

LAMPIRAN

KUESIONER

DATA RESPONDEN

1. Nomor Responden :
2. Alamat :

PETUNJUK PENGISIAN

1. Setiap pertanyaan telah disediakan jawaban responden hanya diminta untuk memilih salah satu jawaban dari 5 (lima) alternatif jawaban yang disediakan yang dianggap paling sesuai.

Keterangan	Skor
Sangat setuju	5
Setuju	4
Ragu-ragu	3
Tidak setuju	2
Sangat tidak setuju	1

2. Pada jawaban yang sesuai, diberi tanda (X) pada salah satu kolom yang disediakan. Jika terjadi kesalahan, tanda (=) ditumpuk pada tanda silang, kemudian responden memberi tanda (X) lagi pada jawaban yang saudara anggap benar.
3. Silakan memberi tanda silang (X) sesuai dengan diri anda

Jenis kelamin : a. Laki-laki b. Perempuan

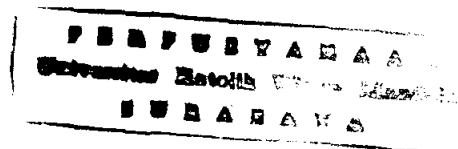
Umur : a. ≤ 25 b. 26-35 c. 36-45 d. ≥ 46

Pendidikan : a. SD b. SMP c. SMU d. Perguruan

Tinggi

Jumlah pendapatan :

- | | |
|-------------------------------|-------------------------------|
| a. $\leq$ Rp. 2.000.000 | b. Rp.2.500.000- Rp 5.000.000 |
| c. Rp.5.500.000- Rp 8.000.000 | d. $\geq$ Rp.8.500.000 |



KEPUTUSAN MEMILIH BNI TAPLUS (Y)

Keterangan Jawaban

1 = sangat tidak setuju 2 = tidak setuju 3 = kurang setuju
4 = setuju 5 = sangat setuju

No	PERNYATAAN	JAWABAN				
		1	2	3	4	5
1	Menurut saya memilih Taplus BNI taplus adalah keputusan yang tepat, karena manfaatnya baik bagi saya					
2	Keinginan saya untuk memilih BNI Taplus karena tujuan yang menjadi harapan saya					
3	Waktu bertransaksi BNI cukup singkat sehingga, saya tidak perlu menunggu lama					
4	Tata cara dan layanan BNI tidak berbelit-belit yang prosedur dan ketentuannya mudah dipahami oleh nasabah					

PRODUK (X1)

No	PERNYATAAN	JAWABAN				
		1	2	3	4	5
1	Menurut saya, dalam melayani nasabah, jumlah (karyawan) BNI berpeluang dapat memberikan layanan prima					
2	Teknologi dan peralatan yang digunakan dalam layanan dapat dirasakan langsung oleh nasabah					
3	Kemasan atau jasa perbankan yang diberikan berupa BNI Card mendukung kemanfaatan bagi nasabah					
4	Bagi saya, BNI merupakan bank Pemerintah yang mengedepankan kredibilitas, akuntabilitas sebagai lembaga interdesiary					

HARGA (X2)

No	PERNYATAAN	JAWABAN				
		1	2	3	4	5
1	Walaupun suku bunga Taplus BNI relatif sama dengan bank lain, tetapi pada tingkat saldo tertentu terdapat suku bunga premium					
2	Biaya administrasi Taplus BNI cenderung tidak menjadikan beban nasabah					
3	Sistem online transfer/kirim uang yang real time, saya rasakan menjadikan pembekakan biaya relatif murah					
4	Biaya ATM untuk Taplus BNI, relatif murah bila dibandingkan dengan produk sejenis					

TEMPAT (X3)

No	PERNYATAAN	JAWABAN				
		1	2	3	4	5
1	Bank BNI mudah ditemukan di lokasi yang strategis					
2	ATM BNI mudah dijumpai diberbagai tempat, sehingga memberikan kemudahan akses bagi nasabah					
3	Jaringan online memberikan kemudahan bertransaksi melalui internet dan ATM BNI					
4	Bank BNI memiliki kantor cabang di luar kota besar dan kabupaten di Indonesia dan luar negeri, sehingga memudahkan nasabah untuk melakukan transaksi					

PROMOSI (X4)

No	PERNYATAAN	JAWABAN				
		1	2	3	4	5
1	Cara promosi BNI Taplus dilakukan di media cetak memadai dan informatif					
2	Promosi melalui sponsor kegiatan (<i>event sponsorship</i>) bagi eksistensina serta khalayak					
3	<i>Personal selling</i> dilakukan mampu menjadi pemikat, calon nasabah dan nasabah tentang prosuk-prosuk BNI khususnya Taplus					
4	<i>Public relation</i> dilakukan dengan membuat <i>website</i> perusahaan mendorong kemudahan bagi nasabah dan calon nasabah semakin dekat dengan BNI					

DATA SEBARAN ANGKET

No Resp	X1					X2					X3					X4					Y				
	A	B	C	D	MEAN	A	B	C	D	MEAN	A	B	C	D	MEAN	A	B	C	D	MEAN	A	B	C	D	MEAN
1	3	3	5	3	3.5	4	5	4	4	4.25	4	5	3	5	4.25	4	3	4	4	3.75	4	4	4	4	4.00
2	5	4	4	4	4.25	4	5	4	5	4.5	3	4	2	5	3.5	2	2	2	5	2.75	5	3	3	4	3.75
3	4	4	4	2	3.5	2	3	4	3	3	4	4	3	3	3.5	3	3	3	2	2.75	3	3	3	3	3.00
4	5	5	5	3	4.5	4	2	4	5	3.75	3	2	3	2	2.5	2	2	2	3	2.25	3	3	3	3	3.00
5	3	2	2	3	2.5	3	3	2	3	2.75	3	2	3	2	2.5	2	2	2	3	2.25	3	3	3	3	3.00
6	5	2	2	5	3.5	3	2	3	2	2.5	2	3	2	3	2.5	2	2	2	3	2.25	4	3	2	3	3.00
7	3	2	4	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	2	2.75	4	3	2	3	3.00
8	2	3	3	3	2.75	4	5	2	5	4	3	3	3	5	3.5	3	2	3	3	2.75	5	3	5	5	4.50
9	3	2	2	3	2.5	4	3	3	3	3.25	2	4	2	3	2.75	2	3	2	3	2.5	4	5	4	3	4.00
10	3	3	4	3	3.25	3	3	3	3	3	3	4	3	2	3	3	3	3	2	2.75	4	4	5	3	4.00
11	3	1	2	1	1.75	2	2	4	3	2.75	3	2	2	3	2.5	5	2	3	3	3.25	4	5	5	4	4.50
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99	5	5	3	5	4.5	5	4	3	4	4	3	4	5	4	4	4	5	3	3	3.75	4	4	5	5	4.50
100	4	4	4	4	4	2	4	4	3	3.25	3	4	5	4	4	5	5	4	4	4.5	3	3	3	3	3.00
101	4	4	3	2	3.25	3	5	4	3	3.75	3	5	5	2	3.75	5	4	3	3	3.75	3	3	4	5	3.75
102	2	3	3	3	2.75	2	5	4	5	4	5	2	4	5	4	3	5	5	5	4.5	4	4	5	5	4.50
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107	3	4	4	4	3.75	5	5	5	5	5	3	5	3	3	3.5	4	4	4	4	4	4	5	5	4	4.50
108	2	1	3	2	2	4	4	4	3	3.75	3	5	3	2	3.25	5	4	3	3	3.75	5	5	4	5	4.75
109	4	2	4	3	3.25	3	3	3	3	3	3	3	5	3	3.5	3	3	3	3	3	3	4	3	3	3.25
110	4	2	3	4	3.25	3	2	5	4	3.5	4	2	3	3	3	5	5	3	3	4	2	3	2	4	2.75
111	4	2	4	4	3.5	2	3	4	4	3.25	5	3	2	3	3.25	4	4	2	2	3	4	2	5	2	3.25
112	4	3	5	2	3.5	3	2	3	3	2.75	5	2	3	3	3.25	2	4	3	3	3	5	5	5	5	5.00
113	3	2	3	3	2.75	2	3	2	4	2.75	5	3	3	4	3.75	5	4	4	4	4.25	5	5	3	3	4.00
114	4	3	4	3	3.5	3	4	5	4	4	5	4	3	2	3.5	4	4	4	4	4	3	3	5	4	3.75
115	4	4	4	5	4.25	5	4	5	4	4.5	5	4	3	4	4	5	5	5	5	5	5	5	5	5	5.00
116	5	2	2	3	3	4	3	4	3	3.5	3	4	4	2	3.25	2	4	4	4	3.5	2	5	5	2	3.50
117	4	2	2	4	3	4	5	4	5	4.5	4	5	4	3	4	3	4	4	4	3.75	5	5	5	5	5.00
118	4	5	3	4	4	5	3	5	2	3.75	5	3	3	3	3.5	2	4	4	4	3.5	5	5	4	3	4.25
119	4	5	4	3	4	2	2	4	3	2.75	5	5	5	4	4.75	3	4	4	4	3.75	4	4	5	5	4.50
120	4	3	3	5	3.75	3	3	4	3	3.25	4	4	4	4	4	2	4	4	4	3.5	5	5	4	5	4.75
121	3	2	3	4	3	2	2	4	4	3	2	3	3	4	3	3	3	3	3	3	5	4	4	2	3.75
122	2	2	3	2	2.25	3	3	4	4	3.5	5	3	4	1	3.25	5	3	3	3	3.5	5	4	4	5	4.50
123	4	2	4	3	3.25	3	3	3	3	3	5	3	5	5	4.5	5	5	5	5	5	5	4	4	4	4.25
124	4	5	2	2	3.25	4	5	4	3	4	4	4	5	5	4.5	3	4	4	4	3.75	4	4	4	5	4.25
125	4	2	3	5	3.5	3	5	4	5	4.25	5	4	5	3	4.25	5	5	5	5	5	4	4	4	3	3.75
126	4	2	3	2	2.75	5	5	5	4	4.75	2	4	5	5	4	5	3	5	5	4.5	4	4	4	5	4.25
127	4	5	4	3	4	4	3	4	4	3.75	5	4	3	3	3.75	4	3	4	4	3.75	4	4	4	4	4.00
128	4	3	5	3	3.75	3	5	3	3	3.5	3	5	3	5	4	5	4	5	5	4.75	4	4	5	5	4.50
129	3	2	3	4	3	5	5	5	4	4.75	5	4	4	3	4	5	4	2	2	3.25	5	5	3	3	4.00
130	4	3	4	3	3.5	4	4	4	4	4	5	5	5	5	5	5	4	5	5	4.75	5	5	2	2	3.50
131	4	5	4	5	4.5	3	5	3	3	3.5	2	3	5	4	3.5	3	4	5	5	4.25	5	2	2	5	3.50
132	5	2	2	3	3	2	5	2	3	3	5	2	4	1	3	4	4	4	4	4	5	2	2	5	3.50
133	4	4	4	4	4	2	3	5	3	3.25	5	5	2	4	4	5	4	3	3	3.75	4	2	4	5	3.75
134	4	4	2	4	3.5	3	4	5	3	3.75	5	2	5	4	4	3	5	5	5	4.5	2	4	3	3	3.00
135	4	3	3	3	3.25	3	3	3	3	3	4	3	5	5	4.25	5	5	4	4	4.5	3	3	3	3	3.00
136	3	2	2	4	2.75	3	3	5	3	3.5	2	5	4	3	3.5	3	4	5	5	4.25	3	3	4	3	3.25
137	2	3	2	2	2.25	3	4	3	2	3	3	4	5	3	3.75	3	4	5	5	4.25	3	4	2	1	2.50
138	4	2	3	5	3.5	5	4	5	3	4.25	3	4	4	4	3.75	5	5	4	4	4.5	1	2	3	3	2.25
139	4	4	5	2	3.75	5	3	4	3	3.75	3	5	4	4	4	3	5	5	5	4.5	4	3	3	5	3.75
140	4	2	4	3	3.25	2	3	4	3	3	3	4	2	4	3.25	3	4	2	2	2.75	3	3	4	4	3.50

141	4	3	4	3	3.5	5	5	5	3	4.5	5	5	3	4	4.25	3	4	5	5	4.25	5	4	4	1	3.50
142	4	3	3	4	3.5	4	5	4	2	3.75	3	4	3	4	3.5	4	4	5	5	4.5	4	4	4	4	4.00
143	4	3	4	4	3.75	5	5	4	3	4.25	2	4	3	4	3.25	4	4	4	4	4	5	4	1	4	3.50
144	4	3	5	4	4	5	3	4	5	4.25	3	2	3	5	3.25	4	4	5	5	4.5	4	1	5	5	3.75
145	3	2	3	4	3	4	5	4	4	4.25	3	3	5	5	4	5	5	5	5	5	5	5	5	3	4.50
146	4	4	4	3	3.75	5	5	3	3	4	3	3	3	4	3.25	5	4	5	5	4.75	5	5	3	3	4.00
147	4	5	4	5	4.5	4	4	4	3	3.75	3	3	2	4	3	5	4	2	2	3.25	5	3	5	4	4.25
148	3	3	3	4	3.25	3	5	3	5	4	4	3	3	5	3.75	5	4	5	5	4.75	5	5	3	3	4.00
149	2	2	3	2	2.25	5	5	5	5	5	5	5	3	5	4.5	4	4	4	4	4	3	3	2	4	3.00
150	4	2	4	3	3.25	4	3	4	4	3.75	4	3	3	4	3.5	4	4	5	5	4.5	3	2	3	4	3.00
151	3	3	3	2	2.75	3	3	3	3	3	5	2	3	3	3.25	4	4	3	3	3.5	4	3	5	5	4.25
152	4	3	2	3	3	5	5	5	4	4.75	4	3	3	3	3.25	4	4	5	5	4.5	5	5	4	2	4.00
153	4	5	3	3	3.75	4	5	4	4	4.25	3	3	3	5	3.5	4	4	4	4	4	5	4	1	2	3.00
154	5	2	2	3	3	3	5	3	3	3.5	3	3	3	3	3	5	5	5	5	5	4	1	4	4	3.25
155	4	3	3	4	3.5	2	3	2	4	2.75	2	3	4	4	3.25	3	3	3	3	3	2	4	4	3	3.25
156	4	5	3	4	4	2	5	5	4	4	3	4	4	4	3.75	5	5	4	4	4.5	5	4	5	2	4.00
157	4	2	4	3	3.25	3	5	5	4	4.25	4	4	2	3	3.25	5	4	4	3	4	5	5	3	4	4.25
158	4	3	3	5	3.75	2	4	4	4	3.5	4	5	3	5	4.25	4	2	5	5	4	4	3	3	2	3.00
159	3	3	3	4	3.25	3	5	5	4	4.25	5	5	3	5	4.5	2	4	5	5	4	5	3	4	3	3.75
160	2	2	3	2	2.25	5	5	5	5	5	4	4	3	5	4	3	3	3	3	3	2	4	4	3	3.25
161	4	2	4	3	3.25	5	3	5	3	4	3	4	3	4	3.5	3	2	5	5	3.75	5	4	4	4	4.25
162	4	2	3	2	2.75	5	5	5	5	5	4	4	5	3	4	3	4	3	3	3.25	3	4	4	4	3.75
163	4	4	4	3	3.75	3	4	3	4	3.5	3	5	3	5	4	1	2	1	1	1.25	5	4	4	4	4.25
164	4	3	5	3	3.75	2	2	5	5	3.5	4	4	2	3	3.25	4	3	3	3	3.25	5	4	4	1	3.50
165	3	2	3	4	3	2	3	4	3	3	4	4	3	4	3.75	3	3	4	2	3	2	4	5	5	4.00
166	4	4	4	3	3.75	4	4	4	4	4	4	3	3	4	3.5	5	4	4	4	4.25	5	5	5	5	5.00
167	4	5	4	5	4.5	2	3	3	4	3	2	2	3	3	2.5	4	4	1	1	2.5	5	5	4	3	4.25
168	5	2	2	3	3	5	4	5	4	4.5	3	3	3	4	3.25	5	4	4	4	4.25	5	4	4	4	4.25
169	4	5	2	2	3.25	5	4	5	4	4.5	3	2	1	4	2.5	4	1	4	4	3.25	5	4	5	4	4.50
170	4	5	3	4	4	5	2	5	4	4	3	3	2	2	2.5	5	3	5	5	4.5	5	5	5	3	4.50
171	3	3	3	4	3.25	5	3	3	4	3.75	3	5	3	3	3.5	3	2	3	3	2.75	4	5	4	5	4.50
172	2	2	3	2	2.25	3	2	3	4	3	5	3	3	3	3.5	2	3	3	3	2.75	4	4	3	5	4.00
173	4	2	2	3	2.75	4	3	4	2	3.25	3	3	3	3	3	3	2	4	4	3.25	5	3	3	5	4.00
174	5	5	3	4	4.25	5	3	3	3	3.5	2	2	1	3	2	2	3	3	3	2.75	3	3	5	4	3.75
175	4	4	3	4	3.75	5	4	4	3	4	3	3	5	5	4	4	4	4	4	4	4	5	3	3	3.75
176	3	2	4	2	2.75	3	4	4	3	3.5	3	2	3	3	2.75	4	3	4	4	3.75	4	3	4	5	4.00

177	4	3	2	4	3.25	3	3	3	3	3	3	3	1	2	2.25	5	5	5	5	5	5	4	4	3	4.00
178	3	2	2	4	2.75	3	3	3	3	3	3	5	3	3	3.5	5	4	2	2	3.25	4	4	3	2	3.25
179	4	3	3	3	3.25	5	4	5	4	4.5	4	5	3	3	3.75	4	1	2	2	2.25	5	3	5	5	4.50
180	4	5	3	5	4.25	2	2	4	4	3	4	4	3	3	3.5	2	4	4	4	3.5	5	5	5	3	4.50
181	5	2	2	3	3	3	3	4	4	3.5	4	4	3	3	3.5	5	4	3	3	3.75	4	5	5	5	4.75
182	4	5	4	4	4.25	2	2	4	3	2.75	4	4	4	4	4	5	5	2	2	3.5	5	5	4	4	4.50
183	4	5	2	4	3.75	3	3	5	3	3.5	4	2	2	3	2.75	4	3	4	4	3.75	5	4	3	5	4.25
184	3	2	3	4	3	2	3	5	3	3.25	2	2	1	3	2	5	3	2	2	3	3	3	5	5	4.00
185	2	1	3	3	2.25	3	5	5	3	4	3	3	4	3	3.25	2	4	3	3	3	5	6	5	3	4.75
186	4	2	3	3	3	3	4	3	3	3.25	3	3	4	3	3.25	5	3	4	4	4	5	5	4	5	4.75
187	5	2	3	4	3.5	5	5	5	5	5	3	3	2	5	3.25	4	2	4	4	3.5	5	4	5	5	4.75
188	4	3	5	4	4	5	3	5	3	4	3	5	3	3	3.5	3	3	2	2	2.5	4	5	4	5	4.50
189	3	2	3	4	3	3	4	3	2	3	5	3	3	2	3.25	3	2	3	3	2.75	5	4	5	5	4.75
190	1	2	1	2	1.5	3	2	3	3	2.75	2	1	1	2	1.5	5	3	5	5	4.5	3	5	4	2	3.50
191	4	2	2	3	2.75	5	3	2	3	3.25	2	3	3	3	2.75	3	5	4	4	4	5	4	4	3	4.00
192	4	3	3	3	3.25	5	2	3	3	3.25	3	3	2	3	2.75	4	3	3	3	3.25	4	4	3	2	3.25
193	3	5	3	4	3.75	4	3	4	5	4	3	5	5	3	4	4	2	5	5	4	4	3	4	5	4.00
194	2	2	3	2	2.25	5	4	3	4	4	3	3	2	4	3	3	3	3	3	3	5	4	4	4	4.25
195	2	1	2	3	2	5	4	3	3	3.75	3	4	3	5	3.75	2	2	2	2	2	4	4	5	5	4.50
196	4	3	3	5	3.75	3	4	3	4	3.5	4	4	3	5	4	3	3	3	3	3	5	4	5	5	4.75
197	3	3	2	4	3	3	4	3	4	3.5	4	5	3	5	4.25	2	5	2	2	2.75	3	5	4	2	3.50
198	2	2	3	2	2.25	5	5	5	5	5	5	5	3	5	4.5	3	3	3	3	3	5	4	4	3	4.00
199	4	2	3	3	3	5	3	5	4	4.25	4	4	4	3	3.75	3	3	5	5	4	4	4	3	2	3.25
200	3	2	3	2	2.5	2	3	3	3	2.75	4	5	2	3	3.5	4	3	3	3	3.25	4	3	4	5	4.00

Frequencies Y

Statistics

		Butir1	Butir2	Butir3	Butir4
N	Valid	200	200	200	200
	Missing	0	0	0	0

Frequency Table

Butir1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1,00	2	1,0	1,0	1,0
	2,00	12	6,0	6,0	7,0
	3,00	31	15,5	15,5	22,5
	4,00	60	30,0	30,0	52,5
	5,00	95	47,5	47,5	100,0
	Total	200	100,0	100,0	

butir2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	5	2.5	2.5	2.5
	2.00	80	40.0	40.0	42.5
	3.00	45	22.5	22.5	65.0
	4.00	32	16.0	16.0	81.0
	5.00	38	19.0	19.0	100.0
	Total	200	100.0	100.0	

Butir3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1,00	4	2,0	2,0	2,0
	2,00	13	6,5	6,5	8,5
	3,00	43	21,5	21,5	30,0
	4,00	80	40,0	40,0	70,0
	5,00	60	30,0	30,0	100,0
	Total	200	100,0	100,0	

Butir4

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1,00	6	3,0	3,0	3,0
	2,00	24	12,0	12,0	15,0
	3,00	55	27,5	27,5	42,5
	4,00	45	22,5	22,5	65,0
	5,00	70	35,0	35,0	100,0
	Total	200	100,0	100,0	

Frequencies X1

Statistics

		Butir1	Butir2	Butir3	Butir4
N	Valid	200	200	200	200
	Missing	0	0	0	0

Frequency Table

Butir1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1,00	1	,5	,5	,5
	2,00	24	12,0	12,0	12,5
	3,00	48	24,0	24,0	36,5
	4,00	92	46,0	46,0	82,5
	5,00	35	17,5	17,5	100,0
	Total	200	100,0	100,0	

Butir2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1,00	5	2,5	2,5	2,5
	2,00	80	40,0	40,0	42,5
	3,00	45	22,5	22,5	65,0
	4,00	32	16,0	16,0	81,0
	5,00	38	19,0	19,0	100,0
	Total	200	100,0	100,0	

Butir3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1,00	3	1,5	1,5	1,5
	2,00	39	19,5	19,5	21,0
	3,00	90	45,0	45,0	66,0
	4,00	50	25,0	25,0	91,0
	5,00	18	9,0	9,0	100,0
	Total	200	100,0	100,0	

Butir4

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1,00	4	2,0	2,0	2,0
2,00	41	20,5	20,5	22,5
3,00	74	37,0	37,0	59,5
4,00	64	32,0	32,0	91,5
5,00	17	8,5	8,5	100,0
Total	200	100,0	100,0	

Frequencies X2

Statistics

	Butir1	Butir2	Butir3	Butir4
N Valid	200	200	200	200
Missing	0	0	0	0

Frequency Table

Butir1

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 2,00	36	18,0	18,0	18,0
3,00	72	36,0	36,0	54,0
4,00	43	21,5	21,5	75,5
5,00	49	24,5	24,5	100,0
Total	200	100,0	100,0	

Butir2

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 2,00	26	13,0	13,0	13,0
3,00	72	36,0	36,0	49,0
4,00	49	24,5	24,5	73,5
5,00	53	26,5	26,5	100,0
Total	200	100,0	100,0	

Butir3

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 2,00	16	8,0	8,0	8,0
3,00	80	40,0	40,0	48,0
4,00	59	29,5	29,5	77,5
5,00	45	22,5	22,5	100,0
Total	200	100,0	100,0	

Butir4

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2,00	9	4,5	4,5	4,5
	3,00	72	36,0	36,0	40,5
	4,00	85	42,5	42,5	83,0
	5,00	34	17,0	17,0	100,0
	Total	200	100,0	100,0	

Frequencies X3

Statistics

		Butir1	Butir2	Butir3	Butir4
N	Valid	200	200	200	200
	Missing	0	0	0	0

Frequency Table

Butir1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1,00	1	,5	,5	,5
	2,00	27	13,5	13,5	14,0
	3,00	82	41,0	41,0	55,0
	4,00	53	26,5	26,5	81,5
	5,00	37	18,5	18,5	100,0
	Total	200	100,0	100,0	

Butir2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1,00	1	,5	,5	,5
	2,00	28	14,0	14,0	14,5
	3,00	79	39,5	39,5	54,0
	4,00	52	26,0	26,0	80,0
	5,00	40	20,0	20,0	100,0
	Total	200	100,0	100,0	

Butir3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1,00	6	3,0	3,0	3,0
	2,00	36	18,0	18,0	21,0
	3,00	84	42,0	42,0	63,0
	4,00	36	18,0	18,0	81,0
	5,00	38	19,0	19,0	100,0
	Total	200	100,0	100,0	

Butir4

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1,00	4	2,0	2,0	2,0
	2,00	19	9,5	9,5	11,5
	3,00	75	37,5	37,5	49,0
	4,00	66	33,0	33,0	82,0
	5,00	36	18,0	18,0	100,0
Total		200	100,0	100,0	

Frequencies X4

Statistics

		Butir1	Butir2	Butir3	Butir4
N	Valid	200	200	200	200
	Missing	0	0	0	0

Frequency Table

Butir1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1,00	1	,5	,5	,5
	2,00	40	20,0	20,0	20,5
	3,00	64	32,0	32,0	52,5
	4,00	42	21,0	21,0	73,5
	5,00	53	26,5	26,5	100,0
Total		200	100,0	100,0	

Butir2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1,00	4	2,0	2,0	2,0
	2,00	33	16,5	16,5	18,5
	3,00	56	28,0	28,0	46,5
	4,00	76	38,0	38,0	84,5
	5,00	31	15,5	15,5	100,0
Total		200	100,0	100,0	

Butir3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1,00	3	1,5	1,5	1,5
	2,00	37	18,5	18,5	20,0
	3,00	61	30,5	30,5	50,5
	4,00	54	27,0	27,0	77,5
	5,00	45	22,5	22,5	100,0
	Total	200	100,0	100,0	

Butir4

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1,00	3	1,5	1,5	1,5
	2,00	35	17,5	17,5	19,0
	3,00	58	29,0	29,0	48,0
	4,00	52	26,0	26,0	74,0
	5,00	52	26,0	26,0	100,0
	Total	200	100,0	100,0	

Reliability Y

Warnings

The space saver method is used. That is, the covariance matrix is not calculated or used in the analysis.

Case Processing Summary

		N	%
Cases	Valid	200	100,0
	Excluded ^a	0	,0
	Total	200	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,679	4

Item Statistics

	Mean	Std. Deviation	N
Butir1	4,1700	,96736	200
Butir2	3,9200	,96865	200
Butir3	3,8950	,97402	200
Butir4	3,7450	1,14741	200

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
Butir1	11,5600	3,785	,283	,231
Butir2	11,8100	4,255	,248	,372
Butir3	11,8350	3,757	,286	,226
Butir4	11,9850	3,914	,232	,418

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
15,7300	5,786	2,40542	4

Reliability X1

Warnings

The space saver method is used. That is, the covariance matrix is not calculated or used in the analysis.

Case Processing Summary

		N	%
Cases	Valid	200	100,0
	Excluded ^a	0	,0
	Total	200	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,625	4

Item Statistics

	Mean	Std. Deviation	N
Butir1	3,6800	,91750	200
Butir2	3,0900	1,19122	200
Butir3	3,2050	,90946	200
Butir4	3,2450	,94309	200

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
Butir1	9,5400	4,853	,444	,531
Butir2	10,1300	3,531	,567	,413
Butir3	10,0150	5,331	,317	,614
Butir4	9,9750	5,241	,315	,616

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
13,2200	7,489	2,73661	4

Reliability X2

Warnings

The space saver method is used. That is, the covariance matrix is not calculated or used in the analysis.

Case Processing Summary

		N	%
Cases	Valid	200	100,0
	Excluded ^a	0	,0
	Total	200	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,602	4

Item Statistics

	Mean	Std. Deviation	N
Butir1	3,5250	1,05114	200
Butir2	3,6450	1,01198	200
Butir3	3,6650	,91486	200
Butir4	3,7200	,79673	200

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
Butir1	11,0300	3,406	,326	,401
Butir2	10,9100	3,409	,359	,366
Butir3	10,8900	3,897	,288	,436
Butir4	10,8350	4,440	,209	,498

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
14,5550	5,776	2,40330	4

Reliability X3

Warnings

The space saver method is used. That is, the covariance matrix is not calculated or used in the analysis.

Case Processing Summary

		N	%
Cases	Valid	200	100,0
	Excluded ^a	0	,0
	Total	200	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,647	4

Item Statistics

	Mean	Std. Deviation	N
Butir1	3,4900	,96152	200
Butir2	3,5100	,98220	200
Butir3	3,3200	1,06926	200
Butir4	3,5550	,95999	200

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
Butir1	10,3850	4,107	,235	,394
Butir2	10,3650	3,901	,279	,351
Butir3	10,5550	3,464	,337	,283
Butir4	10,3200	4,379	,161	,461

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
13,8750	5,949	2,43908	4

Reliability X4

Warnings

The space saver method is used. That is, the covariance matrix is not calculated or used in the analysis.

Case Processing Summary

		N	%
Cases	Valid	200	100,0
	Excluded ^a	0	,0
	Total	200	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,706	4

Item Statistics

	Mean	Std. Deviation	N
Butir1	3,5300	1,10235	200
Butir2	3,4850	1,00740	200
Butir3	3,5050	1,07972	200
Butir4	3,5750	1,10019	200

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
Butir1	10,5650	6,739	,322	,745
Butir2	10,6100	6,681	,403	,694
Butir3	10,5900	5,298	,670	,526
Butir4	10,5200	5,477	,603	,570

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
14,0950	9,795	3,12969	4

Regression

Descriptive Statistics

	Mean	Std. Deviation	N
Y	4,5125	,27881	200
X1	4,2063	,31247	200
X2	4,0713	,23561	200
X3	4,2300	,34214	200
X4	4,2038	,31411	200

Correlations

		Y	X1	X2	X3	X4
Pearson Correlation	Y	1,000	,652	,536	,562	,103
	X1	,652	1,000	,328	,347	,072
	X2	,536	,328	1,000	,240	-,040
	X3	,562	,347	,240	1,000	,032
	X4	,103	,072	-,040	,032	1,000
Sig. (1-tailed)	Y	.	,000	,000	,000	,072
	X1	,000	.	,000	,000	,155
	X2	,000	,000	.	,000	,286
	X3	,000	,000	,000	.	,325
	X4	,072	,155	,286	,325	.
N	Y	200	200	200	200	200
	X1	200	200	200	200	200
	X2	200	200	200	200	200
	X3	200	200	200	200	200
	X4	200	200	200	200	200

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	X4 ^a , X3, X2, X1	.	Enter

a. All requested variables entered.

b. Dependent Variable: Y

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Change Statistics					Durbin-Watson
					R Square Change	F Change	df1	df2	Sig. F Change	
1	,803 ^a	,645	,637	,16792	,645	88,405	4	195	,000	1,967

a. Predictors: (Constant), X4, X3, X2, X1

b. Dependent Variable: Y

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	9,971	4	2,493	88,405	,000 ^a
	Residual	5,498	195	,028		
	Total	15,469	199			

a. Predictors: (Constant), X4, X3, X2, X1

b. Dependent Variable: Y

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Confidence Interval		Correlations			Linearity Statistics	
		B	Std. Error				Lower Bound	Upper Bound	Zero-order	Partial	Part	Tolerance	VIF
1	(Constant)	-,056	,288		-,196	,845	-,624	,511					
	X1	,379	,042	,425	8,957	,000	,296	,462	,652	,540	,382	,810	1,234
	X2	,378	,054	,319	6,972	,000	,271	,484	,536	,447	,298	,870	1,149
	X3	,274	,037	,336	7,302	,000	,200	,348	,562	,463	,312	,861	1,161
	X4	,066	,038	,075	1,743	,043	-,009	,142	,103	,124	,074	,990	1,010

a. Dependent Variable: Y

Coefficient Correlations^a

Model			X4	X3	X2	X1
1	Correlations	X4	1,000	-,018	,070	-,081
		X3	-,018	1,000	-,143	-,290
		X2	,070	-,143	1,000	-,273
		X1	-,081	-,290	-,273	1,000
	Covariances	X4	,001	-2,5E-005	,000	,000
		X3	-2,5E-005	,001	,000	,000
		X2	,000	,000	,003	-,001
		X1	,000	,000	-,001	,002

a. Dependent Variable: Y

Collinearity Diagnostics^a

Model	Dimension	Eigenvalue	Condition Index	Variance Proportions				
				(Constant)	X1	X2	X3	X4
1	1	4,985	1,000	,00	,00	,00	,00	,00
	2	,006	28,399	,00	,06	,01	,23	,56
	3	,004	35,081	,00	,27	,11	,74	,08
	4	,003	39,868	,04	,68	,38	,00	,06
	5	,001	62,911	,95	,00	,51	,03	,29

a. Dependent Variable: Y

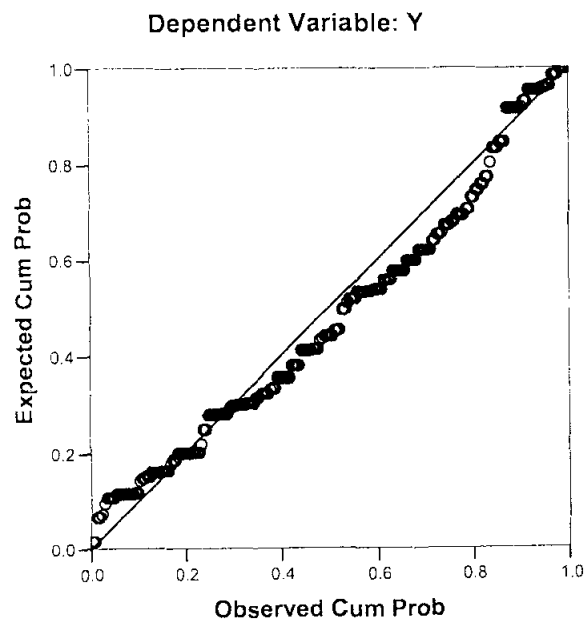
Residuals Statistics^a

	Minimum	Maximum	Mean	Std. Deviation	N
Predicted Value	4,0733	5,1799	4,5125	,22384	200
Residual	-,36414	,64308	,00000	,16622	200
Std. Predicted Value	-1,962	2,981	,000	1,000	200
Std. Residual	-2,169	3,830	,000	,990	200

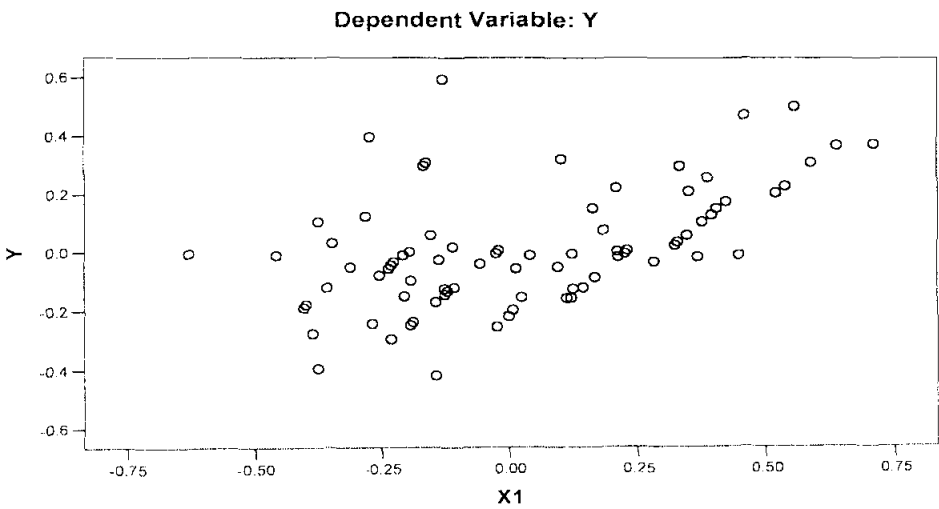
a. Dependent Variable: Y

Charts

Normal P-P Plot of Regression Standardized Residual

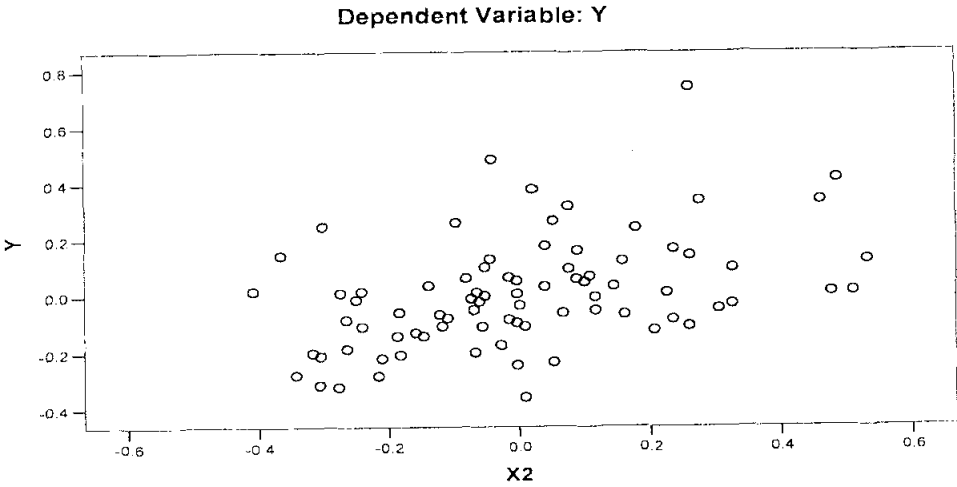


Partial Regression Plot



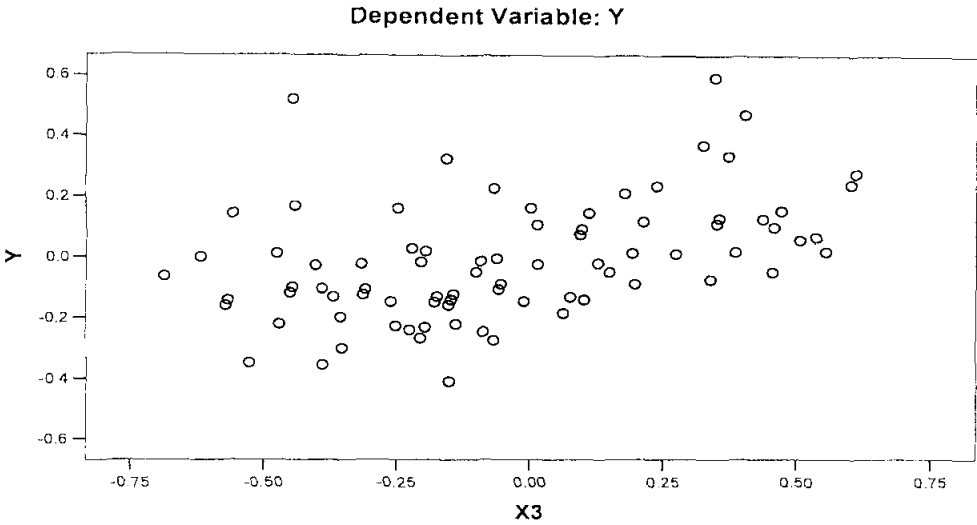
PREPUB Y A B A B
Automatic Plotting Utility
I R A B A B A

Partial Regression Plot



PREPUB Y A B A B
Automatic Plotting Utility
I R A B A B A

Partial Regression Plot



Partial Regression Plot

