flat intonation</i> .
37.	SPG Hammer Ladies, kembali kepada SPG Hammer Ladies pesawat 9. Terima kasih.	Certain vocabulary are used: 'SPG' means Sales Promotion Girl' 'pesawat 9' means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	Repetition of words: 'SPG Hammer Ladies'	—	✓	✓	✓	<i>Contraction or abbreviation of word</i> 'SPG Hammer Ladies', which is 'SPG' refers to 'Sales Promotion Girl' <i>Deletion</i> : SPG Hammer Ladies, kembali kepada SPG Hammer Ladies (hubungi) pesawat 9. Terima kasih. <i>Flat intonation</i> .
38.	50 piket konter, 50 piket konter 504. Terima kasih.	Certain vocabulary are used: '50' means Induk Karyawan' '504' means ruang sekuriti'	Being polite, the announcers use 'Terima Kasih' for ending.	Repetition of words: '50 piket konter'	—	✓	✓	✓	<i>Contraction or abbreviation of word</i> '50 piket konter', which is '50' refers to 'Nomor Induk Karyawan' <i>Deletion</i> : 50 piket konter, 50 piket konter (ke) 504. Terima kasih. <i>Flat intonation</i> .
39.	Kepada rekan CS, rekan CS kassa 2	Certain	Being polite, the	Repetition of	—	✓	✓	✓	<i>Contraction or abbreviation of word</i> 'rekan

	lantai UG. Terima kasih.	vocabulary are used: 'CS' means 'Cleaning Service' 'kassa 2' 'UG' means 'Under Ground'	announcers use 'Kepada' for starting and 'Terima Kasih' for ending.	words: 'rekan CS'				CS', which is 'CS' refers to 'Cleaning Service' <i>Deletion: Kepada rekan CS, rekan CS (ke) kassa 2 lantai UG. Terima kasih</i> <i>Flat intonation.</i>
40.	S14, S14 701.	Certain vocabulary are used: 'S14' means supervisor '701' means children world 'nuang atasan'	—	Repetition of words: 'S14'	—	✓	✓	<i>Contraction or abbreviation of word 'S14', which is 'S' refers to 'Supervisor'</i> <i>Deletion: S14, S14 (ke) 701</i> <i>Flat intonation.</i>

Table 4.1.7
Data Analysis of 7th Day
Date: June 9, 2003
By: Ms. Ndari and Ms. Endah

No	Utterances	User Related (Register)			Types of Register			Characteristic
		Field	Tenor	Mode	Formal	Informal	Reporting	
1.	Kepada supervisor atau coordinator Ladies World, supervisor atau coordinator Ladies World (hubungi) 451.	Certain vocabulary are used: 'supervisor' 'coordinator' 'ladies world' '451 means ada telepon menunggu'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'supervisor atau coordinator Ladies World'	—	✓	✓	<i>Deletion:</i> Kepada supervisor atau coordinator Ladies World, supervisor atau coordinator Ladies World (hubungi) 451. <i>Flat intonation.</i>
2.	Kepada K18, K18 451.	Certain vocabulary are used: 'K18 means coordinator ladies world' '451 means ada telepon menunggu'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'K18'	—	✓	✓	<i>Contraction or abbreviation</i> of word 'K18', which is 'K' refers to 'Coordinator' <i>Deletion:</i> Kepada K18, K18 (hubungi) 451. <i>Flat intonation.</i>
3.	Kepada salah seorang supervisor dari tim CS kassa SB 3.	Certain vocabulary are used: 'supervisor' 'CS means Cleaning Service'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	<i>Contraction or abbreviation</i> of word 'tim CS', which is 'CS' refers to 'Cleaning Service' <i>Deletion:</i> Kepada salah seorang supervisor dari tim CS (ke) kassa SB 3. <i>Flat intonation.</i>

4.	Kepada S10, S10 451.	'kassa SB 3' Certain vocabulary are used: 'S10 means supervisor toy's world' '451 means ada telepon menunggu'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'S05'	—	✓	✓	<i>Contraction or abbreviation of word 'S10', which is 'S' refers to 'Supervisor'</i> <i>Deletion: Kepada S10, S10 (ke) 451.</i> <i>Flat intonation.</i>
5.	Kepada K25, K25 kassa 12.	Certain vocabulary are used: 'K25 means coordinator shoes world' 'kassa 12'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'K25'	—	✓	✓	<i>Contraction or abbreviation of word 'K25', which is 'K' refers to 'Coordinator'</i> <i>Deletion: K25, K25 (ke) kassa 12.</i> <i>Flat intonation.</i>
6.	Dan juga kepada rekan teknisi kassa 8.	Certain vocabulary are used: 'tehnisi' 'kassa 8'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	<i>Contraction or abbreviation of word 'rekan teknisi', which is 'tehnisi' refers to 'pemeriksaan'</i> <i>Deletion: Dan juga kepada rekan teknisi (ke) kassa 8.</i> <i>Flat intonation.</i>
7.	S10, S10 451.	Certain vocabulary are used: 'S10 means supervisor toy's world' '451 means ada telepon menunggu'	—	Repetition of words: 'S10'	—	✓	✓	<i>Contraction or abbreviation of word 'S10', which is 'S' refers to 'Supervisor'</i> <i>Deletion: S10, S10 (ke) 451.</i> <i>Flat intonation.</i>
8.	53, 53 piket konter pesawat 9.	Certain	—	Repetition of	—	✓	✓	<i>Contraction or abbreviation of word '53'</i>

		vocabulary are used: '53' means Nomor Induk Karyawan' 'pesawat 9' means hubungi monitor'		words: '53'					refers to 'Nomor Induk Karyawan' <i>Deletion:</i> 53, 53 piket konter (hubungi) pesawat 9. <i>Flat intonation.</i>
9.	Tim sekuriti, tim sekuriti ditunggu di pos 15.	Certain vocabulary are used: 'tim sekuriti' 'pos 15' means tim sekuriti boleh meninggalkan pos observasi keliling'	—	Repetition of words: 'tim sekuriti'	✓	✓	✓	✓	<i>Standard Indonesian language</i> because the language that is used in formal or official context. <i>Slang or colloquialisms</i> of word 'pos 15', which is '15' refers to 'orang mencurigakan atau maling' <i>Flat intonation.</i>
10.	BA Jaguar, BA Jaguar pesawat 9.	Certain vocabulary are used: 'BA' means Beauty Advisor' 'pesawat 9' means hubungi monitor'	—	Repetition of words: 'BA Jaguar'	—	✓	✓	✓	<i>Contraction or abbreviation</i> of word 'BA Jaguar', which is 'BA' refers to 'Beauty Advisor' <i>Deletion:</i> BA Jaguar, BA Jaguar (hubungi) pesawat 9. <i>Flat intonation.</i>
11.	Kepada rekan tehnisi, rekan tehnisi kassa 8.	Certain vocabulary are used: 'tehnisi' 'kassa 8'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'rekan tehnisi'	—	✓	✓	✓	<i>Contraction or abbreviation</i> of word 'rekan tehnisi', which is 'tehnisi' refers to 'pembetulan' <i>Deletion:</i> Kepada rekan teknisi, rekan teknisi (ke) kassa 8. <i>Flat intonation.</i>

12.	Kepada SPG Bata, SPG Bata pesawat 9.	Certain vocabulary are used: 'SPG means Sales Promotion Girl' 'pesawat 9 means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'SPG Bata'	—	✓	✓	<i>Contraction or abbreviation of word 'SPG Bata', which is 'SPG' refers to 'Sales Promotion Girl'</i> <i>Deletion: Kepada SPG Bata, SPG Bata (hubungi) pesawat 9.</i> <i>Flat intonation.</i>
13.	Kepada tim sekuriti, kembali kepada tim sekuriti ditunggu di pos 15.	Certain vocabulary are used: 'tim sekuriti' 'pos 15 means tim sekuriti boleh meninggalkan pos dan observasi kelling'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'kepada sekuriti'	✓	✓	✓	<i>Correct Indonesian language because the language that is used in formal or official context.</i> <i>Slang or colloquialisms of word 'pos 15', which is '15' refers to 'orang mencurigakan atau maling'</i> <i>Flat intonation.</i>
14.	Kepada SPG Aramis, SPG Aramis pesawat 9.	Certain vocabulary are used: 'SPG means Sales Promotion Girl' 'pesawat 9 means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'SPG Aramis'	—	✓	✓	<i>Contraction or abbreviation of word 'SPG Aramis', which is 'SPG' refers to 'Sales Promotion Girl'</i> <i>Deletion: Kepada SPG Aramis, SPG Aramis (hubungi) pesawat 9.</i> <i>Flat intonation.</i>
15.	SPG M 2000, SPG M 2000 pesawat 9.	Certain vocabulary are used: 'SPG means	—	Repetition of words: 'SPG M 2000'	—	✓	✓	<i>Contraction or abbreviation of word 'SPG M 2000', which is 'SPG' refers to 'Sales Promotion Girl'</i> <i>Deletion: SPG M 2000, SPG M 2000</i>

		Sales Promotion Girl' 'pesawat 9 means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'K09'					(hubungi) pesawat 9. <i>Flat intonation.</i>
16.	Kepada K09, K09 451.	Certain vocabulary are used: 'K09 means coordinator sekuriti' '451 means ada telepon menunggu'			—	✓	✓	✓	<i>Contraction or abbreviation of word 'K09', which is 'K' refers to 'Coordinator' Deletion: Kepada K09, K09 (hubungi) 451. Flat intonation.</i>
17.	Kepada BA Cosse, BA Cosse pesawat 9.	Certain vocabulary are used: 'BA means Beauty Advisor' 'pesawat 9 means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'BA Cosse'	—	✓	✓	✓	<i>Contraction or abbreviation of word 'BA Cosse', which is 'BA' refers to 'Beauty Advisor' Deletion: Kepada BA Cosse, BA Cosse (hubungi) pesawat 9. Flat intonation.</i>
18.	Kepada salah seorang supervisor dari tim CS kassa 17.	Certain vocabulary are used: 'supervisor' 'CS means Cleaning Service' 'kassa 17'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	✓	<i>Contraction or abbreviation of word 'tim CS', which is 'CS' refers to 'Cleaning Service' Deletion: Kepada salah seorang supervisor dari tim CS (ke) kassa 17. Flat intonation.</i>
19.	Kepada K09, K09 352. Terima kasih.	Certain vocabulary are used:	Being polite, the announcers use 'Kepada' for	Repetition of words: 'K09'	—	✓	✓	✓	<i>Contraction or abbreviation of word 'K09', which is 'K' refers to 'Coordinator' Deletion: Kepada K09, K09 (ke) 352. Terima</i>

		'K09 means coordinator sekuriti' '352 means ruang finance'	starting and 'Terima Kasih' for ending.						kasih <i>Flat intonation.</i>
20.	Kepada tim sekuriti, kembali kepada tim sekuriti ditunggu di pos 20.	Certain vocabulary are used: 'tim sekuriti' 'pos 20 means tim sekuriti boleh meninggalkan pos observasi keliling'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'kepada tim sekuriti'	✓	✓	✓	✓	<i>Standard Indonesian language</i> because the language that is used in formal or official context <i>Slang or colloquialisms</i> of word 'pos 20', which is '20' refers to 'orang mencurigakan atau maling' <i>Flat intonation.</i>
21.	Kepada SPG Expan, SPG Expan pesawat 9.	Certain vocabulary are used: 'SPG means Sales Promotion Girl' 'pesawat 9 means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'SPG Expan'	—	✓	✓	✓	<i>Contraction or abbreviation</i> of word 'SPG Expan', which is 'SPG' refers to 'Sales Promotion Girl' <i>Deletion:</i> Kepada SPG Expan, SPG Expan (hubungi) pesawat 9. <i>Flat intonation.</i>
22.	Dan juga kepada tehniisi, tehniisi kassa SB 3.	Certain vocabulary are used: 'tehniisi' 'kassa SB 3'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'tehniisi'	—	✓	✓	✓	<i>Contraction or abbreviation</i> of word 'tehniisi' refers to 'pembetulan' <i>Deletion:</i> Dan juga kepada tehniisi, tehniisi (ke) kassa SB 3. <i>Flat intonation.</i>
23.	Kepada rekan tehniisi, rekan tehniisi pesawat 9. Dan juga kepada salah seorang supervisor dari tim CS	Certain vocabulary are used:	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'rekan tehniisi'	—	✓	✓	✓	<i>Contraction or abbreviation</i> of word 'rekan tehniisi', which is 'tehniisi' refers to 'pembetulan' and 'tim CS' which is 'CS'

	kassa 21.	'tehnisi' 'pesawat 9 means hubungi monitor' 'supervisor' 'CS means Cleaning Service' 'kassa 21'	starting.					refers to 'Cleaning Service' <i>Deletion:</i> Kepada rekan teknisi, rekan teknisi (hubungi) pesawat 9. Dan juga kepada salah seorang supervisor dari tim CS (ke) kassa 21. <i>Flat intonation.</i>
24.	Kepada S14, kembali kepada S14 451.	Certain vocabulary are used: 'S14 means supervisor children world' '451 means ada telepon menunggu'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'S14'	—	✓	✓	<i>Contraction or abbreviation of word 'S14', which is 'S' refers to 'Supervisor' Deletion:</i> Kepada S14, kembali kepada S14 (hubungi) 451. <i>Flat intonation.</i>
25.	Kepada S15 kassa 14.	Certain vocabulary are used: 'S15 means supervisor beauty world' 'kassa 14'	Being polite, the announcers use 'Kepada' for starting.	—	—	✓	✓	<i>Contraction or abbreviation of word 'S15', which is 'S' refers to 'Supervisor' Deletion:</i> Kepada S15 (ke) kassa 14 <i>Flat intonation.</i>
26.	Kepada SPG Tira, SPG Tira pesawat 9.	Certain vocabulary are used: 'S05 means Supervisorno. 5' 'pesawat 9 means hubungi monitor'	Being polite, the announcers use 'Kepada' for starting.	Repetition of words: 'S05'	—	✓	✓	<i>Contraction or abbreviation of word 'SPG Tira', which is 'SPG' refers to 'Sales Promotion Girl' Deletion:</i> Kepada SPG Tira, SPG Tira (hubungi) pesawat 9. <i>Flat intonation.</i>

APPENDIX B

First recording in the Information Center
 Matahari Department Store, Plaza Tunjungan 3, Surabaya
 Saturday, May 31, 2003
 11.00 a.m.- 3.00 p.m.
 By: Ms. Ndari

- Kepada S12, kepada S12 501. Terima kasih.
- Kepada S14, kepada S14 501.
- BM O2, BM O2 501.
- Kepada K18, kepada K18 501.
- Kepada K10, kepada K10 451.
- Kepada Bapak Made Supervisor Tim Cs Kassa 20. Terima kasih.
- Kepada S18 Kassa 11.
- Kepada K09 pesawat 9.
- Kembali kepada K09, kepada K09 pesawat 9.
- BA Kose, BA Kose pesawat 9.
- Kembali BA Kose, BA Kose pesawat 9.
- Kepada K18, K18 501.
- Kepada S05, S05 451.
- Sejenak BA parfum Itali pesawat 9.
- Kepada S18, S18 352.
- Salah seorang supervisor/koordinator Children World, koordinator Children World 701.

- Kepada K18 451.
- S18, S18 411.
- Kepada S14, S14 kassa 16.
- Kepada S12, S12 501.
- Salah seorang supervisor tim CS kassa 20.
- Kepada SPG Little Indian, SPG Little Indian pesawat 9.
- Salah seorang CC kassa, CC kassa kassa 4. Terima kasih.
- Kepada S12, S12 kassa 4. Terima kasih.
- Salah seorang rekan EDP, rekan EDP kassa 4.
- Kepada K18 kassa 15 dan pada tim sekuriti, tim sekuriti ditunggu di pos 15.
- Kepada SPG Opelon, SPG Opelon pesawat 9.
- Kembali pada K18, K18 kassa 15.
- Kepada BA Kose, BA Kose pesawat 9.
- Kepada BA Kose, BA Kose pesawat 9.
- K25 pada K25 kassa 14.
- SPG Gianni Pizentin, SPG Gianni Pizentin pesawat 9.
- S14 pada S14 pesawat 9.
- Dan juga pada SPG Paneli, Watchout, Aramis Cardinal, Guess hand bag, Kavalin, Osh kosh dan Venaven ke ruang kantor. Terima kasih.
- K25, K25 pesawat 9.
- 175 piket konter sekuriti.
- Salah seorang koordinator Ladies World 451.

Second recording in the Information Center
 Matahari Department Store, Plaza Tunjungan 3, Surabaya
 Sunday, June 1, 2003
 11.00 a.m-4.30 p.m.
 By: Ms. Arly and Ms. Endah

- K15, K15 kassa 5. Terima kasih.
- S 12, K 12 kassa 5. Terima kasih.
- Koordinator Men's World, Koordinator Men's World kassa 4. Terima kasih.
- Kepada S02, S02 kassa 7.
- S11, S11 kassa 15. Terima kasih.
- K19, K19 352. Terima kasih.
- Kepada S02 kassa 13. Terima kasih.
- Sejenak kepada rekan CS, rekan CS kassa 12. Terima kasih.
- Sejenak kepada S02, S02 kassa 7. Terima kasih.
- Kepada K18, K18 350.
- S12 350. Terima kasih.
- S12, S12 kassa 5. Terima kasih.
- S12, S12 350. Terima kasih.
- S11, S11 350. Terima kasih.
- S12, S12 kassa 7. Terima kasih.
- Koordinator Home World, koordinator Home World 451. Terima kasih.
- BA Escada, BA Escada kassa 9. Terima kasih.
- S07 kassa 12.

- K18, K18 kassa 16. Terima kasih.
- K18, K18 352. Terima kasih.
- Koordinator Men's World, Koordinator Men's World 451. Terima kasih.
- Dan koordinator Home World 452.
- Kembali npada koordinator atau supervisor Men's World 451. Terima kasih.
- S12, S12 451. Terima kasih.
- S12 kassa 8.
- S12 kassa 8. Terima kasih.
- Rekan EDP, rekan EDP kassa 7. Terima kasih.
- Kepada rekan EDP kassa 8, rekan EDP kassa 8. Terima kasih.
- Koordinator Shoes, koordinator Shoes kassa 3.
- Kepada rekan EDP, rekan EDP kassa 4. Terima kasih.
- Kepada koordinator Children World, maksud kami pada koordinator Ladies, koordinator Ladies 451. Terima kasih.
- Kepada koordinator Ladies 451.
- S11, S11 451.
- S11, S11 kassa 15 dan kepada S12, S12 kassa 4. Terima kasih.
- S12, S12 kassa 8 terima kasih.
- S11 kassa 15, S11 kassa 15.
- S11, S11 kassa 10.
- BA Niche pesawat 9. Terima kasih.

- Kepada BA Givency, kepada BA Givency pesawat 9.
- Kepada BA Givency, kepada BA Givency pesawat 9.
- Kepada rekan CS konter sepatu wanita. Terima kasih.
- Kepada koordinasi Men's World kassa 6.
- S12, S12 kassa 8. Terima kasih.
- Kepada S15, S15 702.
- Kepada saudari Tuti dari EDP, saudari Tuti dari EDP kassa 16.
- Kepada rekan EDP, rekan EDP kassa 4.
- Kepada S03, S03 702.
- Kepada K07, K07 451.
- Kepada salah seorang tim supervisor tim CS kassa 3.
- S12 kassa 5.
- Perhatian tim sekuriti di tunggu di pos 14.
- Kepada K5, K5 pesawat 9. Terima kasih dan Koordinator shoes, Koordinator shoes kassa 12. Terima kasih.
- Kepada tim sekuriti di tunggu di pos 11.
- Kepada K15, K15 451. Terima kasih.
- Kembali kepada K15, K15 451. Terima kasih.
- Kepada S16 maksud kami S14, S14 kassa 16. Terima kasih.
- BA Givency, BA Givency pesawat 9. Terima kasih.

Third recording in the Information Center
 Matahari Department Store, Plaza Tunjungan 3, Surabaya
 Monday, June 2, 2003
 6.00-8.30 p.m.
 By: Ms. Ndary and Mrs. Arly

- Salah seorang supervisor atau koordinator Ladies World 451
- S06 kassa 15 terima kasih dan KS03 352. Terima kasih
- Kembali pada KS03 352. Terima kasih
- BA Orlane pesawat 9
- BA Orlane pesawat 9 terima kasih
- Kepada S09 kassa 7 terima kasih
- Kepada tim sekuriti ditunggu di pos 15
- K10 603. Terima kasih
- Kepada tim sekuriti, tim sekuriti ditunggu di pos 14 dan kepada teknisi K11
- Kepada S06 K13. Terima kasih
- Kepada S06 603. Terima kasih
- Tim sekuriti ditunggu di pos 17
- Kepada K10 Kassa 13
- Kepada tim sekuriti ditunggu di pos 12
- Kepada tim sekuriti ditunggu di pos 13
- Dan kepada 30 teknisi pos 9
- Kepada rekan teknisi, rekan teknisi 603.
- Kepada tim sekuriti ditunggu di pos 11.

- Kepada rekan CS konter klasik. Terima kasih.
- Supervisor CS kassa 18.
- Kepada rekan CS, rekan CS kassa 18.
- BA Excel, BA Excel pesawat 9.
- BA Elizabeth Arden pesawat 9.
- Kepada S06, kepada S06 kassa 10.
- Kepada K14, K14 kassa 3.
- Kepada SPG Trivi, SPG Trivi pesawat 9.
- Kepada S03, S03 pesawat 9.
- Kepada S12, S12 kassa 7.
- Kepada BA Loreal, BA Loreal pesawat 9.
- Kepada S11, S11 kassa 7.
- Kepada BA Casarel, BA Casarel pesawat 9.
- Kepada K10, K18, dan juga kepada BA Ninarici pesawat 9.
- Kepada S12 kassa 4, dan juga kepada BA Ninarici pesawat 9. Terima kasih.
- Kepada S11, kembali pada S11 451.
- Kepada S11, kembali pada S11 451. Terima kasih.
- Kepada salah seorang supervisor dari tim CS kassa 21.
- Kepada BA Ultima, BA Ultima pesawat 9.
- Kepada tim sekuriti, kembali pada tim sekuriti ditunggu di pos 17.
- Kepada CC kassa, CC kassa, kassa 20.
- Kepada SPG Hardi Amis pesawat 9.

- Kepada SPG Inova, SPG Inova pesawat 9.
- Kepada salah seorang supervisor dari tim CS kassa 10.
- Kassa 21 lantai 4 Tunjungan Plaza 3.
- K07, K07 pesawat 9.
- SPG Felix The Cat, SPG Felix The Cat pesawat 9.
- Kepada SPG Felix The Cat, SPG Felix The Cat pesawat 9.

Fourth recording in the Information Center
Matahari Department Store, Plaza Tunjungan 3, Surabaya
Wednesday, June 4, 2003
6.00-8.30 p.m.
By: Mrs. Endah

- Pada tim sekuriti ditunggu di pos 14.
- Koordinator men world, koordinator men world kassa 4. Terima kasih.
- K28, K28 451. Terima kasih.
- Kembali koordinator men world 451.
- K18, K18 451.
- S02, S02 603. Terima kasih.
- SPG B&C, SPG B&C pesawat 9.
- BA Excel, BA Excel pesawat 9. Terima kasih.
- S17, S17 kassa 1 lantai UG. Terima kasih.
- K15, K15 701. Terima kasih.
- Kepada rekan CS, rekan CS kassa 2 lantai UG. Terima kasih.
- SPG Nevada Kid kassa 18.
- K08, K08 kassa 5. Terima kasih.
- Kepada K15. Kembali kepada K18, K18 kassa 13.
- Kepada piket konter lantai 1 kassa 11.
- K05, K05 kassa 16. Terima kasih.
- Kepada S2 kassa 21.
- Kembali pada S02, S02 kassa 21. Terima kasih.
- S15, S15 kassa 12.

- S15, S15 451.
- Kembali pada S15, S15 451.

Fifth recording in the Information Center
Matahari Department Store, Plaza Tunjungan 3, Surabaya
Thursday, June 5, 2003
6.00-8.30 p.m.
By: Ms. Endah and Mrs. Arly

- Kepada salah seorang supervisor dari tim CS kassa 15.
- Kepada SPG Acco, SPG Acco pesawat 9.
- Dan juga kepada salah seorang supervisor dari tim CS ditunggu di konter Stanley Adam.
- Kepada BA Escada, BA Escada pesawat 9.
- Dan juga kepada SPG Acco pesawat 9.
- Kepada S09, S09 451.
- Kepada S09 451.
- Kepada S09, kembali pada S09 kassa 4.
- Kepada S03, S03 412. Terima kasih.
- Kepada S08, S08 pesawat 9.
- Kepada K27 kassa 15.
- Kepada S09, S09 kassa 7.
- Kepada S09 kassa 7.
- Kepada SPG Epris, SPG Epris pesawat 9.
- Kepada K10, kembali pada K10 kassa 11.

Sixth recording in the Information Center
 Matahari Department Store, Plaza Tunjungan 3, Surabaya
 Friday, June 6, 2003
 6.00-8.30 p.m.
 By: Mrs. Arly and Ms. Ndari

- S11 kassa 13.
- Kepada teknisi kassa 13.
- Teknisi kassa 13, teknisi kassa 13.
- Kepada tim sekuriti kassa 11.
- SPG Buana Citra, Buana Citra kassa 9.
- S03, S03 kassa 9.
- Rekan CS, rekan CS kassa 10. Terima kasih.
- Rekan CS, rekan CS kassa 10. Terima kasih.
- Rekan CS, rekan CS kassa 10. Terima kasih.
- BA Friend Parfum, Friend Parfum kassa 9. Terima kasih.
- Kembali BA Friend Parfum, BA Friend Parfum kassa 9.
- Kepada S10, S10 504. Terima kasih.
- Tim sekuriti, tim sekuriti ditunggu di pos 14.
- Tim sekuriti, tim sekuriti ditunggu di pos 17.
- SPG Baby Grow, Baby Grow kassa 9. Terima kasih.
- Rekan CS, rekan CS kassa 10.
- K19, K19 504. Terima kasih.
- BA Elizabeth Arden, Elizabeth Arden kassa 9. Terima kasih.
- SPG Bercardien Accessories, Bercardien Accessories kassa 9.

- Kepada tim sekuriti, tim sekuriti ditunggu di pos 17.
- Koordinator Men's World, koordinator Men's World 702.
- Kembali koordinator Men's World 702. Terima kasih.
- Koordinator Men's World, koordinator Men's World 702.
- S11, S11 703.
- BA Elizabeth Arden, Elizabeth Arden kassa 9. Terima kasih.
- Kepada tim sekuriti ditunggu di pos 16.
- K28, K28 601. Terima kasih.
- SPG Sahara, SPG Sahara kassa 9. Terima kasih.
- Kembali kepada SPG Sahara, SPG Sahara kassa 9. Terima kasih.
- Kepada K27, K27 703. Terima kasih.
- Kepada rekan CS, rekan CS kassa 21. Terima kasih.
- CS lantai UG kassa 1 lantai UG. Terima kasih.
- Rekan CS, rekan CS konter sepatu wanita. Terima kasih.
- K28, K28 601. Terima kasih.
- SPG Job, SPG Job kassa 9.
- SPG Looney Tunes, SPG Looney Tunes pesawat 9.
- SPG Hammer Ladies, kembali kepada SPG Hammer Ladies pesawat 9. Terima kasih.
- 50 piket konter, 50 piket konter 504. Terima kasih.
- Kepada rekan CS, rekan CS kassa 2 lantai UG. Terima kasih.
- S14, S14 701.

Seventh recording in the Information Center
 Matahari Department Store, Plaza Tunjungan 3, Surabaya
 Monday, June 9, 2003
 6.00-8.30 p.m.
 By: Ms. Ndari and Ms. Endah

- Kepada supervisor atau koordinator Ladies World, supervisor atau koordinator Ladies World 451.
- Kepada K18, K18 451.
- Kepada salah seorang supervisor dari tim CS kassa SB 3.
- Kepada S10, S10 451.
- Kepada K25, K25 kassa 12.
- Dan juga kepada rekan teknisi kassa 8.
- S10, S10 451.
- 53, 53 piket konter pesawat 9.
- Tim sekuriti, tim sekuriti ditunggu di pos 15.
- BA Jaguar, BA Jaguar pesawat 9.
- Kepada rekan teknisi, rekan teknisi kassa 8.
- Kepada SPG Bata, SPG Bata pesawat 9.
- Kepada tim sekuriti, kembali kepada tim sekuriti ditunggu di pos 15.
- Kepada SPG Aramis, SPG Aramis pesawat 9.
- SPG M 2000, SPG M 2000 pesawat 9.
- Kepada K09, K09 451.
- Kepada BA Cosse, BA Cosse pesawat 9.
- Kepada salah seorang supervisor dari tim CS kassa 17.

- Kepada K09, K09 352. Terima kasih.
- Kepada tim sekuriti, kembali kepada tim sekuriti ditunggu di pos 20.
- Kepada SPG Expan, SPG Expan pesawat 9
- Dan juga kepada teknisi, teknisi kassa SB 3
- Kepada rekan teknisi, rekan teknisi pesawat 9. Dan juga kepada salah seorang supervisor dari tim CS kassa 21
- Kepada S14, kembali kepada S14 451
- Kepada S15 kassa 14
- Kepada SPG Tira, SPG Tira pesawat 9

