

KUISIONER

Kepada responden yang terhormat,

Saya Indriyani, mahasiswi jurusan Manajemen Fakultas Bisnis Universitas Katolik Widya Mandala Dinoyo Surabaya, saat ini sedang melakukan penelitian dengan judul **"PENGARUH KENYAMANAN, HARGA, BANYAKNYA PILIHAN BARANG, NILAI UTILITAS, LAYANAN PELANGGAN, DAN KESENANGAN TERHADAP SIKAP KONSUMEN PADA *ONLINE SHOPPING* ZALORA DIKALANGAN MAHASISWA UNIKA WIDYA MANADALA DINOYO SURABAYA"** Dengan ini saya mohon Kesediaan rekan semua untuk berpartisipasi dalam pengisian kuesioner penelitian.

Atas kesediaan Saudara/Saudari, saya ucapkan terima kasih

Hormat Saya,

Indriyani

A. IDENTITAS RESPONDEN

1. Apakah Anda pernah melakukan pembelian pada situs toko *online* Zalora Indonesia?
 - a. Ya, Jika iya, lanjut ke pertanyaan berikutnya
 - b. Tidak, Jika tidak, mohon tidak melanjutkan pengisian kuesioner
2. Berapa kali Anda pernah melakukan pembelian di Zalora Indonesia ?
..... kali
3. Jenis Kelamin:
 - a. Laki-laki
 - b. Perempuan

Petunjuk pengisian

berikan penilaian anda dengan memberi tanda silang (X) pada salah satu angka yang paling sesuai dengan pilihan anda.

Keterangan untuk pilihan jawaban:

- | | |
|-------------------------|------------------|
| [1] Sangat tidak setuju | [2] Tidak setuju |
| [3] Netral | [4] Setuju |
| [5] Sangat setuju | |

Kenyamanan (X_1)

No	Pernyataan	1	2	3	4	5
1.	Pengiriman barang di Zalora Indonesia tepat waktu.					
2.	Berbelanja <i>online</i> di Zalora Indonesia bisa mendapatkan berbagai referensi informasi mengenai produk					
3	Zalora Indonesia memberikan kemudahan dalam <i>online shopping</i>					
4	Berbelanja <i>online</i> di Zalora Indonesia bisa mendapatkan informasi selama 24 jam sehari					
5	Berbelanja <i>online</i> di Zalora Indonesia memberikan nilai lebih tinggi dibandingkan uang yang dikeluarkan					
6	Berbelanja <i>online</i> di Zalora Indonesia bisa mendapatkan informasi secara detail					

Harga (X_2)

No	Pernyataan	1	2	3	4	5
1.	Harga jual produk di Zalora Indonesia lebih rendah dibandingkan dengan toko <i>offline</i>					
2.	Berbelanja <i>online</i> di Zalora Indonesia memungkinkan konsumen mendapatkan harga pembandingan					

Banyaknya pilihan barang (X_3)

No	Pernyataan	1	2	3	4	5
1.	Pembelian <i>online</i> di Zalora Indonesia memberikan lebih banyak pilihan kategori produk yang dijual dibandingkan pembelian <i>offline</i>					
2.	Pembelian <i>online</i> di Zalora Indonesia memberikan lebih banyak pilihan produk pada setiap merek					

Nilai utilitas (X_4)

No	Pernyataan	1	2	3	4	5
1.	Saya selalu mendapatkan pilihan barang dengan berbelanja <i>online</i> di Zalora Indonesia					
2.	Saya bisa melakukan pembelian <i>online</i> di Zalora Indonesia meskipun waktu saya terbatas					
3	Waktu berbelanja <i>online</i> di Zalora Indonesia lebih efisien					
4	Saya berbelanja <i>online</i> di Zalora Indonesia hanya untuk produk tertentu saja					

Layanan pelanggan (X_5)

No	Pernyataan	1	2	3	4	5
1.	Terdapat aturan untuk pengembalian barang dalam pembelian <i>online</i> di Zalora Indonesia					
2.	Terdapat garansi produk dalam pembelian <i>online</i> di Zalora Indonesia					
3	Terdapat berbagai fasilitas pemesanan yang didapatkan konsumen dalam pembelian <i>online</i> di Zalora Indonesia, misalnya e-form, (brosur-brosur <i>online</i>)					

Kesenangan (X_6)

No	Pernyataan	1	2	3	4	5
1.	Kecepatan proses aplikasi pembelian yang cepat di Zalora Indonesia					
2.	Saya merasa senang ketika melakukan pembelian <i>online</i> di Zalora Indonesia					
3	Pembelian <i>online</i> di Zalora Indonesia menghibur					
4	Pembelian <i>online</i> di Zalora Indonesia bisa dilakukan dengan browsing yang menyenangkan					
5	Pembelian <i>online</i> di Zalora Indonesia memberikan inspirasi					

Sikap (X_6)

No	Pernyataan	1	2	3	4	5
1.	Saya menerima pembelian secara <i>online</i> di Zalora Indonesia sebagai hal yang positif					
2.	Saya tidak pernah merasa kecewa selama bertransaksi <i>online</i> di Zalora Indonesia					

Lampiran 2. Profil Responden Penelitian

Frekuensi Membeli di Zalora

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1,00	33	33,0	33,0	33,0
	2,00	58	58,0	58,0	91,0
	3,00	9	9,0	9,0	100,0
	Total	100	100,0	100,0	

Jenis Kelamin Responden

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Pria	21	21,0	21,0	21,0
	Wanita	79	79,0	79,0	100,0
	Total	100	100,0	100,0	

Lampiran 3. Uji Validitas

Correlations

		X1.1	X1.2	X1.3	X1.4	X1.5	X1.6	Total X1
X1.1	Pearson Correlation	1	,694**	,674**	,110	,200*	,188	,652**
	Sig. (2-tailed)		,000	,000	,274	,047	,061	,000
	N	100	100	100	100	100	100	100
X1.2	Pearson Correlation	,694**	1	,959**	,158	,292**	,264**	,778**
	Sig. (2-tailed)	,000		,000	,116	,003	,008	,000
	N	100	100	100	100	100	100	100
X1.3	Pearson Correlation	,674**	,959**	1	,098	,246*	,233*	,743**
	Sig. (2-tailed)	,000	,000		,333	,014	,020	,000
	N	100	100	100	100	100	100	100
X1.4	Pearson Correlation	,110	,158	,098	1	,705**	,683**	,626**
	Sig. (2-tailed)	,274	,116	,333		,000	,000	,000
	N	100	100	100	100	100	100	100
X1.5	Pearson Correlation	,200*	,292**	,246*	,705**	1	,967**	,785**
	Sig. (2-tailed)	,047	,003	,014	,000		,000	,000
	N	100	100	100	100	100	100	100
X1.6	Pearson Correlation	,188	,264**	,233*	,683**	,967**	1	,767**
	Sig. (2-tailed)	,061	,008	,020	,000	,000		,000
	N	100	100	100	100	100	100	100
Total X1	Pearson Correlation	,652**	,778**	,743**	,626**	,785**	,767**	1
	Sig. (2-tailed)	,000	,000	,000	,000	,000		
	N	100	100	100	100	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

Correlations

Correlations

		X2.1	X2.2	Total X2
X2.1	Pearson Correlation	1	,784**	,939**
	Sig. (2-tailed)		,000	,000
	N	100	100	100
X2.2	Pearson Correlation	,784**	1	,950**
	Sig. (2-tailed)	,000		,000
	N	100	100	100
Total X2	Pearson Correlation	,939**	,950**	1
	Sig. (2-tailed)	,000	,000	
	N	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

Correlations

Correlations

		X3.1	X3.2	Total X3
X3.1	Pearson Correlation	1	,712**	,914**
	Sig. (2-tailed)		,000	,000
	N	100	100	100
X3.2	Pearson Correlation	,712**	1	,935**
	Sig. (2-tailed)	,000		,000
	N	100	100	100
Total X3	Pearson Correlation	,914**	,935**	1
	Sig. (2-tailed)	,000	,000	
	N	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

Correlations

Correlations

		X4.1	X4.2	X4.3	X4.4	Total X4
X4.1	Pearson Correlation	1	,830**	,807**	,690**	,904**
	Sig. (2-tailed)		,000	,000	,000	,000
	N	100	100	100	100	100
X4.2	Pearson Correlation	,830**	1	,939**	,739**	,961**
	Sig. (2-tailed)	,000		,000	,000	,000
	N	100	100	100	100	100
X4.3	Pearson Correlation	,807**	,939**	1	,730**	,953**
	Sig. (2-tailed)	,000	,000		,000	,000
	N	100	100	100	100	100
X4.4	Pearson Correlation	,690**	,739**	,730**	1	,850**
	Sig. (2-tailed)	,000	,000	,000		,000
	N	100	100	100	100	100
Total X4	Pearson Correlation	,904**	,961**	,953**	,850**	1
	Sig. (2-tailed)	,000	,000	,000	,000	
	N	100	100	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

Correlations

Correlations

		X5.1	X5.2	X5.3	Total X5
X5.1	Pearson Correlation	1	,731**	,803**	,910**
	Sig. (2-tailed)		,000	,000	,000
	N	100	100	100	100
X5.2	Pearson Correlation	,731**	1	,888**	,931**
	Sig. (2-tailed)	,000		,000	,000
	N	100	100	100	100
X5.3	Pearson Correlation	,803**	,888**	1	,959**
	Sig. (2-tailed)	,000	,000		,000
	N	100	100	100	100
Total X5	Pearson Correlation	,910**	,931**	,959**	1
	Sig. (2-tailed)	,000	,000	,000	
	N	100	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

Correlations

Correlations

		X6.1	X6.2	X6.3	X6.4	X6.5	Total X6
X6.1	Pearson Correlation	1	,850**	,830**	,752**	,919**	,936**
	Sig. (2-tailed)		,000	,000	,000	,000	,000
	N	100	100	100	100	100	100
X6.2	Pearson Correlation	,850**	1	,966**	,879**	,803**	,964**
	Sig. (2-tailed)	,000		,000	,000	,000	,000
	N	100	100	100	100	100	100
X6.3	Pearson Correlation	,830**	,966**	1	,857**	,801**	,955**
	Sig. (2-tailed)	,000	,000		,000	,000	,000
	N	100	100	100	100	100	100
X6.4	Pearson Correlation	,752**	,879**	,857**	1	,746**	,895**
	Sig. (2-tailed)	,000	,000	,000		,000	,000
	N	100	100	100	100	100	100
X6.5	Pearson Correlation	,919**	,803**	,801**	,746**	1	,918**
	Sig. (2-tailed)	,000	,000	,000	,000		,000
	N	100	100	100	100	100	100
Total X6	Pearson Correlation	,936**	,964**	,955**	,895**	,918**	1
	Sig. (2-tailed)	,000	,000	,000	,000	,000	
	N	100	100	100	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

Correlations

Correlations

		Y1.1	Y1.2	Total Y
Y1.1	Pearson Correlation	1	,553**	,851**
	Sig. (2-tailed)		,000	,000
	N	100	100	100
Y1.2	Pearson Correlation	,553**	1	,908**
	Sig. (2-tailed)	,000		,000
	N	100	100	100
Total Y	Pearson Correlation	,851**	,908**	1
	Sig. (2-tailed)	,000	,000	
	N	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

Lampiran 4. Uji Reliabilitas

Kenyamanan (X_1)

Case Processing Summary

		N	%
Cases	Valid	100	100,0
	Excluded ^a	0	,0
	Total	100	100,0

- a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,822	6

Harga (X_2)

Case Processing Summary

		N	%
Cases	Valid	100	100,0
	Excluded ^a	0	,0
	Total	100	100,0

- a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,877	2

Banyaknya pilihan barang (X_3)

Case Processing Summary

		N	%
Cases	Valid	100	100,0
	Excluded ^a	0	,0
	Total	100	100,0

- a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,827	2

Nilai utilitas (X_4)

Case Processing Summary

		N	%
Cases	Valid	100	100,0
	Excluded ^a	0	,0
	Total	100	100,0

- a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,937	4

Layanan pelanggan (X₅)

Case Processing Summary

		N	%
Cases	Valid	100	100,0
	Excluded ^a	0	,0
	Total	100	100,0

- a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,925	3

Kesenangan (X₆)

Case Processing Summary

		N	%
Cases	Valid	100	100,0
	Excluded ^a	0	,0
	Total	100	100,0

- a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,960	5

Sikap (Y)

Case Processing Summary

		N	%
Cases	Valid	100	100,0
	Excluded ^a	0	,0
	Total	100	100,0

- a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,701	2

Lampiran 5. Regression

Descriptive Statistics

	Mean	Std. Deviation	N
Sikap	3,7650	,47384	100
Kenyamanan	3,8930	,54970	100
Harga	4,0950	,78075	100
Banyaknya pilihan barang	3,8850	,65465	100
Nilai utilitas	4,1150	,77559	100
Layanan pelanggan	3,9976	,70552	100
Kesenangan	3,9400	,86992	100

Correlations

		Sikap	Kenyamanan	Harga	Banyaknya pilihan barang	Nilai utilitas	Layanan pelanggan	Kesenangan
Pearson Correlation	Sikap	1,000	,533	,614	,531	,689	,582	,710
	Kenyamanan	,533	1,000	,363	,345	,384	,434	,400
	Harga	,614	,363	1,000	,362	,561	,551	,487
	Banyaknya pilihan barang	,531	,345	,362	1,000	,342	,320	,408
	Nilai utilitas	,689	,384	,561	,342	1,000	,512	,700
	Layanan pelanggan	,582	,434	,551	,320	,512	1,000	,410
	Kesenangan	,710	,400	,487	,408	,700	,410	1,000
Sig. (1-tailed)	Sikap	.	,000	,000	,000	,000	,000	,000
	Kenyamanan	,000	.	,000	,000	,000	,000	,000
	Harga	,000	,000	.	,000	,000	,000	,000
	Banyaknya pilihan barang	,000	,000	,000	.	,000	,001	,000
	Nilai utilitas	,000	,000	,000	,000	.	,000	,000
	Layanan pelanggan	,000	,000	,000	,001	,000	.	,000
	Kesenangan	,000	,000	,000	,000	,000	,000	.
N	Sikap	100	100	100	100	100	100	100
	Kenyamanan	100	100	100	100	100	100	100
	Harga	100	100	100	100	100	100	100
	Banyaknya pilihan barang	100	100	100	100	100	100	100
	Nilai utilitas	100	100	100	100	100	100	100
	Layanan pelanggan	100	100	100	100	100	100	100
	Kesenangan	100	100	100	100	100	100	100

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	Kesenangan, Kenyamanan, Banyaknya pilihan barang, Layanan pelanggan, Harga, Nilai utilitas	.	Enter

- a. All requested variables entered.
b. Dependent Variable: Sikap

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Change Statistics				
					R Square Change	F Change	df1	df2	Sig. F Change
1	,842 ^a	,709	,690	,26390	,709	37,696	6	93	,000

a. Predictors: (Constant), Kesenangan, Kenyamanan, Banyaknya pilihan barang, Layanan pelanggan, Harga, Nilai utilitas

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	15,751	6	2,625	37,696	,000 ^a
	Residual	6,477	93	,070		
	Total	22,228	99			

a. Predictors: (Constant), Kesenangan, Kenyamanan, Banyaknya pilihan barang, Layanan pelanggan, Harga, Nilai utilitas

b. Dependent Variable: Sikap

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Correlations		
		B	Std. Error	Beta			Zero-order	Partial	Part
1	(Constant)	,814	,225		3,614	,000			
	Kenyamanan	,132	,057	,154	2,339	,021	,533	,236	,131
	Harga	,093	,045	,153	2,062	,042	,614	,209	,115
	Banyaknya pilihan barang	,134	,046	,185	2,901	,005	,531	,288	,162
	Nilai utilitas	,118	,053	,193	2,238	,028	,689	,226	,125
	Layanan pelanggan	,100	,049	,149	2,051	,043	,582	,208	,115
	Kesenangan	,165	,045	,303	3,677	,000	,710	,356	,206

a. Dependent Variable: Sikap

Lampiran 6. Rekapitulasi data Kuesioner

Resp	Profil		Kenyananan(X1)						harga(X2)			Pilihan Barang(X3)			Utilitas(X4)					Layanan(X5)				Kesenangan(X6)						Sikap(Y)			Nilai Rata-Rata							
	Frek	Jk	1	2	3	4	5	6	Jml	1	2	Jml	1	2	Jml	1	2	3	4	Jml	1	2	3	Jml	1	2	3	4	5	Jml	1	2	Jml	X1	X2	X3	X4	X5	X6	Y
1	1	2	4	4	4	3	4	4	23	4	5	9	2	2	4	4	4	4	4	16	4	5	5	14	5	5	5	4	5	24	4	4	8	3.83	4.50	2.00	4.00	4.00	4.80	4.00
2	2	2	4	5	4	4	3	3	23	4	4	8	4	5	9	5	5	5	4	19	5	5	5	15	3	4	4	4	4	19	4	4	8	3.83	4.00	4.50	4.75	4.75	3.80	4.00
3	2	2	4	5	5	3	3	3	23	3	4	7	3	3	6	3	2	3	3	11	4	4	4	12	3	2	2	2	3	12	3	3	6	3.83	3.50	3.00	2.75	2.75	2.40	3.00
4	1	2	4	4	4	5	4	4	25	4	4	8	5	5	10	5	5	5	4	19	4	4	4	12	5	5	5	4	5	24	4	5	9	4.17	4.00	5.00	4.75	4.75	4.80	4.50
5	1	2	5	5	5	4	5	5	29	5	5	10	4	5	9	5	5	5	5	20	5	5	5	15	5	5	5	4	5	24	4	5	9	4.83	5.00	4.50	5.00	5.00	4.80	4.50
6	2	2	3	3	3	4	5	5	23	3	3	6	3	4	7	2	2	2	2	8	3	3	3	9	2	1	1	1	2	7	3	3	6	3.83	3.00	3.50	2.00	2.00	1.40	3.00
7	2	2	3	4	4	3	4	4	22	4	4	8	5	5	10	5	5	5	4	19	3	3	3	9	5	5	5	4	5	24	4	4	8	3.67	4.00	5.00	4.75	4.75	4.80	4.00
8	2	2	3	4	4	4	5	5	25	3	3	6	4	4	8	3	3	2	3	11	4	4	4	12	2	1	2	2	2	9	3	3	6	4.17	3.00	4.00	2.75	2.75	1.80	3.00
9	1	1	4	5	5	3	3	3	23	3	4	7	4	5	9	5	5	5	4	19	5	5	5	15	5	5	5	4	5	24	4	4	8	3.83	3.50	4.50	4.75	4.75	4.80	4.00
10	2	2	4	5	5	3	4	4	25	3	4	7	3	4	7	4	4	4	3	15	4	4	4	12	4	4	4	4	4	20	3	4	7	4.17	3.50	3.50	3.75	3.75	4.00	3.50
11	2	2	3	4	4	4	5	5	25	4	4	8	3	4	7	4	4	4	3	15	4	4	4	12	4	4	4	4	4	20	3	4	7	4.17	4.00	3.50	3.75	3.75	4.00	3.50
12	2	2	4	5	5	3	4	4	25	5	5	10	4	4	8	4	4	4	3	15	4	5	5	14	4	5	5	4	4	22	4	4	8	4.17	5.00	4.00	3.75	3.75	4.40	4.00
13	1	2	3	3	3	4	5	5	23	1	1	2	4	4	8	5	5	5	4	19	2	3	3	8	4	5	5	4	5	23	3	4	7	3.83	1.00	4.00	4.75	4.75	4.60	3.50
14	2	2	3	4	4	4	4	4	23	4	4	8	4	5	9	4	4	4	4	16	4	4	4	12	5	5	5	4	5	24	4	4	8	3.83	4.00	4.50	4.00	4.00	4.80	4.00
15	2	2	2	3	3	3	3	3	17	5	5	10	3	4	7	5	5	5	4	19	3	3	3	9	4	4	4	4	4	20	3	4	7	2.83	5.00	3.50	4.75	4.75	4.00	3.50
16	3	1	4	5	5	2	3	3	22	5	5	10	4	5	9	4	4	4	4	16	4	5	5	14	2	3	3	3	2	13	4	4	8	3.67	5.00	4.50	4.00	4.00	2.60	4.00
17	2	2	3	4	4	4	4	4	23	3	4	7	3	3	6	4	4	4	5	17	4	4	4	12	4	4	4	4	5	21	3	3	6	3.83	3.50	3.00	4.25	4.25	4.20	3.00
18	2	2	3	4	4	3	4	4	22	4	4	8	4	4	8	3	3	2	3	11	2	3	3	8	4	4	4	4	4	20	3	3	6	3.67	4.00	4.00	2.75	2.75	4.00	3.00
19	2	1	4	5	5	2	3	3	22	5	5	10	4	5	9	5	5	5	5	20	4	5	5	14	4	5	5	4	4	22	4	5	9	3.67	5.00	4.50	5.00	5.00	4.40	4.50
20	3	2	4	3	3	4	4	4	22	3	3	6	4	3	7	5	4	4	4	17	2	4	3	9	4	3	3	3	4	17	4	4	8	3.67	3.00	3.50	4.25	4.25	3.40	4.00
21	1	2	3	3	3	3	4	4	20	4	5	9	4	4	8	5	5	5	4	19	3	4	4	11	5	5	5	4	5	24	4	4	8	3.33	4.50	4.00	4.75	4.75	4.80	4.00
22	1	2	2	3	3	4	4	4	20	5	5	10	3	4	7	5	5	5	4	19	3	3	3	9	4	4	4	4	5	21	3	4	7	3.33	5.00	3.50	4.75	4.75	4.20	3.50
23	1	1	3	4	4	4	5	5	25	4	5	9	4	4	8	4	4	4	3	15	4	5	5	14	4	4	4	4	4	20	4	4	8	4.17	4.50	4.00	3.75	3.75	4.00	4.00
24	1	2	4	4	4	4	4	4	24	3	3	6	3	3	6	4	5	5	4	18	4	5	5	14	4	4	4	4	4	20	3	3	6	4.00	3.00	3.00	4.50	4.50	4.00	3.00
25	2	2	3	3	3	3	3	3	18	5	5	10	4	4	8	4	5	5	4	18	3	4	4	11	4	4	4	4	4	20	3	4	7	3.00	5.00	4.00	4.50	4.50	4.00	3.50
26	2	2	4	4	4	3	3	3	21	3	4	7	3	3	6	4	4	4	3	15	3	4	4	11	2	3	3	3	2	13	3	3	6	3.50	3.50	3.00	3.75	3.75	2.60	3.00
27	3	2	4	4	4	3	4	4	23	4	5	9	3	3	6	4	4	4	3	15	4	4	4	12	3	4	4	4	3	18	3	3	6	3.83	4.50	3.00	3.75	3.75	3.60	3.00
28	2	1	4	4	4	3	4	4	23	4	4	8	4	5	9	5	5	5	4	19	4	4	4	12	4	4	4	4	4	20	4	4	8	3.83	4.00	4.50	4.75	4.75	4.00	4.00
29	3	2	3	3	3	3	3	3	18	3	3	6	3	4	7	3	4	4	3	14	3	3	3	9	2	3	3	3	2	13	3	3	6	3.00	3.00	3.50	3.50	3.50	2.60	3.00
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31	3	2	3	4	4	4	5	5	25	4	4	8	4	5	9	4	4	4	3	15	4	4	4	12	3	4	4	4	3	18	3	4	7	4.17	4.00	4.50	3.75	3.75	3.60	3.50
32	2	2	3	4	4	4	5	5	25	3	4	7	4	4	8	4	4	4	3	15	4	4	4	12	4	4	4	4	4	20	3	4	7	4.17	3.50	4.00	3.75	3.75	4.00	3.50
33	2	2	3	3	3	4	5	5	23	4	5	9	3	4	7	5	5	5	4	19	4	4	4	12	3	4	4	4	3	18	3	4	7	3.83	4.50	3.50	4.75	4.75	3.60	3.50
34	1	2	3	4	4	3	4	4	22	5	5	10	4	4	8	4	4	4	3	15	4	5	5	14	4	5	5	4	4	22	4	4	8	3.67	5.00	4.00	3.75	3.75	4.40	4.00
35	1	1	4	5	5	4	5	5	28	4	5	9	4	4	8	4	5	5	4	18	4	4	4	12	3	4	4	4	3	18	4	4	8	4.67	4.50	4.00	4.50	4.50	3.60	4.00
36	2	1	4	5	5	4	4	4	26	4	5	9	4	4	8	5	5	5	4	19	4	5	5	14	5	5	5	4	5	24	4	4	8	4.33	4.50	4.00	4.75	4.75	4.80	4.00
37	1	2	4	5	5	3	4	4	25	4	5	9	3	4	7	4	5	5	4	18	4	5	5	14	4	4	4	4	4	20	4	4	8	4.17	4.50	3.50	4.50	4.50	4.00	4.00
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39	2	2	4	5	5	2	3	3	22	4	5	9	3	4	7	3	3	4	3	13	4	4	4	12	5	5	5	4	4	23	3	3	6	3.67	4.50	3.50	3.25	3.25	4.60	3.00
40	1	2	4	4	4	3	4	4	23	3	4	7	2	2	4	5	5	5	4	19	4	4	4	12	5	5	5	4	4	23	4	4	8	3.83	3.50	2.00	4.75	4.75	4.60	4.00
41	1	2	3	4	4	4	4	4	23	4	4	8	3	3	6	4	4	4	3	15	2	3	3	8	3	3	3	3	3	15	3	3	6	3.83	4.00	3.00	3.75	3.75	3.00	3.00
42	1	2	4	4	4	3	4	4	23	4	5	9	4	4	8	4	5	5	4	18	4	4	4	12	4	5	5	4	4	22	4	4	8	3.83	4.50	4.00	4.50	4.50	4.40	4.00
43	2	2	2	3	3	4																																		

47	2	2	4	5	5	4	4	4	26	4	4	8	4	5	9	4	5	5	4	18	4	5	5	14	4	4	4	4	4	20	4	4	8	4.33	4.00	4.50	4.50	4.50	4.00	4.00
48	2	2	4	4	4	4	5	5	26	4	5	9	4	4	8	4	5	5	4	18	4	4	4	12	4	4	4	4	5	21	4	4	8	4.33	4.50	4.00	4.50	4.50	4.20	4.00
49	1	2	3	3	3	5	5	5	24	4	4	8	4	4	8	5	4	4	4	17	4	4	4	12	4	4	4	4	5	21	4	4	8	4.00	4.00	4.00	4.25	4.25	4.20	4.00
50	1	2	4	5	5	4	5	5	28	5	5	10	5	5	10	4	5	5	5	19	4	4	4	12	4	4	4	4	4	20	4	5	9	4.67	5.00	5.00	4.75	4.75	4.00	4.50
51	2	2	4	4	4	3	4	4	23	4	4	8	4	4	8	4	5	5	4	18	4	5	5	14	4	4	4	4	4	20	4	4	8	3.83	4.00	4.00	4.50	4.50	4.00	4.00
52	2	2	4	4	4	4	5	4	25	4	5	9	4	4	8	4	5	5	4	18	4	5	5	14	4	4	4	4	4	20	4	4	8	4.17	4.50	4.00	4.50	4.50	4.00	4.00
53	1	2	5	5	5	3	3	3	24	4	4	8	4	4	8	4	5	5	4	18	5	5	5	15	5	5	5	4	5	24	4	4	8	4.00	4.00	4.00	4.50	4.50	4.80	4.00
54	2	1	4	5	5	4	4	4	26	4	5	9	4	4	8	5	5	5	4	19	4	5	5	14	4	5	5	4	4	22	4	4	8	4.33	4.50	4.00	4.75	4.75	4.40	4.00
55	2	2	3	4	4	4	4	4	23	5	5	10	3	4	7	5	5	5	4	19	4	4	4	12	4	5	5	4	4	22	4	4	8	3.83	5.00	3.50	4.75	4.75	4.40	4.00
56	2	2	5	5	5	4	4	4	27	4	5	9	2	2	4	5	5	5	5	20	4	5	5	14	5	5	5	4	5	24	4	5	9	4.50	4.50	2.00	5.00	5.00	4.80	4.50
57	2	2	4	4	4	4	4	4	24	4	4	8	3	4	7	4	5	5	4	18	4	4	4	12	4	5	5	4	4	22	4	4	8	4.00	4.00	3.50	4.50	4.50	4.40	4.00
58	3	2	4	4	4	4	4	4	24	4	5	9	4	4	8	5	5	5	4	19	3	4	4	11	4	4	4	4	4	20	4	4	8	4.00	4.50	4.00	4.75	4.75	4.00	4.00
59	2	2	4	4	4	4	5	5	26	4	5	9	4	5	9	4	5	5	4	18	4	4	4	12	4	4	4	4	4	20	4	4	8	4.33	4.50	4.50	4.50	4.50	4.00	4.00
60	2	2	3	4	4	4	4	4	23	4	5	9	4	5	9	5	5	5	4	19	4	4	4	12	5	5	5	4	5	24	4	4	8	3.83	4.50	4.50	4.75	4.75	4.80	4.00
61	1	2	4	4	4	3	4	4	23	4	5	9	4	4	8	5	5	5	4	19	3	4	4	11	4	5	5	4	4	22	4	4	8	3.83	4.50	4.00	4.75	4.75	4.40	4.00
62	2	2	4	4	4	3	4	4	23	4	4	8	4	4	8	4	4	4	3	15	4	4	4	12	4	5	5	4	4	22	4	4	8	3.83	4.00	4.00	3.75	3.75	4.40	4.00
63	2	2	4	5	5	5	5	5	29	4	5	9	4	4	8	4	5	5	4	18	5	5	5	15	4	5	5	4	4	22	4	4	8	4.83	4.50	4.00	4.50	4.50	4.40	4.00
64	1	2	3	4	4	3	4	4	22	5	5	10	4	4	8	4	4	4	5	17	4	4	4	12	4	4	4	4	4	20	3	4	7	3.67	5.00	4.00	4.25	4.25	4.00	3.50
65	3	1	4	4	4	3	3	3	21	4	5	9	4	5	9	5	5	5	4	19	4	4	4	12	5	5	5	4	5	24	4	4	8	3.50	4.50	4.50	4.75	4.75	4.80	4.00
66	2	2	3	4	4	4	4	3	22	4	5	9	4	4	8	5	5	5	4	19	3	4	4	11	4	5	5	4	4	22	4	4	8	3.67	4.50	4.00	4.75	4.75	4.40	4.00
67	2	2	3	4	4	3	4	4	22	4	4	8	4	5	9	4	4	4	3	15	4	4	4	12	5	5	5	4	5	24	4	4	8	3.67	4.00	4.50	3.75	3.75	4.80	4.00
68	2	2	5	5	5	3	4	4	26	4	4	8	4	5	9	4	4	4	3	15	4	5	5	14	4	4	4	4	4	20	4	4	8	4.33	4.00	4.50	3.75	3.75	4.00	4.00
69	1	2	3	3	3	4	4	4	21	5	5	10	4	5	9	4	4	4	3	15	4	4	4	12	4	5	5	4	4	22	4	4	8	3.50	5.00	4.50	3.75	3.75	4.40	4.00
70	2	2	3	3	4	2	2	2	16	3	3	6	3	4	7	4	4	3	4	15	4	4	4	12	4	4	3	4	3	18	4	3	7	2.67	3.00	3.50	3.75	3.75	3.60	3.50
71	2	2	2	2	2	3	2	2	13	2	2	4	4	3	7	2	1	2	2	7	2	2	3	7	2	2	2	2	2	10	3	2	5	2.17	2.00	3.50	1.75	1.75	2.00	2.50
72	2	2	3	4	4	3	4	4	22	3	3	6	3	3	6	4	3	3	3	13	2	3	2	7	3	4	4	4	4	19	4	4	8	3.67	3.00	3.00	3.25	3.25	3.80	4.00
73	2	1	4	3	3	4	4	4	22	3	3	6	4	3	7	3	3	3	2	11	2	4	3	9	4	3	3	3	4	17	4	4	8	3.67	3.00	3.50	2.75	2.75	3.40	4.00
74	1	2	3	3	3	3	4	4	20	3	4	7	3	4	7	4	4	3	3	14	4	3	4	11	3	3	3	3	3	15	3	4	7	3.33	3.50	3.50	3.50	3.50	3.00	3.50
75	2	1	4	4	3	3	4	4	22	4	2	6	4	4	8	2	2	2	2	8	3	2	4	9	4	4	4	4	4	20	4	3	7	3.67	3.00	4.00	2.00	2.00	4.00	3.50
76	2	2	3	2	2	2	2	2	13	3	3	6	4	4	8	3	3	3	3	12	4	4	4	12	3	3	2	2	3	13	3	3	6	2.17	3.00	4.00	3.00	3.00	2.60	3.00
77	3	2	4	4	3	5	5	5	26	4	4	8	3	3	6	4	4	4	3	15	3	3	3	9	3	3	4	3	3	16	4	3	7	4.33	4.00	3.00	3.75	3.75	3.20	3.50
78	2	2	4	4	4	4	5	5	26	2	2	4	3	3	6	2	2	1	2	7	1	2	1	4	3	2	2	2	3	12	3	2	5	4.33	2.00	3.00	1.75	1.75	2.40	2.50
79	2	2	3	4	4	3	4	4	22	4	5	9	4	4	8	4	4	4	3	15	4	5	5	14	4	4	4	4	5	21	4	4	8	3.67	4.50	4.00	3.75	3.75	4.20	4.00
80	1	2	4	4	4	4	4	4	24	4	4	8	4	5	9	4	4	4	3	15	3	4	4	11	4	5	5	4	5	23	4	4	8	4.00	4.00	4.50	3.75	3.75	4.60	4.00
81	1	1	5	5	5	4	5	4	28	4	5	9	5	5	10	5	5	5	5	20	5	5	5	15	5	5	5	4	5	24	4	5	9	4.67	4.50	5.00	5.00	5.00	4.80	4.50
82	1	2	4	3	4	3	3	4	21	4	4	8	4	4	8	4	3	4	4	15	4	4	4	12	3	4	4	4	3	18	3	4	7	3.50	4.00	4.00	3.75	3.75	3.60	3.50
83	1	1	2	2	2	3	2	2	13	3	3	6	2	2	4	3	3	4	3	13	3	4	4	11	1	2	1	2	1	7	3	3	6	2.17	3.00	2.00	3.25	3.25	1.40	3.00
84	1	1	4	4	4	4	5	5	26	4	5	9	4	4	8	4	5	5	4	18	4	4	4	12	4	4	4	4	5	21	4	4	8	4.33	4.50	4.00	4.50	4.50	4.20	4.00
85	2	2	4	4	4	4	5	5	26	3	4	7	4	5	9	5	5	5	4	19	4	5	5	14	4	5	5	4	5	23	4	4	8	4.33	3.50	4.50	4.75	4.75	4.60	4.00
86	1	2	4	5	5	4	5	5	28	5	5	10	4	4	8	5	5	5	4	19	4	5	4	13	4	4	4	4	4	20	4	4	8	4.67	5.00	4.00	4.75	4.75	4.00	4.00
87	2	2	3	4	4	4	4	4	23	3	4	7	3	4	7	4	5	5	4	18	3	4	4	11	2	3	3	3	2	13	3	3	6	3.83	3.50	3.50	4.50	4.50	2.60	3.00
88	2	2	4	5	5	5	5	5	29	5	5	10	5	5	10	5	5	5	5	20	5	5	5	15	5	5	5	4	5	24	4	5	9	4.83	5.00	5.00	5.00	5.00	4.80	4.50
89	1	1	4	5	5	5	5	5	29	5	5	10	4	5	9	5	5	5	5	20	5	5	5	15	5	5	5	4	5	24	4	5	9	4.83	5.00	4.50	5.00	5.00	4.80	4.50
90	1	1	4	5	5	5	5	5	29	5	5	10	5	5	10	5	5	5	3	18	5	5	5	15	5	5	5	4	5	24	4	5	9	4.83	5.00	5.00	4.50	4.50	4.80	4.50
91	1	1	4	4	4	3	4	4	23	4	5	9	5	5	10	5	5	5	4	19	4	4	5	13	5	5	5	4	5	24	4	4	8							

98	1	2	4	4	4	5	5	5	27	4	5	9	4	4	8	4	4	4	4	16	4	4	4	12	3	3	3	3	4	16	4	4	8	4.00	4.00	3.50	3.75	3.75	3.00	3.50
99	2	2	3	3	3	4	5	5	23	3	3	6	3	4	7	2	2	2	2	8	4	4	4	12	1	1	2	1	1	6	3	3	6	4.50	4.50	4.00	4.00	4.00	3.20	4.00
100	2	2	3	4	4	4	4	4	23	3	3	6	3	4	7	4	5	5	4	18	3	4	4	11	5	5	5	4	5	24	3	4	7	3.83	3.00	3.50	2.00	2.00	1.20	3.00
	Mean		4	4	4	4	4	4		4	4		4	4		4	4	4	4		4	4	4		4	4	4	4	4		4	4		3.89	4.10	3.89	4.12	4.12	3.94	3.77
	Deviasi Std		1	1	1	1	1	1		1	1		1	1		1	1	1	1		1	1	1		1	1	1	1	1		0	1		0.55	0.781	0.655	0.776	0.776	0.87	0.474