# LEARNING WRITING USING M9.WORD IN THE MULTIMEDIA LABORATORY AT WIDYA MANDALA SURABAYA CATHOLIC UNIVERSITY: A SURVEY ON STUDENTS' ATTITUDES

# **A THESIS**

As Partial Fulfillment of the Requirements for the Sarjana Pendidikan Degree in English Language Teaching Faculty



UNIVERSITAS KATOLIK WIDYA MANDALA SURABAYA FAKULTAS KEGURUAN DAN ILMU PENDIDIKAN JURUSAN BAHASA DAN SENI PROGRAM STUDI BAHASA INGGRIS May 2005

#### **APPROVAL SHEET**

**(1)** 

This thesis entitled Learning Writing Using Ms.Word in the Multimedia Laboratory at Widya Mandala Surabaya Catholic University: A Survey on Students' Attitudes, which is prepared and submitted by Eko Sulistiyaning Warni (1213001092), has been approved and accepted as a partial fulfillment of the requirements for the Sarjana Pendidikan Degree in Language Teaching Faculty by the following advisors:

Dr. Wuri Soejatmiko

First Advisor

Davy Budiono, S.Pd

Second Advisor

#### APPROVAL SHEET

**(2)** 

This thesis has been examined by the committee on oral examination with the grade of \_\_\_\_\_ on Saturday, May 28<sup>th</sup>, 2005. Stefanus Laga Tukan, M.Pd. Chairman Yohanes Nugroho Widianto, M.Ed. Hady Sutris Winarlim, M.Sc. Member Member Davy Budiono, S.Pd. Dr. Wuri Soedjatmiko Member Member Approved by Susana Teopilus, M.Pd.

Susana Teopilus, M.Pd.

For a susana Teopilus, M.Pd.

For a susana Teopilus, M.Pd.

Agnes Santi Widiati, M.Pd. Deamorthe Teacher Training Faculty

#### **ACKNOWLEDGEMENTS**

First of all, the writer would like to thank Allah SWT and Prophet Muhammad SAW, whose grace, love and companionship have given her strength to complete this thesis well. At this moment, the writer would also like to express her deepest gratitude and appreciation to the following people:

- 1. Her beloved parents who have supported her with love, inputs, prayers, and eternal advices so she could accomplish this study on time.
- 2. Dr. Wuri Soedjatmiko, the writer's first advisor whose patience and kindness have given her a very great contribution to process of writing this thesis. Her great support to vacate her precious time to guide the writer, and her valuable advices during the process of writing this thesis would never be forgotten.
- 3. Davy Budiono, S.Pd, the writer's second advisor, who is a very great advisor in vacating his precious time to support and guide the writer starting from the start until the end of the process of writing this thesis.
- 4. The examiners (Stefanus Laga Tukan, M.Pd, Hady Sutris Winarlim, M.Sc, and Y. Nugroho Widianto, M.Ed.) whose valuable inputs and suggestions have given her a great contribution to the improvement of this thesis.
- 5. All FKIP Tata Usaha staffs and multimedia laboratory staffs for their supports and friendship.
- All the lecturers of English Department of Widya Mandala Surabaya Catholic
   University who have taught the writer valuable knowledge during her study in

this university and who have given their time and attention to the writer by reminding her to finish her study soon.

- 7. The librarians who have helped the writer in finding numbers of important books and relevant references for this study.
- 8. The students of the English Department of Widya Mandala Surabaya Catholic University who have helped the writer in filling out the questionnaires for this study and provided their priceless time for being interviewed.
- The writer's close friends, who cannot be mentioned one by one here, for their love, friendship, prayers, and laughter during this time.
- 10. All WIMA KIDS teachers who have supported the writer in finishing this thesis and by giving her valuable input, suggestions, and criticisms to the writer.

Finally, the writer's sincere gratitude also goes to some other people whom she cannot be mentioned here one by one. She really thanks them for their care, encouragement, and companion that are always there whenever the writer needs them.

Surabaya, May 3<sup>rd</sup>, 2005

Eko Sulistiyaning Warni

## TABLE OF CONTENT

APPROVAL SHEET (1)			
APPRO	APPROVAL SHEET (2)		
ACKN(	ACKNOLEDGEMENTS		
TABLE	TABLE OF CONTENT		
LIST O	LIST OF TABLES		
LIST O	LIST OF FIGURES		
ABSTR	ABSTRACT		
СНАРТ	ER 1 INTRODUCTION		
1.1	Background of the Study	1	
1.2	Statement of the Problem	4	
1.3	Objective of the Study	5	
1.4	Significance of the Study	5	
1.5	Assumption	5	
1.6	Scope and Limitation of the Study	6	
1.7	Theoretical Framework	6	
1.8	Definition of Key Terms	7	
1.9	Research Method	7	
1.10	Organization of the Thesis	8	
СНАРТ	ER II REVIEW OF THE RELATED LITERATURE		
2.1	Underlying Theory	10	
2.1.1	Attitude	10	

2.1.2	Attitude's Measurement	12		
2.1.2.1	Types of Questions	12		
2.1.2.2	Techniques of Measurement.	13		
2.2	Previous Studies	14		
2.3	Computer in Language Learning	17		
2.4	Microsoft Word	18		
2.4.1	History of Microsoft Word	18		
2.4.2	Features of Microsoft Word 2000	19		
2.4.3	Advantages of Microsoft Word as Word Processing	28		
2.5	Multimedia laboratory at WMSCU	30		
2.6	Learning Writing in the English Department of WMSCU	31		
2.7	Learning Writing in the Multimedia Laboratory at WMSCU	33		
CHAPTER III RESEARCH METHOD				
3.1	Research Design	35		
3.2	Subjects of the Study	38		
3.3	Research Instruments	39		
3.3.1	Questionnaire	40		
3.3.2	Interview	44		
3.3.3	The Researcher.	44		
3.4	Procedures of Collecting the Data	44		
3.5	Procedures of Analyzing the Data	45		
3.6	Piloting the Questionnaire	46		
3.6.1	Trying Out the Questionnaire	46		

3.6.2 Revising the Questionnaire	49			
3.7 Conducting the Research	50			
3.7.1 Administering the Questionnaire	51			
3.7.2 Conducting Follow-up	51			
3.7.3 Conducting Interview	52			
CHAPTER IV FINDINGS AND DISCUSSION				
4.1 Findings	53			
4.1.1 Findings in Terms of Affective Component	53			
4.1.2 Findings in Terms of Behavior Component	56			
4.1.3 Findings in Terms of Cognitive Component	59			
4.2 Discussion of the Findings	61			
CHAPTER V CONCLUSION AND SUGGESTIONS				
5.1 Conclusion	67			
5.2 Suggestions	69			
5.3 Recommendations for Further Studies	70			
BIBLIOGRAPHY	71			
APPENDICES				
Appendix 1.1 Questionnaire (Pilot Study)				
Appendix 1.2 Questionnaire (Research)				
Appendix 2 Subjects' Responses on the Questionnaire				
Appendix 3 The Result of In-Depth Interview				

## LIST OF TABLES

Table 3.1	Subjects of the Study	37
Table 3.2	Questions Distribution in the Questionnaires	42
Table 3.3	Result of the Questionnaire Try-out	47
Table 3.4	Revision on the Questionnaire	49
Table 4.1	Findings in Terms of Affective Component	53
Table 4.2	Findings in Terms of Behavioral Component	56
Table 4.3	Findings in Terms of Cognitive Component	59

## LIST OF FIGURES

Figure 2.1	Attitude and Its Components	12
Figure 2.2	Formatting Toolbar	21
Figure 2.3	Formatting Paragraph.	22
Figure 2.4	Page Setup	23
Figure 2.5	Spelling and Grammar Checker	24
Figure 2.6	Thesaurus	24
Figure 2.7	Auto Correct	.25
Figure 2.8	Word Count	26
Figure 2.9	Reviewing	26
Figure 2.10	Track Changes	28
Figure 3.1	Research Design	37

#### **ABSTRACT**

Warni, Eko Sulistiyaning. 2005. Learning Writing Using Ms.Word in the Multimedia Laboratory at Widya Mandala Surabaya Catholic University: A Survey on Students' Attitudes. Thesis. Program Studi Pendidikan Bahasa Inggris. Jurusan Pendidikan Bahasa dan Seni. Fakultas Keguruan dan Ilmu Pendidikan Universitas Katolik Widya Mandala Surabaya. Advisors (i) Dr. Wuri Soedjatmiko, (ii) Davy Budiono, S.Pd.

Key Words: attitude, Ms. Word, questionnaire, in-depth interview

This study is aimed at finding out the attitude of the English Department students' toward the learning of writing using Ms. Word in the multimedia laboratory at Widya Mandala Surabaya Catholic University (henceforth it is abbreviated to WMSCU), and the reasons of their attitude.

This study is based on the theory of attitude, which comprises of three components-affective, behavioral, and cognitive components. A descriptive qualitative survey was applied as the research design of this study. Questionnaire, in-depth interview, and the researcher were the instruments of this study. Sixtyone students at the English Department of WMSCU, who took writing classes using Ms. Word in the multimedia laboratory, were chosen as the subjects using convenience sampling. In analyzing the data, options "Strongly Agree" and "Agree" were considered as positive response, while options "Disagree" and "Strongly Disagree" were considered as negative response.

The analysis of questionnaire discovered that the subjects held positive attitude toward learning writing using Ms. Word in the multimedia laboratory at WMSCU. Ms. Word benefited their writing with its features was one of the reasons of having positive attitude. Spelling and grammar checker and thesaurus dictionary was helpful in minimizing the grammar and spelling errors. Meanwhile, page formatting, paragraph formatting, and editing text facilitated the arrangement of paragraph and paragraph neatness. Word count benefited the students when they had to write composition that contained certain number of words. Track changes and insert and view comments improved the student's writing with the comments from the lecturer. Another reason was the writing class using Ms. Word was enjoyable since the students had their own PCs (they could write according to their time and pace) and the lecturer used different delivery techniques. Since the students held positive attitude toward that writing class using Ms. Word, they claimed that they had positive behavior, such as: coming to the class on time, submitting the writing assignments on time, trying not to be absent, and looking for information about writing class during their absence.